

# Kansas Local Health Department Clinical Services Coding

*Resource Guide*

**UPDATED: MARCH 2023**

**DISCLAIMER:** THIS MANUAL HAS BEEN A COLLABORATIVE EFFORT FROM NUMEROUS HEALTH DEPARTMENT BILLERS ACROSS THE STATE. THE INFORMATION CONTAINED IS PROVIDED ONLY AS A SUGGESTION OF POSSIBLE USE. MANY POLICIES, PROCEDURES AND CODES WILL VARY BASED ON INDIVIDUAL DEPARTMENTS, SERVICES OFFERED, AND INDIVIDUAL SITUATIONS.

**IT IS THE RESPONSIBILITY OF EVERY DEPARTMENT TO VERIFY INFORMATION AS IT PERTAINS TO THEIR OWN INDIVIDUAL DEPARTMENTS PRIOR TO USING THIS INFORMATION.**



WICHITA STATE  
UNIVERSITY

COMMUNITY ENGAGEMENT  
INSTITUTE

Center for Public Health Initiatives

## PREFACE

The **Public Health Billing Resource Guide** provides policy & procedural guidance on how to bill 3<sup>rd</sup> party payers for public health programs and services. Developed as a billing resource tool; its purpose is to assist state, district and county public health staff in understanding the insurance coding and billing process.

**Part I-The Policies and Procedures** section focuses on the terms and conditions of billing and reimbursement from 3<sup>rd</sup> party payers. It provides guidance on eligibility & verification, coordination of benefits and billing procedures to avoid delays in reimbursement.

**Part II-The Billing & Coding: Methodologies & Rates** section emphasizes the importance of the clinical components of CPT coding to ensure 3<sup>rd</sup> party payers are charged at the appropriate level of service delivery and reimbursement.

The **Appendices** section includes Related Links, Billing Contact Information, Acronyms, Definitions, and other resources used in mastering the reimbursement process.

Amendments are made Semi-annually in accordance with policy changes in federal and state laws.

**Disclaimer:** Contract Provisions between LHD and 3<sup>rd</sup> Party Private Payers contain confidential and proprietary information that prohibits dissemination, distribution or disclosure of reimbursement rates to any parties other than county Boards of Health and LHD employees.

Currently, KanCare is contracted with the following 3<sup>rd</sup> Party Payers for Immunization Services:

- Sunflower State Health Plan
- Aetna Health Plan
- United Healthcare Community Plan

Note: MediKan and Medicare are accepted for other services, i.e., Maternal and Child Health, Family Planning, Adult Health, etc. in most of our county health departments.

*Special thanks* to all of the billers who worked on this manual and those who will contribute to future updates. This work would not have happened without you.

Any comments or suggestions for updates and changes to this manual can be emailed to the billers listed in section 11.6 or [tina.payne@wichita.edu](mailto:tina.payne@wichita.edu).

## Change Log

Section	Update Notes
Cover	Date/version updated
1.2 Medicaid Enrollment Process	General Description
2.2 Eligibility and Verification	Verification link for Medicaid/KanCare
3.3 Third Party Liability Payment	KMAP Provider Manual Link
3.4 Third Party Liability Noncovered List	Bulleting 16069 link to new site
4.3 Filing Time Limits	Blue Cross Blue Shield of Kansas link for retrospective review
4.6 MCO Reconsideration Process	KMAP General Bulletin 17105 link update
5.1 through 5.5 KMAP Website	Links changed to new KMAP website
5.7 How to look up Maximum Reimbursement Rates for Public Health Providers	<ul style="list-style-type: none"> <li>• Kan Be Healthy billing codes to Bright Futures (AAP)</li> <li>• New screenshots from KMAP website</li> </ul>
6.1 Methodologies	Modifier 25 description refers to working with payers for specifics.
6.3 Immunizations 18 years of age and younger	<ul style="list-style-type: none"> <li>• Removed “not covered by Medicaid” – Pneumococcal 20 (90677)</li> <li>• Removed inactive vaccines: HepB-HIB Comvax (90748), HPV 4 (90649), Pneumococcal 7 (90669)</li> <li>• Added: DTaP-IPV-Hep B-HIB Vaxelis (90697), MMR Priorix (90707), Pneumococcal 15 Vaxneuvance (90671)</li> </ul>
6.4 Immunizations 19 years of age and older	<ul style="list-style-type: none"> <li>• Removed “not covered by Medicaid” - Pneumococcal 20 (90677)</li> <li>• Removed: HPV4 (90649), Meningococcal polysaccharide Menomune (90733), Pneumococcal 7 (90669)</li> <li>• Added: MMR Priorix (90707), Pneumococcal 15 Vaxneuvance (90671)</li> </ul>
6.5 Medicare Part B	Added: Pneumococcal 15 Vaxneuvance (90671)
6.6 Medicare Part D (TransactRx)	<ul style="list-style-type: none"> <li>• Removed inactive vaccine: HPV Gardasil (90649), Meningitis (90733)</li> <li>• Added: MMR Priorix (90707)</li> </ul>
6.7 Influenza Vaccine Products 2022-2023	List of vaccines updated
8.1 Women’s Health Services Methodologies	Removed Modifier 25 description.
8.2 Family Planning	Updated Modifier 25 description in header.
10.2 CLIA Certification	Added note for Blue Cross Blue Shield of Kansas Claims
11.2 Exclusions for VFC	<ul style="list-style-type: none"> <li>• New description from manual (previous bulletin has been rescinded).</li> <li>• Removed inactive vaccines: Meningococcal MPSV4 (90733), Hib-Hep B Comvax (90748)</li> <li>• Added: DTaP-IPV-Hep B-HIB Vaxelis (90697), MMR Priorix (90707), Pneumococcal Vaxneuvance (90671)</li> </ul>

11.4 Related Links	Blue Cross and Blue Shield of Kansas HEDIS Guide link to 2023
11.5 Acronyms and 11.6 Definitions	Two sections combined
11.7 KALHD Billing ListServ & Regional Billing Groups	<ul style="list-style-type: none"> <li>• New email address for listserv enrollment</li> </ul> Contact information changed for Northwest and South Central regional billing groups
11.13 LHD Kan-Be-Healthy Billing Reference	1. New link for HCPCS reimbursement rates.

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# PART I - BILLING POLICIES & PROCEDURES

## Section 1 – Provider Enrollment

### 1.1 Introduction

Providers must be enrolled as a qualified provider with a 3<sup>rd</sup> party payer before they can submit claims for reimbursement. This section provides guidance on the Enrollment Process.

### 1.2 Medicaid Enrollment Process

A Kansas Medical Assistance Program (KMAP) Provider Agreement must be completed in order to participate in the Kansas Medical Assistance Program, found here: [Home \(kmap-state-ks.us\)](http://kmap-state-ks.us).

KMAP Enrollment/MCO Credentialing/MCO contracting process:

- Provider submits application for enrollment into the KMAP Provider Enrollment portal.
  - This will include all documents that the State of Kansas requires to enroll a provider into the KMAP program. KMAP Provider Enrollment does their best to collect required credentialing documents for the MCO's but that does not always occur.
- KMAP Provider Enrollment staff review all information and work with providers if the packet of documents submitted is incomplete for the purposes for KMAP Enrollment.
- Once KMAP Provider Enrollment has a complete packet of required documents the review is complete and provider is approved/disapproved for enrollment as a KMAP Provider.
- Providers must indicate on their application if information is to be shared with the MCO's and select each MCO information is to be shared with.
- Providers approved for KMAP enrollment will have information shared with the selected MCO's within 24-48 hours of the application.

The State has selected three health plans, or managed care organizations (MCOs), to provide services to Medicaid consumers in the KanCare program. More information about each plan and how to contact them can be found at [Health Plan Information \(ks.gov\)](http://ks.gov).

Departments must enter into contracts with each MCO individually. KMAP enrollment is required before enrolling with a Medicaid MCO. Submitting an application or revalidating your existing application online, through the KMAP portal, will allow you to submit one application and select Fee for Service, Aetna, Sunflower and United Healthcare. Once your application or revalidation has been approved your application will be sent via the Portal to the MCO(s) you selected, for that MCO to start their credentialing process.

### 1.3 Private Insurance Enrollment Process

In order to bill most payers, the LHD must be contracted with the payer. It is best to contact each payer and ask how claims will be processed with and without a contract. Also an LHD may contract with a network. This allows the LHD to bill multiple payers under one contract. These are links in the PDF version of this manual.

Payer	Private Insurances	Phone number	Website
BCBS	BCBS	800-432-3587	<a href="https://www.bcbsks.com">Professional Provider Home   Blue Cross and Blue Shield of Kansas (bcbsks.com)</a>
Aetna	Aetna Coventry Health Care KS Preferred Health	800-624-0756	<a href="https://www.aetna.com">Resources &amp; Support for Health Care Providers   Aetna</a>
HPK	Network of insurances	316-652-1327	<a href="https://www.hpks.com">Provider resources   Health Partners of Kansas (hpks.com)</a>
ProviDr's	ProviDr's Care (WPPA)	800-801-9772	<a href="https://www.providers.com">Providers - ProviDRs Care</a>
WPS	WPS – Medicare B	866-518-3285	<a href="https://www.wpsgha.com">WPS Government Health Administrators Home (wpsgha.com)</a>
Palmetto GBA	Railroad Medicare	866-899-5227	<a href="https://www.palmettogba.com">Railroad Providers (palmettogba.com)</a>

## Section 2 - Insurance Eligibility & Verification

### 2.1 Introduction

The business of Public Health begins with clients seeking services at local county health departments. This Section provides guidance on client intake and the steps required to obtain insurance information for billable services rendered in public health.

### 2.2 Eligibility & Verification

Frontline staff should brief clients on the intake process prior to receiving services. An effective intake process begins with a registration form that gathers vital information on the client's demographics, insurance coverage, and services requested. *New Patients* should complete a form at their first visit. Departments should set a policy to have *Established Patients* complete one at every visit or if they have any changes in their information since their last visit. Verifying and updating this information is critical at every visit.

Important Steps that should be taken with every client at every visit:

- Copy the client's primary and any secondary insurance cards
- Verify eligibility, policy status, effective date, type of plan and **Exclusions**
- Inform client of their responsibility for co-pays, coinsurances and deductibles
- Inform client of **Waiver** for non-covered services and payment options

It is to the benefit of the Provider to verify coverage **before** services are rendered. Failure to do so may result in non-payment of non-covered services and difficulties recouping payment from the client after services have been provided. "Active" coverage does not guarantee reimbursement for services listed on the Fee Schedule. Please refer to the client's individual Insurance Plan/Exclusions to identify "Non-Covered" services. Additional information regarding specific eligible members or program requirements can be found at [Program Fact Sheets \(ks.gov\)](#).

In order to charge clients for non-covered services, a **Waiver for Non-Covered Services** with the following information must be provided to the client:

- Identify the service that is not covered
- Identify covered service that may be available in lieu of the non-covered service
- The cost of the service and payment arrangements
- The client must sign the Waiver indicating acceptance of the non-covered service and agreement to pay for the non-covered service

The beneficiary booklet and enrollment packet information for 2022 Member Open Enrollment is available at [Choosing a Plan \(ks.gov\)](#). Medicaid/KanCare eligibility can be verified at [Home \(kmap-state-ks.us\)](#). This is a secure portal that requires a KMAP username and password.

**Beneficiary Responsibility:** The KMAP beneficiary can be held responsible for the payment of common services and situations. Beneficiaries may be billed only when program requirements have been met and the provider has informed the beneficiary in advance and in writing.

Suggested content for the Advance Beneficiary Notice (ABN): This constitutes advance notice to you, the beneficiary, that if all program requirements are met by (the provider) and payment is not made by Medicaid, you may be held responsible for the charges if your services are not covered by Medicaid. For services where there is normally no face-to-face contact between the beneficiary and the provider (examples are lab and radiology services), the written ABN signed annually by the beneficiary with the referring provider is an appropriate notification of responsibility for payment of noncovered charges.

More information can be learned at [ProviderManuals \(kmap-state-ks.us\)](#) and selecting **General TPL Payment Manual** from the dropdown.

**Provider Discretion:** It is a Provider's discretion to accept a Medicaid/KanCare member as a client.

By accepting a Medicaid/KanCare member as a client, the Provider

2. Agrees to accept, as payment in full, the amount paid by Medicaid/KanCare for all covered services with the exception of co-pays and payments from 3rd party payers.
3. Is prohibited from choosing specific procedures for which the Provider will accept Medicaid/KanCare, whereby the Medicaid client would be required to pay for one type of covered service and Medicaid to pay for another service if applicable.

Failure to comply with these procedures will subject the Provider to sanctions, up to and including termination from the Medicaid/KanCare Program.

Some Departments will use procedures such as:

*When a client is ready to check-out, the pay station collects any copayments, deductibles, and service fees. Payment in full is expected at time of service. If a client is unable to pay, the clinical manager may make payment arrangements. The clinic manager should reinforce the Board of Health's or Health Department's billing policy and resolve the issue with the client through an agreed payment plan.*

## Section 3 - Coordination of Benefits

### 3.1 Introduction

By federal law, Medicaid is the “payer of last resort” in most circumstances. Coordination of Benefits (COB) is the process of determining the primary payer. This section will help define the “payer of last resort” status when submitting claims for payment. To find out more information on COB please refer to General TPL Payment Manual on the KMAP website.

### 3.2 Primary & Secondary Payers

Third-party liability (TPL) is often referred to as other insurance (OI), other health insurance (OHI), or other insurance coverage (OIC). Other insurance is considered a third-party resource for the beneficiary. Third-party resources can be health insurance (including Medicare), casualty coverage resulting from an accidental injury, or payments received directly from an individual who has either voluntarily accepted or been assigned legal responsibility for the health care of one or more beneficiaries.

The Kansas Medical Assistance Program (KMAP) is a secondary payer to all other insurance programs (including Medicare) and should be billed only after payment or denial has been received from such carriers. The only exceptions to this policy are listed below:

- Children and Youth with Special Health Care Needs (CYSHCN) program
- Kansas Department for Children and Families (DCF), formerly SRS
- Indian Health Services (IHS)
- Crime Victim's Compensation
- Vaccine for Children Program

### 3.3 Third Party Liability Payment

Details for TPL billing can be found here: [KMAP Provider Manuals](#). Select General TPL Payment from the *Current Manual Type* dropdown.

- The Provider's Role
- Billing Requirements
- Other Insurance Pricing
- Billing TPL after Receipt of KMAP Payment
- TPL Payment after Medicaid Payment
- No Response from Other Insurance
- Documentation Requirements
- Blanket Denials and Noncovered Codes

The following tips will assist Providers in reducing payment delays attributed to COB- related problems:

1. Ask All Patients about Secondary Insurance Coverage. Collect and confirm primary and secondary insurance information at each visit.
2. Know What Plans and Payers Need to Pay Claims. Nearly all plans require a copy of the Explanation of Benefits (EOB) from the primary payer prior to paying a claim as the secondary payer. Most plans and payers publish their requirements and the information should be available in provider manuals, online, and by contacting physician/provider representatives.
3. Primary & Secondary Payers: The following rules are used to determine the primary and secondary payer: a) The payer covering the patient as a subscriber will be the primary payer. b) If the patient is a dependent child, the payer whose subscriber has the earlier birthday in the calendar year will be the primary payer. This is known as the Birthday Rule.

**WHAT IF...the Medicaid Member is also eligible for Medicare?**

SERVICE BY MEDICAID PROGRAM	MEDICARE	MEDICAID
Health Check/Immunization	Does not Cover	Primary Payer
Family Planning	Does not Cover	Primary Payer
Perinatal Case Management/Pregnancy-Related Services	Does not Cover	Primary Payer
Dental Services (Health Check, Adult)	Does not Cover	Primary Payer
Adult Services/Immunizations	Primary Payer-Flu, Pneumonia, Hep B; MNT; Preventive Services	Secondary Payer
Nurse Practitioner/Physician Services	Primary Payer	Secondary Payer

**WHAT IF...the Medicaid Member is also eligible for other private insurance coverage?**

SERVICE BY MEDICAID PROGRAM	PRIVATE INSURANCE	MEDICAID
Health Check/Immunizations	N/A	Primary Payer
Perinatal Case Management/Pregnancy-Related Services	N/A	Primary Payer
Family Planning		COB REQUIRED
Adult Services/Immunizations		COB REQUIRED
Nurse Practitioner/Physician Services		COB REQUIRED
Dental Services (Health Check, Adult)		COB REQUIRED

**3.4 Third Party Liability Noncovered List (Blanket Denial)**

When a service is not covered by a beneficiary's primary insurance plan, a blanket denial letter can be requested from the insurance carrier. The insurance carrier should then issue, on company letterhead, a document stating the service is not covered by the insurance plan covering the Medicaid beneficiary. The provider can also use a benefits booklet from the other insurance if it shows that the service is not covered. Providers can retain this statement on file to be used as proof of denial for one year. The noncovered status must be reconfirmed and a new letter obtained at the end of one year.

The most up-to-date TPL Noncovered List is located on KMAP and can be accessed here: [KMAP Bulletin 16069 Third-Party Noncovered Procedure Code List dated 6/17/2016](#)

## Section 4 - Claim Submission / Resubmission

### 4.1 Introduction

The Submission & Resubmission of Claims focuses on the importance of converting clinical services provided to a client into billable claims and submitting them via an Electronic Data Interchange to 3rd party payers for reimbursement. To receive proper payment for services, public health billing staff must collect accurate information required to submit a CMS 1500 insurance form correctly.

### 4.2 Claim Requirements

Providers must take all reasonable measures to determine a 3<sup>rd</sup> Party Payer's liability for covered services prior to filing a Medicaid claim. If a 3<sup>rd</sup> party insurance plan denies or pays insufficiently the applicable reimbursement rate:

- Attach proof of other insurance denial (an RA or letter of EOB from the insurer). Denials requesting additional information from the primary insurance company will not be accepted as proof of denial from the other insurance. If dates of service are over 12 months old, original timely filing must be proven as defined in Section 5100 of the General Billing Fee-for-Service Provider Manual. An original denial is only acceptable for the same service date(s) on the claim.
- When a Medicare supplemental plan (for example Plan 65) is the only other insurance applicable to the beneficiary and Medicare has denied payment on the claim, the provider is not required to submit the claim to the Medicare supplemental for denial. In this instance, the provider should resolve all denials through Medicare prior to billing the Medicare supplemental plan and Medicaid.
- When a carrier issues a blanket denial letter for a noncovered procedure code, the provider should include a copy of the denial and notate CARC code PR192 on the attachment. Refer to the Blanket Denials and Noncovered Codes portion of Section 3100 for documentation requirements (see section 3.3 of this manual).

For MCOs, failure to file a claim within the contracted timely filing after a service is rendered and/or failure to obtain a required prior approval or precertification will result in a denial of that claim. Obtaining prior approval or precertification does not guarantee payment of a claim.

If a Provider believes a negative adjustment is appropriate, the Provider may adjust and resubmit a claim. A 3<sup>rd</sup> Party Payer may deny part or all of a claim for the following reasons:

1. The services are not covered;
2. The client was not eligible on the date of service;
3. The provider failed to obtain prior approval or precertification for the required services; or,
4. The services provided have been determined to be medically unnecessary.

Federal law prohibits State payments for Medicaid services to anyone other than a provider, except in specified circumstances. Expressly prohibited are payments to collection agencies working on a percentage or other basis unrelated to the cost of processing the billing.

### 4.3 Filing Time Limits

Every health insurance company has its own policy on timely filing as part of each individual contract with providers. **Visit each payer site or contact a representative for details and updated information.**

<b>*New Day Claims</b>	Generally, the timely filing requirement for new day claims is 180 days from the date of service
<b>*Corrected Claims</b>	<p>The timely filing requirement for Aetna and UHC is 365 days from the date of service</p> <p>For Sunflower, timely filing is 365 days from the notification of payment or denial (NOP).</p>
<b>*Claims impacted by Retro-eligibility</b>	Timely filing requirements begin on the date the member was deemed eligible by the state. A provider has 180 days from the date the member was determined eligible by the State to file their initial claim.
<p>** Providers must check their individual contract for each MCO for provider specific timely filing requirements.</p>	

Health Insurance	Policy
Aetna Better Health	<ul style="list-style-type: none"> <li>Submission of claims: Standard timely filing is 180 days from the date of service. Please refer to your ABHKS Contract Agreement for specific requirements.</li> <li>Claim Reconsideration: 120 calendar days from the provider remittance advice/EOB.</li> <li>Formal Appeal: 60 calendar days from the last notice of adverse action (reconsideration notification letter, Notice of action letter)</li> </ul>
Sunflower State	<ul style="list-style-type: none"> <li>Submission: dependent on contract agreement. When Sunflower State is the secondary payer, claims must be received within 365 calendar days from date of the final determination of the primary payer.</li> <li>Resubmission: 180 calendar days from the original date of notification of payment or denial</li> <li>Appeals/Payment Disputes: 180 calendar days from the original date of notification of payment or denial.</li> </ul>
United Healthcare Community Plan	<ul style="list-style-type: none"> <li>Submission of claims: Standard timely filing is 180 days from the date of service. Please refer to your UHC Participation Agreement for specific requirements.</li> <li>Claim Reconsideration: 120 calendar days from the provider remittance advice/EOB.</li> <li>Formal Appeal: 60 calendar days from the last notice of adverse action (reconsideration resolution, PRA, Notice of action letter)</li> </ul>
Medicaid	<ul style="list-style-type: none"> <li>Submission: 12 months after the date of service.</li> <li>Appeals/Payment Disputes: 24 months after the date of service.</li> </ul>
Medicare	<ul style="list-style-type: none"> <li>Submission: Claims must be received within 1 calendar year from the date of service.</li> <li>Appeals/Reconsiderations: Must be submitted within 6 months of the date on the notice of redetermination letter.</li> </ul>
BCBS of Kansas	<ul style="list-style-type: none"> <li>Submission: 15 months from date of service.</li> <li>To submit a retrospective review online to Blue Cross Blue Shield of Kansas, go to: <a href="#">BCBSKS Provider Claim/Enrollment Inquiry Form</a></li> <li>Appeals/Payment Disputes: 120 days from the date of the RA for retrospective review; 60 days from the date of the retrospective review determination for appeals.</li> </ul>
AETNA/COVENTRY	<ul style="list-style-type: none"> <li>Submission: 120 days from date of service.</li> <li>Resubmission: 180 days from date of denial/processing</li> <li>Appeals/Payment Disputes: 180 days of the initial claim decision for reconsiderations; 60 days of previous decision for appeals</li> </ul>

#### 4.4 Appeals Process

Every health insurance company has a grievance and appeal procedure defined in its policy. You can appeal a 3rd party payer’s decision to deny a claim or pay less than the amount billed. Please refer to the appropriate payer’s website for instructions on to appeal a claim.

The 3<sup>rd</sup> party payer may still deny a claim based on medical necessity despite pre-approval and a correctly coded claim. Appeal requests that do not contain sufficient information will not be processed.

#### 4.5 Medicaid Denial Issues

When facing denials, there are multiple reasons that could be causing the issue. The first step in dealing with a denial is to review the denial code and determine what is causing the denial. Providers should work directly with their Medicaid MCO if there are questions or concerns regarding denials.

- Kansas KanCare Provider Number: 1-800-454-3730
- Sunflower Provider Services Department: 1-877-644-4623
- United Provider Service: 1-877-542-9235
- Aetna Experience Department: 1-855-221-5656

Review prior claims or reach out for assistance from other billers. If you are still unsure of a correct course of action review the following website: <http://www.kancare.ks.gov/docs/default-source/providers/faqs/provider-contacts.pdf>. This site contains a contact for KDHE. KDHE should be contacted only when all other resources have been exhausted.

#### 4.6 MCO Reconsideration Process

##### *KMAP General Bulletin 17105*

Effective May 1, 2017, KanCare providers will have the opportunity to dispute a denial of payment, in whole or in part, by a KanCare managed care organization (MCO) by submitting a Reconsideration and/or an Appeal to the MCO. Submission of a Reconsideration request is optional. The Reconsideration process offers providers an opportunity to submit a request to the MCOs to review a denial of payment prior to requesting an Appeal.

The Reconsideration process does not replace the Appeal process. Providers have the opportunity to submit an Appeal request to the MCO instead of submitting a Reconsideration request or after receipt of the Reconsideration resolution notice. A Reconsideration request must be submitted to the MCO no later than 120 calendar days from the date of the denial notice or Explanation of Payment (EOP). Once an MCO receives the Reconsideration request, it will review the payment denial and issue a Reconsideration resolution notice. A response to a reconsideration may not come in the form of a letter, it may come on a Remittance Advice. An Appeal request must be submitted to the MCO no later than 60 calendar days from the date of the denial notice or EOP or no later than 60 calendar days from the date of the Reconsideration resolution notice.

Completion of the Reconsideration process is not required prior to requesting an Appeal. Providers may terminate the Reconsideration process and file an Appeal within 60 calendar days of the date of the denial notice. Providers must complete the MCO's Appeal process prior to requesting a State Fair Hearing. Currently the MCOs have different processes for submitting a claim reconsideration. Refer to payer website for instructions.

# Section 5 - Kansas Medical Assistance Program (KMAP)

## 5.1 Website Introduction

The Kansas Medical Assistance Program (KMAP) website provides users with access to a variety of information such as eligibility verification, claim submission and inquiry, and prior authorizations. Visit [Home \(kmap-state-ks.us\)](http://kmap-state-ks.us) for more information on enrollment. (Not all browsers are compatible with the KMAP website, and most of the current versions cause the site to be difficult to use. Try switching browsers or using an older version if the information is not displayed correctly. The website works best using internet explorer and adding the site to “compatibility view” under the tools menu.)

After logging in to the website, the mailbox view opens. Any recent changes will be listed here. These are official notifications and become part of your provider agreement. Any questions on KMAP specifics or issues in submitting claims can be discussed with a KMAP representative at 1-800-933-6593.

For those unfamiliar with submitting claims through KMAP, the Professional Billing Packet is the best place to start. The most current version can be found here: [Provider Help Info \(kmap-state-ks.us\)](http://kmap-state-ks.us)

Below is an outline of the more frequently used resources available. These are links in the PDF version of this manual.

## 5.2 Eligibility Verification and Prior Authorizations

- [Eligibility Verification](#)
- [Prior Authorizations](#)
- [Submit Prior Authorization Request](#)
- [Prior Authorization Inquiry](#)
- [Submit Service Referral](#)
- [Service Referral Search](#)

## 5.3 KanCare Claim Submission & Inquiry

- [Claim Submission](#)
- [Dental](#)
- [Institutional](#) (Inpatient, Outpatient, Long Term Care and Medicare Cross-over)
- [Professional](#)
- [Pharmacy](#)
- [Right to Appeal](#)
- [Claim Inquiry](#)

## 5.4 Manuals, Forms and Bulletins

- [ProviderManuals \(kmap-state-ks.us\)](http://kmap-state-ks.us)
- [Forms \(kmap-state-ks.us\)](http://kmap-state-ks.us)
- [Bulletins \(kmap-state-ks.us\)](http://kmap-state-ks.us)

## 5.5 Interactive Tools - KMAP Reference Codes

Pricing & Limitation information for Procedures, Diagnosis, Drugs, and Revenue Codes

- [Reference Codes \(kmap-state-ks.us\)](http://kmap-state-ks.us)
- [Search by Procedure](#)
- [Search by NDC](#)

- [Search by Diagnosis](#)
- [Coding Modifiers Table](#)
- [Ambulance Coding Modifiers Table](#)
- [Download Fee Schedules](#)
- [MS-DRG \(Medicare Severity Diagnosis-Related Group\) to CMS-DRG Crosswalk](#)
- [HCPCS Reference List](#)
- [Pharmacy Federal and State Pricing](#)
- [Fee Schedule for Outpatient Hospitals](#)
- [HCPCS Code Search](#)
- [EOB Crosswalks](#)

## 5.6 KMAP Fee-for Service Provider Manual: General Benefits

When looking for Medicaid benefit details, the most current version of the “General Benefits” manual should be consulted. This is located in the *Provider Manual* link noted above, with a selection of “General Benefits.” Below is an example of a key components of the 7/6/16 Manual that is regularly questioned.

*2700. DOCUMENTATION REQUIREMENTS Updated 10/15*

### *Claim/Record Storage Requirements*

*K.S.A. 21-5931 – Upon submitting a claim for or upon receiving payment for goods, services, items, facilities or accommodations under the Medicaid program, a person shall not destroy or conceal any records for five years after the date on which payment was received, if payment was received, or for five years after the date on which the claim was submitted, if the payment was not received. (This requirement includes primary care case management and lock-in referrals.) This requirement applies to both record availability for manual invoicing and computer generated invoicing.*

Providers who submit claims through computerized systems must maintain these records in a manner which is retrievable.

If these storage requirements are in question, please review Section 1902 (a) (27), (A) and (B) of the Federal Social Security Act which requires providers:

- To keep such records as necessary to disclose fully the extent of services rendered to beneficiaries
- To furnish upon request by the state agency or secretary of Health and Human Services information on payment claimed by the provider

Providing medical records to KDHE-DHCF or its designee is not a billable charge.

## 5.7 How to look up Maximum Reimbursement Rates for Public Health Providers

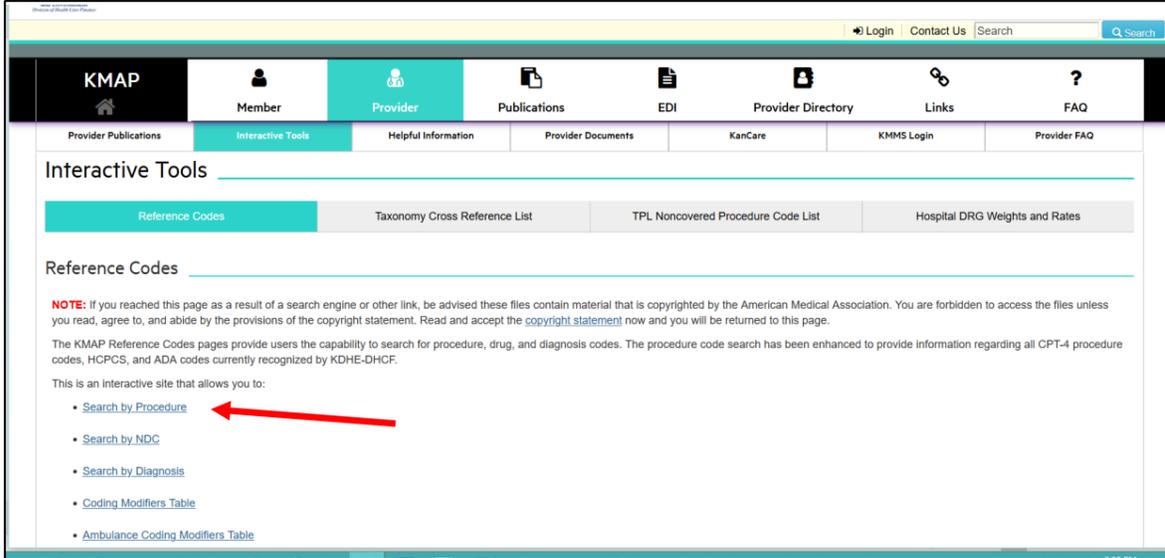
All information listed here is for reference and suggestions only. Please review all requirements for service and documentation prior to utilizing any listed CPT or ICD-10 codes.

Per KMAP General Bulletin 16058 (April 2016), Kansas has adopted the Bright Futures/AAP Periodicity Schedule as a standard for pediatric preventive services through Early and Periodic Screening, Diagnostic and Treatment (EPSDT) programs. For more information on Kan Be Healthy billing see the [Bright Futures website](#) or the AAP Manual [Coding for Pediatric Preventive Care 2022](#).

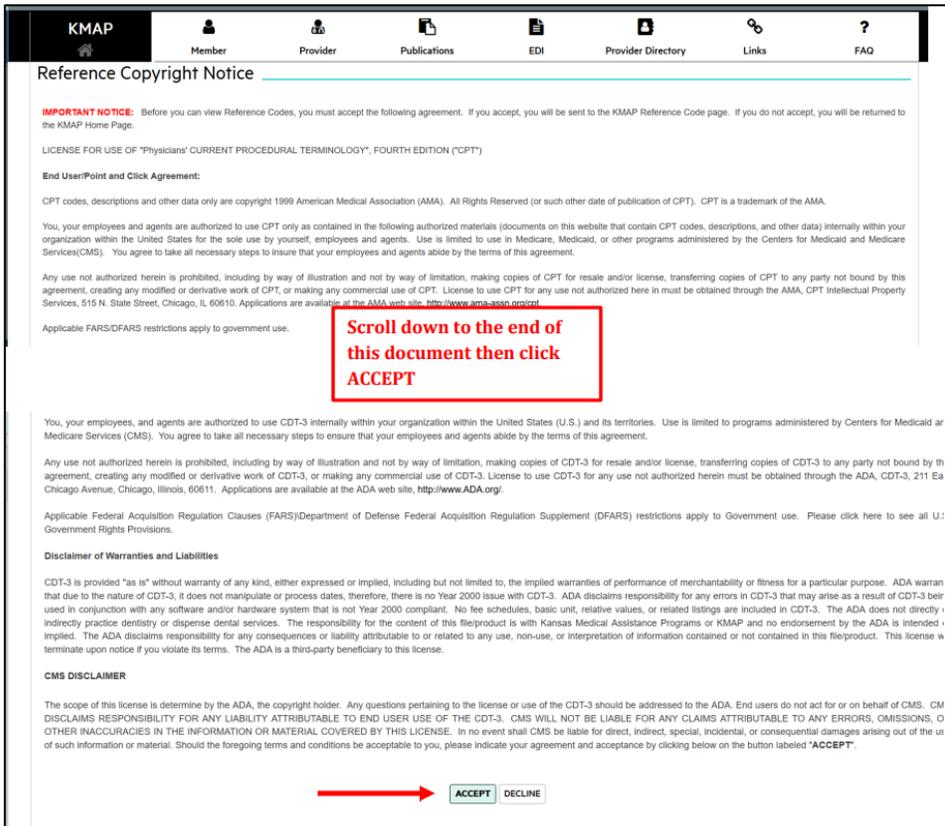
All reimbursement rates listed are accurate as of February 1, 2019. To view current reimbursement rates:

1. Go to [Provider Interactive Tools \(kmap-state-ks.us\)](http://kmap-state-ks.us)

## 2. Select Search by Procedure



## 3. Read the Copyright Notice and then click ACCEPT



4. Fill in all fields that have a blue asterisk then click **SEARCH**

**KMAP** Member Provider Publications EDI Provider Directory Links FAQ

### Search By Procedure (HCPCS Codes)

SEARCH CRITERIA

Information provided does not guarantee coverage or payment. Providers must reference provider manuals for specific coverage information or program limitations and verify if services are covered for their provider type and specialty and the member. All fields are required.

Disclaimer: Effective with dates of service on and after February 1, 2016, out-of-state and border city hospitals do not receive the adjustment factor/rate that is applied to "Outpatient Services – For Outpatient Hospital Claims (OPS)".

Disclaimer: Effective with the processing date of July 28, 2017, retroactive to dates of service on and after July 1, 2017, the previously implemented provider payment reduction was restored. Claims with a date of service prior to July 1, 2017, continue to receive the reduction. Effective for claims with DOS on and after 07/01/2018 the DRG adjustment percentage was increased to 78% for outliers (both cost outlier and day outlier).

<b>HCPCS</b>	<b>Date of Service</b>	<b>Benefit Plan</b>	<b>Age</b>
90471	01/26/2023	TXIX - TITLE XIX (MEDICAID)	
<b>Provider Type</b>	<b>Provider Specialty</b>	<b>Modifier</b>	<b>Place of Service</b>
13 - Public Health Agency	131 - Public Health or Welfare Agency a...	Select Modifier	Select Place Of Service

RESET SEARCH

SEARCH RESULTS

**Fill in information that has the asterisk then click SEARCH**

## PART II - METHODOLOGIES & COMMON LHD CODING

### Section 6 – Immunization Services

#### 6.1 Methodologies

The following guidance will allow for successful billing and maximum reimbursement of Immunization Services.

- Information on the Vaccine for Children Program - Eligibility Criteria for vaccines can be found at [Vaccines for Children \(VFC\): Eligibility Criteria | CDC](#)
- Providers must bill the appropriate administration code in addition to the vaccine/toxoid code for each dose administered. Reimbursements of CPT® codes for vaccines covered under the Vaccine for Children (VFC) program will not be allowed.
- Some software requires a charge on each line item being submitted. Known systems are KIPHS, Aetna Better Health of KS, and the UHC Community. Providers need to indicate a charge, usually either \$.01 or \$1.00, on the line for the vaccine/toxoid code, even if they are not expecting to receive payment for services provided. Claims submitted with a negative or zero charged amount will be returned or rejected to the provider. Some LHD's bill the vaccine codes with the monetary amount to all three MCOs to maintain consistency. The system should deny the service even though a charge was submitted, although periodically the MCO's will inadvertently pay the vaccine code.
- As of October 29, 2010, administration of Vaccine for Children vaccines is exempt from third-party liability (TPL). When they are billed with an appropriate administrative code, providers do not have to bill the claim to the TPL carrier before Medicaid will process the claim for payment.
- Modifier 25 should be attached to the E/M service code if vaccines are administered during the same visit. Check with payer for specifics.
- Beginning in January 2022, BCBS of Kansas will have changes to their requirements for Qualifier codes. Providers will need to include the referring/ordering qualifier and NPI listed in box 17 of the 1500 Claim Form. For Health Departments without a MD/DO on-site, report the NPI of the doctor overseeing the Health Department.
- Qualifier Codes: Any claim with a laboratory service (8XXXX), diagnostic/immunization/vaccination/administration (9XXXX), or HCPC (excluding Ambulance) will require an ordering/referring provider name and NPI in addition to the appropriate qualifier for box 17 of the 1500 Claim Form.
  - The Qualifiers for use in box 17 are:
    - DN, referring provider
    - DK, ordering provide
    - DQ, supervising provider
  - The NPI of the referring, ordering or supervising provider should be entered in field 17b.

#### 6.2 Vaccine guidance for dual coverage

If a CHIP (T21) child has both private insurance and T21 what vaccine do you use?

Use private vaccine and bill the insurance company for the vaccine and administration fee. If CHIP vaccine is used by mistake, bill the private insurance company for the vaccine administration charge only. It is best to determine the child's coverage for immunizations before the service is provided this way you can use the correct vaccine funding source. If the child's private insurance does not cover vaccine, the child is CHIP eligible and CHIP vaccine is used. Be sure to keep this documentation in the child permanent record. This is important to avoid denials of claims and to help your clinic and the CHIP program to be sure the correct payer is billed for immunization services. If you receive a denial from the private insurer and you determined the child had immunization coverage, please contact CHIP customer service 1-800-766-9012 for assistance.

This explanation was published in the FAQ document from KIP updated 3/4/14.

If a child has private insurance and T19 is secondary what vaccine funding source do I use and who is billed? Resource is from the 2015 CDC VFC Program Operation Guide page 29.

### INSURED EXCEPTIONS

AI/AN with Health Insurance that Covers Immunizations:

AI/AN children are always VFC-eligible. VFC is an entitlement program and participation is not mandatory for an eligible child. For AI/AN children that have full immunization benefits through a primary private insurer, the decision to participate in the VFC program should be made based on what is most cost beneficial to the child and family.

Insured and Medicaid as Secondary Insurance:

Situations occur where children may have private health insurance and Medicaid (T19) as secondary insurance. These children will be VFC-eligible as long as they are enrolled in Medicaid (T19). However, the parent is not required to participate in the VFC program. There are options for the parent and provider. These options are described below:

#### Option 1

A provider can administer VFC vaccine to these children and bill the Medicaid agency for the administration fee. In most healthcare situations, Medicaid is considered the “payer of last resort.” This means that claims must be filed to and rejected by all other insurers before the Medicaid agency will consider payment for the service. This is not true of the VFC vaccine administration fee for Medicaid-eligible children. The Medicaid program must pay the VFC administration fee because immunizations are a component of the Medicaid Early Periodic Screening, Diagnosis, and Treatment (EPSDT) program. However, once the claim is submitted to Medicaid, the state Medicaid agency does have the option to seek reimbursement for the administration fee from the primary insurer.

Please note: If the state Medicaid agency rejects a claim for a vaccine administration fee for a child with Medicaid as secondary insurance, stating the claim must first be submitted to the primary insurer for payment, the provider should notify the awardee (KIP). The awardee (KIP) should notify their CDC project officer so that CDC can work with CMS to educate the state Medicaid agency and correct the situation.

Considerations regarding this option:

- This is the easiest way for a provider to use VFC vaccine and bill Medicaid for the administration fee.
- There are no out-of-pocket costs to the parent or guardian for the vaccine or the administration fee.

#### Option 2

A provider can administer private stock vaccine and bill the primary insurance carrier for both the cost of the vaccine and the administration fee. If the primary insurer pays less than the Medicaid amount for the vaccine administration fee, the provider can bill Medicaid for the balance of the vaccine administration fee, up to the amount Medicaid pays for the administration fee. If the primary insurer denies payment of vaccine and the administration fee, the provider may replace the privately purchased vaccine with VFC vaccine and bill Medicaid for the administration fee. The provider must document this replacement on the VFC borrowing form (see Module 4).

Considerations regarding this option:

- The provider may be reimbursed a higher amount if privately purchased vaccine is administered and both the vaccine and the administration fee are billed to the primary insurer.
- The provider should choose from the vaccine inventory that is most cost-effective for the family.
- The parent/guardian of a child with Medicaid as secondary insurance should never be billed for a vaccine or an administration fee.

### 6.3 Immunizations 18 years of age and younger

Service Description	CPT Code	ICD-10	Age Restriction
<b>Vaccine Administration</b>			
Imm admin, with counseling; 1st or only component	90460	Z23	0 -18 yrs
Imm admin, with counseling; ea additional component + add on code* (not Payable through KanCare)	90461	Z23	0 -18 yrs
Immunization admin; 1 vaccine	90471	Z23	
Immunization admin; each additional vaccine + add on code*	90472	Z23	
Immunization admin, oral, nasal; 1 vaccine	90473	Z23	
Immunization admin, oral, nasal; each additional vaccine + add on code*	90474	Z23	
<b>Vaccines – Private and VFC</b>			
DTaP, Diphtheria, Tetanus, Pertussis (Daptacel, Tripedia)	90700	Z23	0 – 6yrs
DTaP-Hep B-IPV (Pediarix)	90723	Z23	
DTaP-HIB-IPV (Pentacel)	90698	Z23	
DTaP-IPV (Kinrix)	90696	Z23	4 yrs – 6 yrs
DTaP-IPV-Hep B-HIB (Vaxelis)	90697	Z23	
Hep A, 2-dose, (Havrix, Vaqta)	90633	Z23	1yr – 18 yrs
Hep A, 3-dose, (Havrix)	90634	Z23	1yr – 18 yrs
Hep B, 3-dose (Engerix-B)	90744	Z23	
Hep A-Hep B, (Twinrix)	90636	Z23	18 yrs
HIB, Hemophilus b, 3-dose (PedvaxHib)	90647	Z23	
HIB, Hemophilus b, 4-dose, (Acthib, Hiberix)	90648	Z23	
HPV, types 6, 11, 16, 18, 31, 33, 45, 52, 58 (Gardasil)	90651	Z23	
IPV, Polio (IPOL)	90713	Z23	
Meningococcal conjugate (Menactra, Menveo)	90734	Z23	
Meningococcal conjugate (MenQuadfi)	90619	Z23	2 yrs – 18 yrs
MMR, Measles, Mumps, Rubella (Priorix)	90707	Z23	
MMRV, Measles, Mumps, Rubella, Varicella (ProQuad)	90710	Z23	
Pneumococcal, 13 valent (Prenvar 13)	90670	Z23	
Pneumococcal, 15 (Vaxneuvance)	90671	Z23	
Pneumococcal, 20 valent (PCV20)	90677	Z23	2 yrs – 18 yrs
Pneumococcal, 23 valent (Pneumovax 23)	90732	Z23	2 yrs & 18 yrs
Rotavirus, 2-dose, live, oral (Rotarix)	90681	Z23	
Rotavirus, 3-dose, live, oral (RotaTeq)	90680	Z23	
Td, Tetanus, Diphtheria toxoid, preservative free (Tenivac)	90714	Z23	7 yrs & 18 yrs
Tdap, Tetanus, Diphtheria & Pertussis (Boostrix, Adacel)	90715	Z23	7 yrs & 18 yrs
Varicella, live (Varivax)	90716	Z23	
*+ add on codes: codes that are always performed in addition to the primary service or procedure & must never be reported as a stand-alone-code.			

**6.4** Immunizations 19 years of age & older

Service Description	CPT Code	ICD-10	Age Restriction
<b>Vaccine Administration</b>			
Immunization admin; 1 vaccine	90471	Z23	
Immunization admin; each additional vaccine + add on code*	90472	Z23	
Immunization admin, oral, nasal; 1 vaccine	90473	Z23	
Immunization admin, oral, nasal; each additional vaccine + add on code*	90474	Z23	W W
<b>Vaccines</b>			
DT, Diphtheria, Tetanus toxoid	90702	Z23	
Hep A 2-dose (Vaqta, Havrix)	90632	Z23	
Hep A-Hep B, adult (Twinrix)	90636	Z23	
Hep B (Recombivax) Pediatric/adolescent dose	90744	Z23	19 years only
Hep B (Engerix-B)	90746	Z23	
Hep B, dialysis or Immunosuppressed	90740	Z23	
HPV, types 6, 11, 16, 18, 31, 33, 45, 52, 58 (Gardasil)	90651	Z23	
IPV, Polio (IPOL)	90713	Z23	
Meningococcal conjugate (Menactra, Menveo)	90734	Z23	
Meningococcal conjugate (MenQuadfi)	90619	Z23	
MMR, Measles, Mumps, Rubella (Priorix)	90707	Z23	
MMRV, Measles, Mumps, Rubella, Varicella (ProQuad)	90710	Z23	
Pneumococcal, 13 Valent (Prevnar 13)	90670	Z23	
Pneumococcal, 15 (Vaxneuvance)	90671	Z23	
Pneumococcal, 20 Valent (Prevnar 20)	90677	Z23	
Pneumococcal 23-Valent (Pneumovax 23)	90732	Z23	
Shingrix	90750	Z23	50 years & older covered
Td, Tetanus, Diphtheria toxoid, preservative free (Tenivac)	90714	Z23	
Tdap, Tetanus, Diphtheria & Pertussis (Boostrix, Adacel)	90715	Z23	
Varicella, live (Varivax)	90716	Z23	

\*+ add on codes: codes that are always performed in addition to the primary service or procedure & must never be reported as a stand-alone-code.

6.5 Medicare Part B

Service Description	CPT Code	ICD-10	Age Restriction
<b>Vaccine Administration</b>			
Immunization; Influenza	G0008	Z23	
Immunization; Pneumococcal	G0009	Z23	
Influenza & Pneumococcal billed together	G0008,G0009	Z23	
<b>Vaccines</b>			
Pneumococcal, 13 Valent (Pevnar 13)	90670	Z23	
Pneumococcal, 15 (Vaxeuvance)	90671	Z23	
Pneumococcal, 20 Valent (Pevnar 20)	90677	Z23	
Pneumococcal 23-Valent (Pneumovax 23)	90732	Z23	

6.6 Medicare Part D (TransactRx)

Service Description	CPT Code	ICD-10	Age Restriction
<b>Vaccine Administration</b>			
Immunization admin; 1 vaccine	90471	Z23	
Immunization admin; each additional vaccine + add on code*	90472	Z23	
<b>Vaccines – commonly billed</b>			
Hep A, (Havrix) .5 ml syringe	90633	Z23	1yr – 18 yrs
Hep A, (Havrix) 1ml syringe or vial	90632	Z23	18 yrs +
Hep A, (Vaqta) 1ml vial	90632	Z23	18 yrs +
Hep B, (Engerix-B) 20mcg ml syringe or vial	90746	Z23	18 yrs +
Hep A/HepB, 1ml syringe or vial	90636	Z23	18 yrs +
HPV, types 16,18, (Cervarix) .5ml syringe or vial	90650	Z23	
Meningitis, (Menactra) .5ml syringe or vial	90734	Z23	
Meningitis, (MenQuadfi) A/C/W/Y for intramuscular use	90619	Z23	
Meningitis, (Menveo) .5ml vial	90734	Z23	
MMR, Measles, Mumps, Rubella (Priorix)	90707	Z23	
Shingrix, vial	90750	Z23	50 yrs +
Td, (Tenivac) .5ml syringe or vial	90714	Z23	7 yrs +
Tdap, (Adacel) .5ml syringe or vial	90715	Z23	7 yrs +
Tdap, (Boostrix) .5ml syringe or vial	90715	Z23	7 yrs +
Varicella, (Varivax) .5ml vial	90716	Z23	

\*+ add on codes: codes that are always performed in addition to the primary service or procedure & must *never* be reported as a stand-alone-code.

### 6.7 Influenza Vaccine Products 2022-2023 Season

Visit [Seasonal Influenza Vaccines Pricing | CMS](#) for additional Medicare Payment Allowance information.

Manufacturer	Trade Name	Supply	CPT	Medicare	ICD-10	Age Group
Sanofi Pasteur	Fluzone High-Dose Quadrivalent		90662	90662	Z23	
MedImmune	FluMist (LAIV4)	0.2 mL single nasal	90672	90672	Z23	2 through 49 years
Seqirus	Flucelvax Quadrivalent (Preservative Free)		90674	90674	Z23	
Sanofi Pasteur	Flublok Quadrivalent (Preservative Free)		90682	90682	Z23	
GlaxoSmithKline	Fluarix Quadrivalent (Preservative Free)	0.5 mL SD syringe	90686	90686	Z23	6 months & older
Sanofi Pasteur	Flulaval Quadrivalent (Preservative Free)		90686	90686	Z23	
Seqirus	Fluzone Quadrivalent (Preservative Free)		90686	90686	Z23	
Seqirus	Afluria Quadrivalent (Preservative Free)		90686	90686	Z23	
Sanofi Pasteur	Fluzone Quadrivalent	.25 mL	90687	90687	Z23	6 months – 35 months
		5.0 mL MD vial	90688	90688	Z23	3 years & older
Seqirus	Afluria Quadrivalent	.25 mL	90687	90687	Z23	6 months – 35 months
		5.0 mL MD vial	90688	90688	Z23	3 years & older
	Fluad Quadrivalent (Preservative Free)	0.5 mL SD syringe	90694	90694	Z23	65 years & older
	Flucelvax Quadrivalent	5.0 mL MD vial	90756	90756	Z23	4 years & older

SD = single dose, MD = multi-dose, Medicare Payment Allowance effective between 08/01/2022 – 07/31/2023

### 6.8 International Travel (Commonly billed)

Service Description	CPT Code	ICD-10	Age Restriction
<b>Vaccine</b>			
Typhoid, injection	90691	Z23	
Typhoid, oral	90690	Z23	
Yellow Fever	90717	Z23	
<b>**Additional Vaccines per CDC Recommendations</b>			
Medicaid and the MCOs do not cover Typhoid and Yellow Fever			

## Section 7 - Maternal & Child Health Services

### 7.1 Methodologies

**KAN Be Healthy (KBH)** is a Title XIX program which provides preventive health care and immediate remedial care for the prevention, correction, or early control of abnormal conditions.

**KBH Participation/Eligibility:** Beneficiaries who are 20 years of age and under are considered KBH-enrolled participants and are eligible for the KBH program until turning 21 years of age. This program is referred to as Early and Periodic Screening, Diagnostic and Treatment program (EPSDT) at the federal level.

The main source for KBH information is through the state manual. For the current manual, select “KAN Be Healthy – Early and Periodic Screening, Diagnostic, and Treatment” from the dropdown here: [ProviderManuals \(kmap-state-ks.us\)](https://kmap-state-ks.us/ProviderManuals)

**KBH Billing Guidance:** KBH screening providers must bill each of the 12 components **separately**; When doing a Kan-Be-Healthy and immunizations the same visit, you need to add Modifier 25 to the KBH in order to be paid for both.

The billing options include:

- An evaluation and management (E&M) preventative medicine CPT code (99381 through 99385 or 99391 through 99395) with modifier EP.
- An E&M office visit CPT code (99202 through 99205 or 99213 through 99215) with modifier EP and wellness diagnosis code (V20 through V20.2, V20.31, V20.32, V70.0 and/or V70.3 through V70.9), (Z00.00, Z00.01, Z00.121, Z00.129, Z00.110, Z00.5, Z00.6, Z00.70, Z00.71, Z00.8, Z02.89, Z02.0, Z02.1, Z02.2, Z02.3 Z02.4, Z02.5, Z02.6, Z02.82, Z0281, Z02.83, Z02.89)
- An E&M preventative medicine CPT code without modifier EP and 12 components billed separately.
- An E&M office visit CPT code with wellness diagnosis, without modifier EP and 12 components billed separately.

Note: There are additional CPT codes that will update one KBH screen only; additional CPT codes update one medical, dental, vision, or hearing KBH screen.

All KBH screenings must include minimum documentation of the following 12 components. These must be billed separately.

Note: The EP modifier became strictly informational beginning November 1, 2018. It is not able to be used to bundle a payment. Components must be billed separately.

- Medical history
- Physical growth
- Body systems (cardiovascular/pulmonary gastrointestinal, central nervous system, musculoskeletal, genital/urinary, and integumentary systems)
- Developmental/emotional
- Nutrition
- Health education and anticipatory guidance
- Blood lead screening/testing
- Laboratory (CBC w/differential, other as needed)
- Immunizations
- Hearing screen
- Vision screen
- Dental screen See Appendix 11.12 for KBH Specific Billing Reference

## 7.2 Child Health Visits

Service Description	CPT Code	ICD-10
<b>Preventive</b>		
New Patient: 1 day - 11 months	99381	Z00.121 Z00.129
New Patient: 1 year - 4 years	99382	Z00.121 Z00.129
New Patient: 5 years - 11 years	99383	Z00.121 Z00.129
New Patient: 12 years - 17 years	99384	Z00.121 Z00.129
New Patient: 18 years - 20 years	99385	Z00.00 Z00.01
Established Patient: 1 day - 11 months	99391	Z00.121 Z00.129
Established Patient: 1 year - 4 years	99392	Z00.121 Z00.129
Established Patient: 5 years - 11years	99393	Z00.121 Z00.129
Established Patient: 12 years - 17 years	99394	Z00.121 Z00.129
Established Patient: 18 years - 20 years	99395	Z00.00 Z00.01
<b>Evaluation &amp; Management</b>		
Nurse Visit	99211	
Nurse Visit/Assessment – <b>KanCare Only</b>	T1001	
New Patient: Straight forward/minimal (15-29 minutes of total time)	99202	
New Patient: Low (30-44 minutes of total time)	99203	
New Patient: Moderate (45-59 minutes of total time)	99204	
New Patient: High (60-74 minutes of total time)	99205	
Established Patient: Straight forward/minimal (10-19 minutes of total time)	99212	
Established Patient: Low (20-29 minutes of total time)	99213	
Established Patient: Moderate (30-39 minutes of total time)	99214	
Established Patient: High (40-54 minutes of total time)	99215	
<b>Development/Audiology/Vision Screenings</b>		
Developmental screening with interpretation and report	96110	Z00.121, Z00.129 Z00.00, Z00.01
Hearing, pure tone, air only	92551	Z00.121, Z00.129 Z00.00, Z00.01
Hearing, pure tone audiometry; air only	92552	Z00.121, Z00.129 Z00.00, Z00.01
Hearing, pure tone audiometry; air and bone	92553	Z00.121, Z00.129 Z00.00, Z00.01
Hearing, speech threshold	92555	Z00.121, Z00.129 Z00.00, Z00.01
Hearing, speech threshold; with speech recognition	92556	Z00.121, Z00.129 Z00.00, Z00.01
Hearing, comprehensive evaluation & speech recognition (92553,92556)	92557	Z00.121, Z00.129 Z00.00, Z00.01
Tympanometry (impedance testing)	92567	Z00.121, Z00.129 Z00.00, Z00.01
Acoustic reflex testing, threshold	92568	Z00.121, Z00.129 Z00.00, Z00.01
Conditioning play audiometry	92582	Z00.121, Z00.129 Z00.00, Z00.01
Evoked response (EEG) audiometry	92585	Z00.121, Z00.129 Z00.00, Z00.01
Automated Auditory Brainstem Response	92586	Z00.121, Z00.129 Z00.00, Z00.01
Evoked Otoacoustic Emissions; limited	92587	Z00.121, Z00.129 Z00.00, Z00.01
Vision, bilateral	99173	Z00.121, Z00.129 Z00.00, Z00.01
<b>Dental Services</b>		
Topical Fluoride Varnish	D1206	Z01.20 Z01.21
Topical App of Fluoride	D1208	Z01.20 Z01.21

## 7.3 Children's Intervention Services

Service Description	CPT Code	ICD-10
<b>Nutrition Services</b>		
Nutrition Assessment; initial assessment, each 15 mins	97802	Z71.3
Nutrition Assessment; re-assessment, each 15 mins	97803	Z71.3

## 7.4 Maternal &amp; Infant

Service Description	CPT Code	ICD-10
<b>Nurse Assessment-Mother</b>		
Prenatal, 1 visit (maximum of 3)	H1000	Z34.80
Prenatal risk reduction	H1000	Z34.90
Prenatal, total package of 3 visits	H1005	Z34.80
Rhogam	90384	Z41.8
Postpartum	T1001	Z39.2
<b>Infant Services-Infant</b>		
Newborn – 0-28 days	99502	Z76.2
Infant – over 28 days	T1001	
<b>Nutrition Assessment</b>		
Prenatal/Postpartum	S9470	
<b>Social Work Assessment-Mother only</b>		
Prenatal/Postpartum	H1002	
<b>Antepartum Care - Qualified Healthcare Professional (APRN, ARNP, PA, MD)</b>		
1 – 3 visits, see appropriate E/M code(s)	99211-99215	Z34.80
4 - 6 visits	59425	Z34.80
7 or more visits	59426	Z34.80
<b>Diagnosis Codes ICD-10</b>		
Abnormal Glucose complicating pregnancy		099.810
Gestational Diabetes		024.419
Gestational Diabetes Mellitus, post-partum		024.439
Iron tablets		099.019
Paperwork (FMLA)		Z02.79
Prenatal Vitamins	84591	Z34.80
Smoking (tobacco). <i>Please see <a href="#">Billing Guide for Tobacco Screening and Cessation (lung.org)</a> or the appropriate code.</i>		099.330- 099.335
Supervision of other high risk pregnancy		009.899
Threatened spontaneous abortion		020.0

## 7.5 KanCare Specific Kan Be Healthy Components

Service Description	CPT Code	ICD-10
<b>Preventative – Components 1, 2, 3, &amp;6</b>		
<b>New Patient</b>		
1 day-11 months	99381	Z00.121, Z00.129
1 year-4 years	99382	Z00.121, Z00.129
5 years-11 years	99383	Z00.121, Z00.129
12 years-17 years	99384	Z00.121, Z00.129
18 years-20 years	99385	Z00.00, Z00.01
<b>Established Patient</b>		
1 day-11 months	99391	Z00.121, Z00.129
1 year-4 years	99392	Z00.121, Z00.129
5 years-11 years	99393	Z00.121, Z00.129
12 years-17 years	99394	Z00.121, Z00.129
18 years-20 years	99395	Z00.00, Z00.01
<p>If an illness or abnormality is encountered, or a preexisting problem is addressed, in the process of performing the preventive medicine service, and if the illness, abnormality, or problem is significant enough to require additional work to perform the key components of a problem-oriented evaluation and management (E/M) service (history, physical examination, medical decision-making, or a combination of those), the appropriate office or other outpatient service code (99202–99215) should be reported in addition to the preventive medicine service code. Modifier 25 should be appended to the office or other outpatient service code to indicate that a significant, separately identifiable E/M service was provided by the same physician on the same day as the preventive medicine service.</p>		
<b>Evaluation Management – Component 1, 2, 3, &amp; 6</b>		
<b>New Patient</b>		
Straightforward/minimal (15-29 minutes of total time)	99202	
Low (30-44 minutes of total time)	99203	
Moderate (45-59 minutes of total time)	99204	
High (60-74 minutes of total time)	99205	
Nurse Visit/Assessment	T1001	
<b>Established Patient</b>		
Nurse Visit	99211	
Straightforward/minimal (10-19 minutes of total time)	99212	
Low (20-29 minutes of total time)	99213	
Moderate (30-39 minutes of total time)	99214	
High (40-54 minutes of total time)	99215	
<b>Development and Nutrition – Components 4 &amp; 5</b>		
Developmental Screening with interpretation and report	96110	Z00.121, Z00.129, Z00.00, Z00.01
Brief emotional/behavioral assessment with scoring and documentation per standard instrument	96127	Z13.89
Nutrition Assessment; initial assessment, each 15 mins	97802	Z71.3
Nutrition Assessment; re-assessment, each 15 mins	97803	Z71.3
<b>Lead – Component 7</b>		
Lead Screen (in facility)	83655	Z13.88 (screen), Z77011 (exposure)
	36415	
Venipuncture (sent to outside laboratory)	(Not reimbursable through KanCare)	

<b>Laboratory – Component 8</b>		
<b>Model 1: Blood is drawn in office and specimen is sent to an outside laboratory for analysis</b>		
Handling and/or conveyance of specimen for transfer from the physician's office to a laboratory	99000	
Venipuncture, younger than 3 years, necessitating physician's skill, not to be used for routine venipuncture	36406	
Venipuncture, 3 years or older, necessitating physician's skill, not to be used for routine venipuncture	36410	
<b>Model 2: Blood is drawn and laboratory tests are performed in the physician's practice</b>		
Venipuncture, younger than 3 years, necessitating physician's skill, not to be used for routine venipuncture	36406	
Venipuncture, 3 years or older, necessitating physician's skill, for diagnostic or therapeutic purposes (not be used for routine venipuncture)	36410	
Collection of venous blood by venipuncture	36415	(Not reimbursable through KanCare)
Collection of capillary blood specimen (e.g., finger, heel, or ear stick)	36416	
Bilirubin, total	85018	
Bilirubin, total, transcutaneous	88720	
Lipid panel (includes total cholesterol, high-density lipoprotein [HDL] cholesterol, and triglycerides)	80061	
Cholesterol, serum, total	82465	
Lipoprotein, direct measurement, high-density cholesterol (HDL)	83718	
Triglycerides	84478	
Blood count; hemoglobin	85018	
<b>Audiology – Component 10</b>		
Hearing, pure tone, air only	92551	Z00.121, Z00.129, Z00.00, Z00.01
Hearing, pure tone audiometry; air only	92552	Z00.121, Z00.129, Z00.00, Z00.01
Hearing, pure tone audiometry; air and bone	92553	Z00.121, Z00.129, Z00.00, Z00.01
Hearing, speech threshold	92555	Z00.121, Z00.129, Z00.00, Z00.01
Hearing, comprehensive evaluation & speech recognition	92557	Z00.121, Z00.129, Z00.00, Z00.01
Tympanometry (impedance testing)	92567	Z00.121, Z00.129, Z00.00, Z00.01
Acoustic reflex testing, threshold	92568	Z00.121, Z00.129, Z00.00, Z00.01
Conditioning play audiometry	92582	Z00.121, Z00.129, Z00.00, Z00.01
Evoked response (EEG) audiometry	92585	Z00.121, Z00.129, Z00.00, Z00.01
Automated Auditory Brainstem Response	92586	Z00.121, Z00.129, Z00.00, Z00.01
Evoked Otoacoustic Emissions; limited	92587	Z00.121, Z00.129, Z00.00, Z00.01
<b>Dental and Vision – Components 11 &amp; 12</b>		
Vision, bilateral	99173	Z00.121, Z00.129, Z00.00, Z00.01
Topical Fluoride Varnish	D1206	Z01.20, Z01.21
Topical Application of Fluoride	D0120	

## Section 8 - Women's Health Services

### 8.1 Methodologies

**Tobacco Cessation Counseling for Pregnant Women:** Policies and Procedures on counseling visits are located in the Physician Services Manual, Section 903.18.

- Pregnant women that apply for Presumptive Eligibility (PE) and are in Medicaid Fee for Service (FFS) status are eligible to receive PCM services and Tobacco Cessation Counseling during the same visit.
- Codes 99406 or 99407 may be billed along with a distinct E&M service if warranted during the same visit.
- Blue Cross Blue Shield of Kansas will cover one E&M service per day.
- Wellcare will not pay the health departments for prenatal services.
- The Cessation counseling must be face-to-face in a clinic setting.
- For "non-funded WIC" nutritionists who are also qualified as DSPS providers, the counseling visits can be billed (if beyond the two mandatory WIC nutrition counseling visits) in addition to the DSPS Nutritional Counseling service codes.

**340B Pharmaceutical Pricing:** When a covered entity (health department) purchases pharmaceutical products at the 340B price and bills Medicaid/CMOs for the product, the amount billed cannot exceed the entity's actual acquisition cost, plus a dispensing or administration fee as established by the State Medicaid Agency.

**DISCLAIMER:** Not all payers cover dispensing or administrative fees. Additionally, not all payers cover multiple E

## 8.2 Family Planning

Modifier 25 can be used to report a significant, separately identifiable E/M service by the same physician on the day of a procedure. Check with payer for specifics.

Service Description	CPT Code	ICD-10
<b>Preventive/Periodic Well Women</b>		
New Patient: 12 years - 17 years	99384	Z00.121, Z00.129
New Patient: 18 years - 39 years	99385	Z00.00, Z00.01
New Patient: 40 years - 64 years	99386	Z00.00, Z00.01 00
Established Patient: 12 years - 17 years	99394	Z00.121
Established Patient: 18 years - 39 years	99395	Z00.00, Z00.01
Established Patient: 40 years - 64 years	99396	Z00.00, Z00.01
<b>Examinations</b>		
Annual Gynecological examination; New Patient	S0610	Z01.411, Z01.419
Annual Gynecological examination; Established Patient	S0612	Z01.411, Z01.419
Annual Gynecological examination; clinical breast exam without pelvic exam	S0613	Z01.411, Z01.419
<b>Evaluation &amp; Management (E/M)</b>		
Nurse Visit	99211	
Nurse Visit/Assessment – <b>KanCare Only</b>	T1001	
New Patient: Straightforward/minimal (15-29 minutes of total time)	99202	
New Patient: Low (30-44 minutes of total time)	99203	
New Patient: Moderate (45-59 minutes of total time)	99204	
New Patient: High (60-74 minutes of total time)	99205	
Established Patient: Straightforward/minimal (10-19 minutes of total time)	99212	
Established Patient: Low (20-29 minutes of total time)	99213	
Established Patient: Moderate (30-39 minutes of total time)	99214	
Established Patient: High (40-54 minutes of total time)	99215	
<b>Possible ICD-10 Reason for Visit</b>		
Anemia		D64.9
Normal Medical/Lab Exam		Z00.00
Abnormal Medical/Lab Exam		Z00.01
Anemia due to blood loss		D50.0
Anemia due to disturbance of hemoglobin synthesis		D50.9
BCP Script		Z30.9
Bacterial Vaginosis (BV)		N76.0
Breast examination screening		Z12.39
Breast lump or mass		N63
Cervicits		N72
Condyloma-TCA		A63.0
Counseling		Z71.9
Currently Pregnant		Z33.1
Depo-Provera contraceptive surveillance		Z30.42
Diabetes Mellitus		E11.9
Employee/school physical		Z02.89
Foreign body		T19.2XXA
Galactorrhea in female		N64.3
Health Maintenance		Z00.8

HPV screening/Pap	Z11.51	
IUD surveillance	Z30.431	
Lipid screening	Z13.220	
Mastitis	N61	
Mastodynia	N64.4	
Molluscum Contagiosum	B08.1	
Nexplanon insertion and/or removal	Z30.8	
Oral contraceptive surveillance	Z30.41	
Pap abnormal	R87.89	
Pap screening	Z12.4	
Pap screening repeat	Z01.42	
Post-operative wound infection	T81.4XXA	
Preconception counseling	Z31.69	
Screening	Z13.9	
Sickle cell anemia	D57.1	
STD counseling	Z70.8	
STD screening	Z11.3	
Symptom related to IUD	T83.9XXA	
Thyroid screening	Z13.29	
Urinary tract infection	N39.0	
Yeast Vaginitis	B37.3	
<b>Counseling/Interventions</b>		
For proper coding, each provider should research the appropriate codes for the services they provide. Please visit <a href="https://www.lung.org/billing-guide-for-tobacco-screening-and-cessation">Billing Guide for Tobacco Screening and Cessation (lung.org)</a>		
Smoking and tobacco counseling; 3 minutes – 10 minutes	99406	
Smoking and tobacco counseling; 11 minutes and up	99407	
Smoking cessation classes, non-physician provider, per session	S9453	
Problems Related to Lifestyle and tobacco use not otherwise specified	Z720	
Nicotine dependence. Use the appropriate code for services provided per AAFP link above	F17200-F17299	
<b>Procedures</b>		
Insertion, non-biodegradable drug delivery implant	11981	
Removal, non-biodegradable drug delivery implant	11982	
Removal <i>with</i> reinsertion, non-biodegradable drug delivery implant	11983	Z30.433
Insertion of intrauterine device (IUD)	58300	Z30.430
Removal of intrauterine device (IUD)	58301	Z30.432
Colposcopy of cervix; without biopsy	57452	
Colposcopy of cervix; with biopsy(s) <i>and</i> endocervical curettage	57454	
Colposcopy of cervix; with biopsy(s)	57455	
Colposcopy of cervix; with endocervical curettage	57456	
Colposcopy of cervix; with loop electrode biopsy(s) (LEEP)	57460	
Colposcopy of cervix; with loop electrode conization of cervix (LEEP)	57461	
Conization of cervix; loop electrode excision (LEEP)	57522	
Endometrial sampling (biopsy)	58100	
<b>Possible Diagnosis Codes (ICD-10)</b>		
AGUS	R87.619	
ASCUS	R87.610	

CIN I		N87.0
CIN II		N87.1
CIN III		D06.9
HGSIL		R87.613
HPV Positive		R87.810
LGSIL		R87.612
<b>Supplies/Pharmacy</b>		
Contraceptive, condom, female	A4268	Z30.49
Contraceptive, condom, male	A4267	Z30.49
Contraceptive, diaphragm	A4266	Z30.8
Contraceptive, oral	S4993	Z30.41
Contraceptive, etonogestrel implant (Implanon/Nexplanon)	J7307	Z30.49
Contraceptive, levonorgestrel releasing intrauterine, 52 mg (Mirena)	J7302	Z30.430
Contraceptive, intrauterine copper (Paragard)	J7300	Z30.430
Contraceptive, medroxyprogesterone acetate injection, 1 mg (Depo)	J1050	Z30.40
Therapeutic, prophylactic or diagnostic injection	96372	

## Section 9 - Adult Health / Miscellaneous Services

### 9.1 Methodologies

**Diagnostic, Screening & Preventive Services (DSPS):** Is a Medicaid category of services solely for public health providers. County Boards of Health are enrolled as the qualified Medicaid provider.

Health departments agree to provide diagnostic, screening and treatment services in an office, clinic, school-based clinic, home, or other similar physical facility within the boundaries of the State of Kansas.

**Nutritional Counseling (Individual & Group):** Dietitians licensed by the Kansas Board of Examiners may bill for Nutritional Counseling. Medicaid reimburses for new patient nutritional assessment, established patient nutritional, counseling and nutritional group counseling visits.

Additional information:

MediKan/KanCare will pay for one office visit per client, per date of service. If client receives a clinical service (nurse) and a nutritional counseling (dietician) service on the same day, billing should reflect the appropriate level of services provided; higher “enhanced” office visit.

To bill MediKan/KanCare for dispensing TB medicine; providers must perform face-to face, system review services warranting a minimal level office visit.

Self Pay Services: Most of our public health departments provide Immunization, Child Health, Women’s Health, and Adult Health Services that are covered by our contracted payers. These same services along with other services that are not covered at all may also be provided to patients who have other insurance or are uninsured or underinsured at a set fee. Each County Board of Health sets their own fees for these services and payment may be required at time of service. Listed are a few of the additional services that may be provided at some health departments.

Health departments can bill for any lab that is processed/analyzed in their lab. Health departments can bill for the collection of lab specimens. Some insurance companies will reimburse for lab collection.

Attaching modifier 90 (reference laboratory) to venipuncture (36415 – not reimbursable through KanCare) may aid in reimbursement if the outside laboratory that is actually performing the test bills insurance directly for the lab tests. Some insurance companies will deny lab collection as "content of service" to the E/M procedure code.

For situations where clients bring in medication/injectables (B12, hormone, allergy, etc.), many departments provide this service for a fee and utilize CPT code 96372, “Therapeutic, prophylactic, or diagnostic injection; subcutaneous or intramuscular.”

### 9.2 Adult Health – Preventative/STD/TB/Nutritional Counseling/MISC

Service Description	CPT Code	Notes
<b>Preventative</b>		
New Patient: 18 years - 39 years	99385	
New Patient: 40 years - 64 years	99386	
Established Patient: 18 years - 39 years	99395	
Established Patient: 40 years - 64 years	99396	
<b>Evaluation &amp; Management</b>		
Nurse Visit	99211	
Nurse Visit/Assessment – <b>KanCare Only</b>	T1001	
New Patient: Straight forward/minimal (15-29 minutes of total time)	99202	
New Patient: Low (30-44 minutes of total time)	99203	
New Patient: Moderate (45-59 minutes of total time)	99204	

New Patient: High (60-74 minutes of total time)	99205	
Established Patient: Straight forward/minimal (10-19 minutes of total time)	99212	
Established Patient: Low (20-29 minutes of total time)	99213	
Established Patient: Moderate (30-39 minutes of total time)	99214	
Established Patient: High (40-54 minutes of total time)	99215	
<b>Treatment</b>		
TCA treatment	E946.4	A63.0
Azithromycin (chlamydia)	J0456	A74.9
Bicillin (syphilis)	E930.32	A53.9
Ceftriaxone (gonorrhea)	J0696	A54.9
Doxycycline (syphilis)	E930.4	A53.9
Metronidazole (trich)	S0030	A59.9
Allergy Injections		
Allergy injection; single injection	95115	
Allergy injection; 2 or more injections	95117	
Nutritional Counseling		
Nutrition Assessment individual; Initial assessment, each 15 mins	97802	
Nutrition Assessment individual; re-assessment, each 15 mins	97803	
Nutrition Assessment group; Initial assessment, each 15 mins	97804	
Special Evaluations & Management Services		
Basic life/Disability evaluation	99450	
Work related/Medical Disability	99456	

### 9.3 Miscellaneous Services

Fees for these services are set by the local County Boards of Health.

- Prepare Immunization & Hearing, Vision, Dental Certificates w/o service
- Blood Pressure, Height, and Weight Checks
- Copy of Medical Records
- Fax Medical Records
- General Lab Services
- Health Check Services
- International Travel Services
- Lice and Scabies Checks
- Refugee Screening Services
- Childcare Provider Physicals
- Sports Physicals w/ Certificate
- SSI Service

## Section 10 - Laboratory Services

## 10.1 Laboratory

Service Description	CPT Code	ICD-10
Services		
2 Hour Glucose	82950	Z86.32
Blood, occult	82270*	
Blood lead	83655	Z13.88 (screen), Z77.011 (exposure)
Blood sugar	82948	
Chlamydia trachomatis; amplified probe technique	87491	
Cholesterol, serum or whole blood	82465	
Complete blood count (CBC)	85025	
Finger/Heal stick	36416	
Gastrin	82941	
Glucagon tolerance test	82946	
Glucose	82947	
Glucose, blood by glucose monitoring device	82962	
Gonadotropin, chorionic (HCG); qualitative	84703	
Gonorrhea; amplified probe technique	87591	
Handling, conveyance of specimen to lab	99000	
Hematocrit	85013*	
Hemoglobin	85018	Z13.0
Hemoglobin; glycosylated (A1C)	83036	Z13.1
HEP C	86803	Z04.9
HIV-1; antibody	86701	
HIV-2; antibody	86702	
HIV-1 and HIV-2; antibody;	86703	Z11.59, Z04.9
HIV-1; infectious agent	87390	
HPV	87624	Z01.419
Pap Smear	88142	
Rubella; antibody	86762	
Smear; wet mount (eg. KOH prep, Fern Test)	87210	N76.0, N72, B37.3
Smear; Gram or Giemsa stain	87205	
Surgical pathology (biopsy)	88305	
Syphilis test (eg. RPR, VDRL, ART)	86592	Z20.2
TB cell mediated immunity response measurement; gamma interferon	86480	
TB skin Test	86580	Z11.1
Tissue exam by KOH, skin, hair, nails	87220	
Urinalysis; with microscopy	81000	R39.9, Z78.9, R82.90
Urinalysis; automated, with microscopy	81001	
Urinalysis; non-automated, without microscopy	81002*	
Urinalysis; automated, without microscopy	81003	
Urine pregnancy test, by visual method	81025	Z32.00, Z32.01(+), Z32.02 (-)
Venipuncture	36415**	

\* Codes may require adjustments for QW Modifier. See <https://www.aapc.com/blog/45474-new-clia-waived-tests-effective-april-2019/>

\*\* Not reimbursable through KanCare

## 10.2 CLIA Certification

CMS regulates all laboratory testing performed in the United States through the Clinical Laboratory Improvement Amendments (CLIA). All facilities performing lab services must have an active and valid CLIA certificate with the appropriate CLIA type to submit a claim and receive payment for lab services.

Providers billing for lab services that require the CLIA certification and approved type must ensure current CLIA information is on file with KMAP. The CLIA certificate presented during KMAP provider enrollment or revalidation must match the associated service location of the laboratory.

KMAP will only consider claims for payment when the CLIA certification and type support the procedure and date of service being billed.

Please send **certificates and any questions** to [kdhe.clia2@ks.gov](mailto:kdhe.clia2@ks.gov)

*Note for Blue Cross Blue Shield of Kansas Lab Claims – It is required to submit claims for all covered services. If a member has a lab draw at the Health Department, the claim will need to be submitted to BCBSKS for that service and not billed to the member. If the Health Department wants to be a "draw site only" for labs, the appropriate venipuncture code should be billed to BCBSKS. The lab will need to bill for their services separately. Having BCBSKS members as "Self-Pay" for lab services and instructing them to submit their own claims is not appropriate.*

## Section 11 - Appendices

### 11.1 Component Requirements for Office/Home Visits

Solely for the purposes of distinguishing between new and established patients, professional services are those face-to-face services rendered by a recognized health care provider and reported by a specific CPT code(s).

A new patient is one who has not received any professional services from the physician, health care provider or another physician of the exact same specialty and subspecialty who belongs to the same group practice, within the past three years.

An established patient is one who has received professional services from the physician or another physician of the exact same specialty and subspecialty who belongs to the same group practice within the past three years.

Clinicians may use either total practitioner time on the date of service or medical decision making to select a code. There isn't a required level of history or exam for visits 99202—99215.

The level of history and exam is described as “medically appropriate” and is determined by the clinician. History and exam components are required but not used for code selection. Medical decision-making or total time is used for code selection.

If a provider wanted to choose the E/M level based solely on time, documentation within the medical record had to clearly state that counseling and/or coordination of care dominated the service. Total “time” includes both face to face and non-face to face time spent by the clinician.

Basing your E/M level on Medical Decision Making is a bit more involved and requires understanding that the overall complexity of this component is driven by three elements:

- The number and complexity of problems addressed at the encounter
- The amount and/or complexity of data to be reviewed and analyzed
- The risk of complications and/or morbidity or mortality of patient management

Component Requirements for Office Visits

<b>Elements of Medical Decision Making (MDM)</b>				
Office or Other Outpatient Services				
Patient: <b>New</b>				
Code	99202	99203	99204	99205
<b>Number and Complexity of Problems Addressed</b>				
Minimal	X			
Low		X		
Moderate			X	
High				X
<b>Amount and/or Complexity of Data to be Reviewed and Analyzed</b>				
Minimal or None	X			
Limited		X		
Moderate			X	
Extensive				X
<b>Risk of Complications and/or Morbidity</b>				
Minimal risk	X			
Low risk		X		
Moderate risk			X	
High risk				X
<b>Typical Face-to-Face Time</b>				
Minutes	15-29	30-44	45-59	60-74

<b>Elements of Medical Decision Making (MDM)</b>				
Office or Other Outpatient Services				
Patient: <b>Established</b>				
Code	99212	99213	99214	99215
<b>Number and Complexity of Problems Addressed</b>				
Minimal	X			
Low		X		
Moderate			X	
High				X
<b>Amount and/or Complexity of Data to be Reviewed and Analyzed</b>				
Minimal or None	X			
Limited		X		
Moderate			X	
Extensive				X
<b>Risk of Complications and/or Morbidity</b>				
Minimal risk	X			
Low risk		X		
Moderate risk			X	
High risk				X
<b>Typical Face-to-Face Time</b>				
Minutes	10-19	20-29	30-39	40-54

CPT coding for Evaluation and Management Office visits were revised in 2021 by the American Medical Association (AMA).

Details of the changes are reflected on the next page. More information can be found here [CPT® Evaluation and Management | American Medical Association \(ama-assn.org\)](https://www.ama-assn.org)

**Table 2 – CPT E/M Office Revisions  
Level of Medical Decision Making (MDM)**

**Revisions effective January 1, 2021:**

*Note: this content will not be included in the CPT 2020 code set release*



Code	Level of MDM (Based on 2 out of 3 Elements of MDM)	Elements of Medical Decision Making		
		Number and Complexity of Problems Addressed	Amount and/or Complexity of Data to be Reviewed and Analyzed	Risk of Complications and/or Morbidity or Mortality of Patient Management
99211	N/A	N/A	N/A	N/A
99202 99212	Straightforward	Minimal • 1 self-limited or minor problem	Minimal or none	Minimal risk of morbidity from additional diagnostic testing or treatment
99203 99213	Low	Low • 2 or more self-limited or minor problems; or • 1 stable chronic illness; or • 1 acute, uncomplicated illness or injury	Limited (Must meet the requirements of at least 1 of the 2 categories) Category 1: Tests and documents • Any combination of 2 from the following: • Review of prior external note(s) from each unique source*; • review of the result(s) of each unique test*; • ordering of each unique test* or Category 2: Assessment requiring an independent historian(s) (For the categories of independent interpretation of tests and discussion of management or test interpretation, see moderate or high)	Low risk of morbidity from additional diagnostic testing or treatment
99204 99214	Moderate	Moderate • 1 or more chronic illnesses with exacerbation, progression, or side effects of treatment; or • 2 or more stable chronic illnesses; or • 1 undiagnosed new problem with uncertain prognosis; or • 1 acute illness with systemic symptoms; or • 1 acute complicated injury	Moderate (Must meet the requirements of at least 1 out of 3 categories) Category 1: Tests, documents, or independent historian(s) • Any combination of 3 from the following: • Review of prior external note(s) from each unique source*; • Review of the result(s) of each unique test*; • Ordering of each unique test*; • Assessment requiring an independent historian(s) or Category 2: Independent interpretation of tests • Independent interpretation of a test performed by another physician/other qualified health care professional (not separately reported); or Category 3: Discussion of management or test interpretation • Discussion of management or test interpretation with external physician/other qualified health care professional/appropriate source (not separately reported)	Moderate risk of morbidity from additional diagnostic testing or treatment  <i>Examples only:</i> • Prescription drug management • Decision regarding minor surgery with identified patient or procedure risk factors • Decision regarding elective major surgery without identified patient or procedure risk factors • Diagnosis or treatment significantly limited by social determinants of health
99205 99215	High	High • 1 or more chronic illnesses with severe exacerbation, progression, or side effects of treatment; or • 1 acute or chronic illness or injury that poses a threat to life or bodily function	Extensive (Must meet the requirements of at least 2 out of 3 categories) Category 1: Tests, documents, or independent historian(s) • Any combination of 3 from the following: • Review of prior external note(s) from each unique source*; • Review of the result(s) of each unique test*; • Ordering of each unique test*; • Assessment requiring an independent historian(s) or Category 2: Independent interpretation of tests • Independent interpretation of a test performed by another physician/other qualified health care professional (not separately reported); or Category 3: Discussion of management or test interpretation • Discussion of management or test interpretation with external physician/other qualified health care professional/appropriate source (not separately reported)	High risk of morbidity from additional diagnostic testing or treatment  <i>Examples only:</i> • Drug therapy requiring intensive monitoring for toxicity • Decision regarding elective major surgery with identified patient or procedure risk factors • Decision regarding emergency major surgery • Decision regarding hospitalization • Decision not to resuscitate or to de-escalate care because of poor prognosis

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Component Requirements for Home Visits

Home Services						
Patient: New						
Required Components: 3/3						
Code	99341	99342	99343	99344	99345	
Required Key Components	<b>History and Exam (#1 and #2)</b>					
	Problem Focused	x				
	Expanded Problem Focused		x			
	Detailed			x		
	Comprehensive				x	
	<b>Medical Decision Making (#3)</b>					
	Straightforward	x				
	Low		x			
	Moderate			x	x	
	High					x
Contributory Factors	<b>Presenting Problem (Severity) (#1)</b>					
	Low	x				
	Moderate		x			
	Moderate to High			x		
	High				x	
	Unstable/Significant New Problem					x
	<b>Counseling and Coordination of Care (#2 and #3) See E/M Guidelines</b>					
	<b>Typical Face-to-Face Time (#4)</b>					
	Minutes	20	30	45	60	75

Home Services					
Patient: Established					
Required Components: 2/3					
Code	99347	99348	99349	99350	
Required Key Components	<b>Interval History and Exam (#1 and #2)</b>				
	Problem Focused	x			
	Expanded Problem Focused		x		
	Detailed			x	
	Comprehensive				x
	<b>Medical Decision Making (#3)</b>				
	Straightforward	x			
	Low		x		
	Moderate			x	
	Moderate to High				x
Contributory Factors	<b>Presenting Problem (Severity) (#1)</b>				
	Self-Limited or Minor	x			
	Low to Moderate		x		
	Moderate to High			x	
	Moderate to High/Unstable/Significant New Problem				x
	<b>Counseling and Coordination of Care (#2 and #3) See E/M Guidelines</b>				
	<b>Typical Face-to-Face Time (#4)</b>				
	Minutes	15	25	40	60

## 11.2 Exclusions

Administration of Vaccines for Children (VFC) vaccines are exempt from third-party liability (TPL). When vaccines are billed with an appropriate administrative code, providers do not have to bill the claim to the TPL carrier before Medicaid will process the claim for payment.

Vaccine codes recognized as VFC covered are below.

CPT CODE	CVX CODE	Vaccine Name	Coverage
90619	203	Meningococcal polysaccharide	VFC
90620	163	Meningococcal B, OMV	VFC, ADLT
90621	162	Meningococcal B, recombinant	VFC, ADLT
90632	52	Hep A, adult	ADLT
90633	83	Hep A, ped/adol, 2 dose	VFC
90634	84	Hep A, ped/adol, 3 dose	VFC
90636	104	Hep A-Hep B	ADLT
90644	148	Meningococcal C/Y-HIB PRP	VFC
90647	49	Hib (PRP-OMP)	VFC
90648	48	Hib (PRP-T)	VFC
90651	165	HPV9	VFC
90653	168	influenza, trivalent, adjuvanted	VFC, ADLT
90654	144	influenza, seasonal, intradermal, preservative free	VFC
90655	140	Influenza, seasonal, injectable, preservative free	VFC
90656	140	Influenza, seasonal, injectable, preservative free	VFC, ADLT
90657	141	Influenza, seasonal, injectable	VFC
90658	141	Influenza, seasonal, injectable	VFC, ADLT
90670	133	Pneumococcal conjugate PCV 13	VFC, ADLT
90671	215	Pneumococcal conjugate PCV 15 (Vaxneuvance) Merck	VFC, ADLT
90672	149	influenza, live, intranasal, quadrivalent	VFC, ADLT
90680	116	rotavirus, pentavalent	VFC
90681	119	rotavirus, monovalent	VFC
90685	161	Influenza, injectable, quadrivalent, preservative free, pediatric	VFC
90686	150	influenza, injectable, quadrivalent, preservative free	VFC, ADLT
90687	158	influenza, injectable, quadrivalent	VFC
90688	158	influenza, injectable, quadrivalent	VFC, ADLT
90696	130	DTaP-IPV	VFC
90697	146	DTaP-IPV-Hep B-Hib	VFC
90698	120	DTaP-Hib-IPV	VFC
90700	107	DTaP, unspecified formulation	VFC
90702	28	DT (pediatric)	VFC
90707	03	MMR, Measles, Mumps, Rubella	VFC, ADLT
90710	94	MMRV	VFC, ADLT
90713	10	IPV	VFC, ADLT
90714	09	Td (adult), 2 Lf tetanus toxoid, preservative free, adsorbed	VFC, ADLT
90715	115	Tdap	VFC, ADLT

90716	21	varicella	VFC, ADLT
90723	110	DTaP-Hep B-IPV	VFC
90732	33	pneumococcal polysaccharide PPV23	VFC, ADLT
90734	147	meningococcal MCV4, unspecified formulation	VFC, ADLT
90739	189	HepB-CpG	ADLT
90740	44	Hep B, dialysis	ADLT
90743	43	Hep B, adult	VFC
90744	08	Hep B, adolescent or pediatric	VFC
90746	43	Hep B, adult	ADLT
90747	44	Hep B, dialysis	ADLT
91300	208	COVID-19, mRNA, LNP-S, PF, 30 mcg/0.3 mL dose	N/A
91301	207	COVID-19, mRNA, LNP-S, PF, 100 mcg or 50 mcg dose	N/A
91303	212	COVID-19 vaccine, vector-nr, rS-Ad26, PF, 0.5 mL	N/A
91306	207	COVID-19, mRNA, LNP-S, PF, 100 mcg or 50 mcg dose	N/A
91307	218	COVID-19, mRNA, LNP-S, PF, 10 mcg/0.2 mL dose, tris-sucrose	N/A
Q2035		Afluria	VFC
Q2036		Flulaval	VFC
Q2037		Fluvirin	VFC
Q2038		Fluzone	VFC
Q2039		NOS (not otherwise specified)	VFC

The only billable J-Code is depo. When billing drug-related HCPCS (including all J-Codes), please refer to the NDC requirements, which can be found below.

**Drug-Related HCPCS Codes**

Please note the following regarding the list below:

- HCPCS codes listed are not an indication of coverage
- Updated versions will be published at regular intervals
- List reflects what was in effect at the time published and is subject to daily changes

90283	90375	90376	90378	90384	90385	90386	90389	90393	90396
90399	90585	90740	A4216	A4217	A4218	A9500	A9527	A9535	A9536
A9537	A9540	A9541	A9542	A9543	A9544	A9545	A9546	A9547	A9548
A9549	A9550	A9551	A9552	A9553	A9554	A9555	A9556	A9557	A9558
A9559	A9560	A9561	A9562	A9563	A9564	A9565	A9566	A9567	A9568
A9698	B4164	B4168	B4172	B4176	B4178	B4180	B4185	B4189	B4193
B4197	B4199	B4216	B5000	B5100	B5200	C2637	C9012	C9017	C9018
C9224	C9225	C9229	C9230	C9232	C9233	C9234	C9235	G9033	J0120
J0128	J0129	J0130	J0132	J0133	J0135	J0150	J0152	J0170	J0180
J0190	J0200	J0205	J0207	J0210	J0215	J0256	J0278	J0280	J0282
J0285	J0287	J0289	J0290	J0295	J0300	J0330	J0348	J0350	J0360
J0364	J0365	J0380	J0390	J0456	J0460	J0470	J0475	J0476	J0500
J0515	J0520	J0530	J0540	J0550	J0560	J0570	J0580	J0583	J0585
J0587	J0592	J0594	J0595	J0600	J0610	J0620	J0630	J0636	J0637
J0640	J0670	J0690	J0692	J0694	J0696	J0697	J0698	J0702	J0704
J0706	J0710	J0713	J0715	J0720	J0725	J0735	J0743	J0744	J0745
J0760	J0770	J0780	J0795	J0835	J0850	J0878	J0881	J0885	J0894
J0895	J0900	J0945	J0970	J1000	J1020	J1030	J1040	J1051	J1055
J1056	J1060	J1070	J1080	J1094	J1100	J1110	J1120	J1160	J1162
J1165	J1170	J1180	J1190	J1200	J1205	J1212	J1230	J1240	J1245
J1250	J1260	J1265	J1270	J1320	J1324	J1325	J1327	J1330	J1335
J1364	J1380	J1390	J1410	J1435	J1436	J1438	J1440	J1441	J1450
J1451	J1452	J1455	J1458	J1460	J1470	J1480	J1490	J1500	J1510
J1520	J1530	J1540	J1550	J1560	J1562	J1565	J1566	J1567	J1570
J1580	J1590	J1600	J1610	J1620	J1626	J1630	J1631	J1642	J1644
J1645	J1650	J1652	J1655	J1670	J1675	J1700	J1710	J1720	J1730
J1740	J1745	J1751	J1752	J1756	J1785	J1790	J1800	J1810	J1815
J1825	J1830	J1835	J1840	J1850	J1885	J1890	J1931	J1940	J1945
J1950	J1955	J1956	J1960	J1980	J1990	J2001	J2010	J2020	J2060
J2150	J2170	J2175	J2180	J2185	J2210	J2248	J2250	J2260	J2270
J2271	J2275	J2278	J2300	J2310	J2315	J2320	J2321	J2322	J2325
J2330	J2353	J2354	J2355	J2357	J2360	J2370	J2405	J2410	J2425
J2430	J2440	J2460	J2469	J2501	J2503	J2504	J2505	J2510	J2513
J2515	J2540	J2543	J2545	J2550	J2560	J2590	J2597	J2650	J2675
J2680	J2690	J2700	J2710	J2720	J2725	J2730	J2765	J2780	J2783

J2788	J2790	J2792	J2794	J2795	J2800	J2820	J2850	J2910	J2912
J2916	J2920	J2930	J2940	J2941	J2950	J2993	J2995	J2997	J3010
J3030	J3070	J3100	J3105	J3120	J3130	J3140	J3150	J3230	J3240
J3243	J3246	J3250	J3260	J3265	J3280	J3285	J3301	J3302	J3303
J3305	J3310	J3315	J3320	J3350	J3355	J3360	J3364	J3365	J3370
J3396	J3400	J3410	J3415	J3420	J3430	J3470	J3471	J3472	J3473
J3475	J3480	J3486	J3487	J3490	J3520	J3535	J3590	J7030	J7040
J7042	J7050	J7060	J7070	J7100	J7110	J7120	J7130	J7187	J7188
J7189	J7190	J7191	J7192	J7193	J7195	J7197	J7300	J7302	J7303
J7304	J7306	J7311	J7341	J7500	J7501	J7505	J7506	J7507	J7511
J7513	J7515	J7516	J7517	J7525	J7599	J7607	J7608	J7609	J7610
J7611	J7612	J7613	J7614	J7615	J7620	J7622	J7624	J7626	J7627
J7631	J7633	J7634	J7636	J7637	J7638	J7639	J7641	J7642	J7644
J7645	J7647	J7648	J7649	J7650	J7657	J7658	J7659	J7660	J7667
J7668	J7669	J7670	J7674	J7684	J7685	J7699	J8498	J8499	J8540
J8597	J8650	J8999	J9000	J9001	J9010	J9015	J9020	J9025	J9027
J9031	J9035	J9040	J9041	J9045	J9050	J9055	J9060	J9062	J9065
J9070	J9080	J9090	J9091	J9092	J9093	J9094	J9095	J9096	J9097
J9098	J9100	J9110	J9120	J9130	J9140	J9150	J9151	J9160	J9165
J9170	J9175	J9178	J9181	J9182	J9185	J9190	J9200	J9201	J9202
J9206	J9208	J9209	J9211	J9212	J9213	J9214	J9215	J9216	J9217
J9218	J9219	J9225	J9230	J9245	J9250	J9260	J9261	J9263	J9264
J9265	J9266	J9268	J9270	J9280	J9290	J9291	J9293	J9300	J9305
J9310	J9320	J9340	J9350	J9355	J9357	J9360	J9370	J9375	J9380
J9390	J9395	J9600	J9999	P9013	P9014	P9015	P9024	P9041	P9042
P9043	P9045	P9046	P9047	P9048	Q0048	Q0050	Q0051	Q0052	Q0053
Q0054	Q0055	Q0056	Q0057	Q0093	Q0094	Q0105	Q0106	Q0107	Q0112
Q0125	Q0138	Q0139	Q0140	Q0141	Q0142	Q0143	Q0144	Q0156	Q0157
Q0163	Q0164	Q0165	Q0166	Q0169	Q0170	Q0177	Q0179	Q0180	Q0188
Q0515	Q2009	Q2017	Q3013	Q4079	Q4080	Q4081	Q4082	Q9945	Q9946
Q9947	Q9948	Q9949	Q9950	Q9951	Q9952	Q9953	Q9954	Q9955	Q9956
Q9957	Q9958	Q9959	Q9960	Q9961	Q9962	Q9963	Q9964	S0010	S0011
S0012	S0014	S0017	S0020	S0021	S0023	S0024	S0028	S0029	S0030
S0032	S0034	S0039	S0040	S0073	S0074	S0077	S0078	S0080	S0081
S0090	S0096	S0097	S0098	S0109	S0145	S0147	S0161	S0162	S0166
S0180	S0190	S0191	S0197	S4993	S8060	S9055			

Effective April 1, 2019, there are 13 new CLIA-waived tests. CMS announced that these apply to facilities with a CLIA certificate of waiver. The modifier QW CLIA waived test must be appended to all but a handful of CPT codes to be recognized as a waived test. Codes not requiring the QW are 81002, 82270, 82272, 82962, 83026, 84830, 85013, and 85651. For more information, visit [New CLIA-waived Tests Effective April 2019 - AAPC Knowledge Center](#).

### 11.3 Vaccine Route of Administration Codes

Administration without counseling – All ages

<b>Route: Injection</b>	
<b>CPT Code</b>	<b>Description</b>
90471	Immunization administration by injection; 1 vaccine (single or combination vaccine/toxoid)
+ 90472	Immunization administration by injection; <i>each additional</i> vaccine (single or combination vaccine/toxoid)

<b>Route: Oral / Intranasal</b>	
<b>CPT Code</b>	<b>Description</b>
90473	Immunization administration by intranasal or oral route; 1 vaccine (single or combination vaccine/toxoid)
+ 90474	Immunization administration by intranasal or oral route; <i>each additional</i> vaccine (single or combination vaccine/toxoid)

Administration with counseling – 0 – 18 years of age**Any Route**

CPT Code	Description
90460	Immunization administration through 18 years of age via any route of administration, with counseling by physician or other qualified health care professional; 1 or only component or each vaccine or toxoid
+ 90461	Immunization administration through 18 years of age via any route of administration, with counseling by physician or other qualified health care professional; each additional vaccine or toxoid component administered

## Medicare Administration Codes

**Route: Injection**

CPT Code	Description
90471	Immunization administration by injection; 1 vaccine (single or combination vaccine/toxoid)
+ 90472	Immunization administration by injection; each additional vaccine (single or combination vaccine/toxoid)

**Route: Oral / Intranasal**

CPT Code	Description
90473	Immunization administration by intranasal or oral route; 1 vaccine (single or combination vaccine/toxoid)
+ 90474	Immunization administration by intranasal or oral route; each additional vaccine (single or combination vaccine/toxoid)
G0008	Influenza vaccine administration
G0009	Pneumococcal vaccine administration
G0010	Hep B vaccine administration

## 11.4 Related Links

Description	Hyperlink
CDC Immunization Schedules	<a href="#">Immunization Schedules   CDC</a>
Advance Beneficiary of Notice and Instructions	<a href="#">MLN006266 – Medicare Advance Written Notices of Non-coverage (cms.gov)</a>
Aetna Better Health of KS	<a href="#">For Providers   Aetna Better Health of Kansas</a>
Aetna Better Health office resources for healthcare professionals	<a href="#">Resources &amp; Support for Health Care Providers   Aetna</a>
Aetna Better Health of KS: Grievance, Resubmission-Reconsideration, Appeals timelines and detailed information	<a href="#">Grievances &amp; Appeals   Aetna Better Health of Kansas</a>
AMA Coding & Billing	<a href="#">CPT® (Current Procedural Terminology)   AMA (ama-assn.org)</a>
Ask-EDI	<a href="#">ASK-EDI</a>
Availity Login	<a href="#">Log In to Availity®</a>
Blue Cross and Blue Shield of Kansas, Provider Resources	<a href="#">Professional Provider Home   Blue Cross and Blue Shield of Kansas (bcbsks.com)</a>
Blue Cross and Blue Shield of Kansas, Health Department Billing Guidelines	<a href="#">health-department-billing-guidelines-2022-12-01 (bcbsks.com)</a>
Blue Cross and Blue Shield of Kansas, HEDIS Coding and Reference Guide	<a href="#">2023-hedis-coding-and-reference-guide</a>
Centers for Medicare & Medicaid Services	<a href="#">Home - Centers for Medicare &amp; Medicaid Services   CMS</a>
Change Health Care	<a href="#">Healthcare Technology &amp; Business Solutions Company   Change Healthcare</a>
Change HealthCare Claims & Denials Advisor	<a href="#">Change HealthCare Claims &amp; Denials Advisor</a>
Cigna	<a href="#">Cigna Healthcare   Health Insurance, Dental Plans &amp; Medicare</a>
KMAP training for LHD (Professional) billers	<a href="#">KMAP training for LHD (Professional) Billers</a>
KMAP Publications	<a href="#">PublicationsHome (kmap-state-ks.us)</a>
Medicare Enrollment and Claim Submission Guidelines	<a href="#">100-04   CMS</a>
Medicare WPS	<a href="#">WPS Government Health Administrators (GHA)</a>
Navinet	<a href="#">NaviNet Sign In</a>
Optum Health Payment Services	<a href="#">Login (optumhealthpaymentservices.com)</a>
Payspan	<a href="#">Payspan   Login Page (payspanhealth.com)</a>
Palmetto GBA eServices	<a href="#">Welcome to Palmetto GBA eServices (onlineproviderservices.com)</a>
Sunflower Manuals and Guides	<a href="#">Provider Manuals, Forms and Resources   Sunflower Health Plan</a>
Sunflower State Health Plan Provider Representative Contacts and Territory Map	<a href="#">Kansas Provider Resources   Kansas Medicaid   Sunflower Health Plan</a>
Sunflower State Health Provider Resources	<a href="#">Sunflower Health Plan Provider Portal &amp; Resources   Sunflower Health Plan</a>
Sunflower HEDIS Resource Link:	<a href="#">Sunflower HEDIS Quick Reference Guide (sunflowerhealthplan.com)</a>
TransactRx	<a href="#">Transctrx (mytransactrx.net)</a>
United Healthcare approved Provider Administrative Guide	<a href="#">Care Provider Manual for Kansas - UnitedHealthcare Community Plan of KanCare (uhcprovider.com)</a>
United Healthcare Online	<a href="#">Resources and tools for providers and health care professionals   UHCprovider.com</a>
Washington Publishing Company	<a href="#">External Code Lists   X12</a>

11.5 Acronyms and Definitions

Acronym	Term	Definition
ACA	<b>Affordable Care Act</b>	Also referred to as “ObamaCare”. A federal law enacted in 2010 intended to increase healthcare coverage and make it more affordable.
	<b>Accept Assignment</b>	When a provider accepts as “full-payment” the amount paid on a claim by the insurance company, excluding the coinsurance, deductible or co-pay due from the patient
	<b>Adjusted Claim</b>	A claim that has been corrected, due to an error during submission or payment, which results in a credit or payment to the provider
	<b>Allowed Amount</b>	The reimbursement rate that the insurance company will pay for a procedure.
AMA	<b>American Medical Association</b>	The AMA is the largest association of Doctors in the United States. They publish the Journal of American Medical Association which is one of the most widely circulated medical journals in the world.
	<b>Aging</b>	One of the medical billing terms referring to the unpaid insurance claims or patient balances that are due past 30 days. Most medical billing software's have the ability to generate a separate report for insurance aging and patient aging. These reports typically list balances by 30, 60, 90, and 120 day increments.
	<b>Appeal</b>	When an insurance plan does not pay for treatment, an appeal (either by the provider or patient) is the process of objecting this decision. The insurer may require documentation when processing an appeal and typically has a formal policy or process established for submitting an appeal. Many times the process and associated forms can be found on the insurance provider’s web site.
	<b>Applied to Deductible</b>	You typically see these medical billing terms on the patient statement. This is the amount of the charges, determined by the patients insurance plan, the patient owes the provider. Many plans have a maximum annual deductible that once met is then covered by the insurance provider.
	<b>Assignment of Benefits</b>	Insurance payments that are paid to the doctor or hospital for a patient’s treatment.
	<b>Beneficiary</b>	Person or persons covered by the health insurance plan.
BCBS	<b>Blue Cross Blue Shield</b>	An organization of affiliated insurance companies (approximately 450), independent of the association (and each other), that offer insurance plans within local regions under one or both of the association's brands (Blue Cross or Blue Shield). Many local BCBS associations are non-profit BCBS sometimes acts as administrators of Medicare in many states or regions.
	<b>Capitation</b>	A fixed payment paid per patient enrolled over a defined period of time, paid to a health plan or provider. This covers the costs associated with the patients’ health care services. This payment is not affected by the type or number of services provided.

	<b>Carrier</b>	The insurance company or “carrier” the patient has a contract with to provide health insurance
<b>CHAMPUS</b>	<b>Civilian Health and Medical Program of the Uniformed Services</b>	Recently renamed TRICARE. This is federal health insurance for active-duty military, National Guard and Reserve, retirees, their families, and survivors.
	<b>Charity Care/Sliding Scale</b>	When medical care is provided at no cost or at reduced cost to a patient that cannot afford to pay.
	<b>Clean Claim</b>	Medical billing term for a complete submitted insurance claim that has all the necessary correct information without any omissions or mistakes that allows it to be processed and paid promptly.
	<b>Clearinghouse</b>	This is a service that transmits claims to insurance carriers. Prior to submitting claims the clearinghouse scrubs claims and checks for errors. This minimizes the amount of rejected claims as most errors can be easily corrected. Clearinghouses electronically transmit claim information that is compliant with the strict HIPPA standards (this is one of the medical billing terms we see a lot more of lately).
<b>CMS</b>	<b>Centers for Medicare &amp; Medicaid Services</b>	Federal agency which administers Medicare, Medicaid, HIPPA, and other health programs. Formerly known as the HCFA (Health Care Financing Administration). You'll notice that CMS is the source of a lot of medical billing terms.
	<b>CMS 1500</b>	Medical claim form established by CMS to submit paper claims to Medicare and Medicaid. Most commercial insurance carriers also require paper claims be submitted on a CMS-1500. The form is distinguished by its red ink.
<b>COB</b>	<b>Coordination of Benefits</b>	Coordination of benefits (COB) applies to a person who is covered by more than one health plan. One insurance carrier is designated as the primary carrier and the other as secondary.
	<b>Coding</b>	Medical Billing Coding involves taking the doctors notes from a patient visit and translating them into the proper ICD-10 code for diagnosis and CPT codes for treatment.
<b>COBRA</b>	<b>Consolidated Omnibus Budget Reconciliation Act</b>	This is health insurance coverage available to an individual and their dependents after becoming unemployed - either voluntary or involuntary termination of employment for reasons other than gross misconduct. Because it does not typically receive company matching, it’s typically more expensive than insurance the cost when employed but does benefit from the savings of being part of a group plan. Employers must extend COBRA coverage to employees dismissed for a. COBRA stands for Consolidated Omnibus Budget Reconciliation Act which was passed by Congress in 1986. COBRA coverage typically lasts up to 18 months after becoming unemployed and under certain conditions extend up to 36 months.
	<b>Co-Insurance</b>	Percentage or amount defined in the insurance plan for which the patient is responsible. Most plans have a ratio of 90/10 or 80/20, 70/30, etc. For example, the insurance carrier pays 80% and the patient pays 20%.
	<b>Contractual Adjustment</b>	The amount of charges a provider or hospital agrees to write off and not charge the patient per the contract terms with the insurance company.
	<b>Co-Pay</b>	Amount paid by patient at each visit as defined by the insured plan.

<b>CPT Code</b>	<b>Current Procedural Terminology</b>	This is a 5-digit code assigned for reporting a procedure performed by the physician. The CPT has a corresponding diagnosis code. Established by the American Medical Association. This is one of the medical billing terms we use a lot.
	<b>Credentialing</b>	This is an application process for a provider to participate with an insurance carrier. Many carriers now request credentialing through CAQH. CAQH credentialing process is a universal system now accepted by insurance company networks.
	<b>Credit Balance</b>	The balance that's shown in the "Balance" or "Amount Due" column of your account statement with a minus sign after the amount (for example \$50-). It may also be shown in parenthesis; (\$50). The provider may owe the patient a refund.
	<b>Crossover claim</b>	When claim information is automatically sent from Medicare the secondary insurance such as Medicaid.
<b>DCI</b>	<b>Duplicate Coverage Inquiry</b>	Request by an insurance company or group medical plan by another insurance company or medical plan to determine if other coverage exists.
<b>DME</b>	<b>Durable Medical Equipment</b>	Non-disposable medical equipment that can withstand repeated use, is used for a medical reason, is not usually useful to someone who isn't sick or injured, is used in the home, and generally has an expected lifetime of at least 3 years.
<b>DOB</b>	<b>Date of Birth</b>	The date on which the person was born.
<b>DOS</b>	<b>Date of Service</b>	Date that health care services were provided.
<b>DX</b>	<b>Diagnosis, or Diagnosis Code (ICD-10)</b>	Abbreviation for diagnosis, or diagnosis code (ICD-10 code)
	<b>Electronic Claim</b>	Claim information is sent electronically from the billing software to the clearinghouse or directly to the insurance carrier. The claim file must be in a standard electronic format as defined by the receiver.
<b>EDI</b>	<b>Electronic Data Interchange</b>	Businesses electronically communicating information that was traditionally communicated on paper.
<b>EFT</b>	<b>Electronic Funds Transfer</b>	An electronic paperless means of transferring money. This allows funds to be transferred, credited, or debited to a bank account and eliminates the need for paper checks.
<b>EIN</b>	<b>Employer Identification Number</b>	Also known as Federal Employer Identification Number, a nine-digit number assigned by the Internal Revenue Service to business entities operating in the United States for the purposes of identification.
<b>E/M</b>	<b>Evaluation &amp; Management</b>	Evaluation and Management section of the CPT codes. These are the CPT codes 99202 thru 99499 most used by physicians or other qualified staff to access (or evaluate) patients' treatment needs.
	<b>Enrollee</b>	Individual covered by health insurance.

<b>EMR</b>	<b>Electronic Medical Record</b>	This is a medical record in digital format of a patient’s hospital or provider treatment.
<b>EOB</b>	<b>Explanation of Benefits</b>	One of the medical billing terms for the statement that comes with the insurance company payment to the provider explaining payment details, covered charges, write offs, and patient responsibilities and deductibles.
<b>EOP</b>	<b>Explanation of Payment</b>	A notice of reimbursements and/or denials based on claims processed by your plan.
<b>EOMB</b>	<b>Explanation of Medicare Benefits</b>	A notice of your prescription drug claims and costs.
<b>EPSDT</b>	<b>Early &amp; Periodic Screening, Diagnostic, &amp; Treatment</b>	The child health component of Medicaid for children under the age of 21.
<b>ERA</b>	<b>Electronic Remittance Advice</b>	This is an electronic version of an insurance EOB that provides details of insurance claim payments. These are formatted in according to the HIPAA X12N 835 standard.
<b>ERISA</b>	<b>Employee Retirement Income Security Act of 1974</b>	This law established the reporting, disclosure of grievances, and appeals requirements and financial standards for group life and health. Self-insured plans are regulated by this law.
<b>FFS</b>	<b>Fee for Service</b>	Insurance where the provider is paid for each service or procedure provided. Typically allows patient to choose provider and hospital. Some policies require the patient to pay provider directly for services and submit a claim to the carrier for reimbursement. The trade-off for this flexibility is usually higher deductibles and co-pays.
	<b>Fee Schedule</b>	Cost associated with each treatment CPT medical billing codes.
	<b>Financial Responsibility</b>	The portion of the charges that are the responsibility of the patient or insured.
<b>FI</b>	<b>Fiscal Intermediary</b>	A Medicare representative who processes Medicare claims.
	<b>Formulary</b>	A list of prescription drug costs which an insurance company will provide reimbursement for.
	<b>Fraud</b>	When a provider receives payment or a patient obtains services by deliberate, dishonest, or misleading means.
<b>GHP</b>	<b>Group Health Plan</b>	A means for one or more employer who provide health benefits or medical care for their employees (or former employees).
	<b>Group Name</b>	Name of the group or insurance plan that insures the patient.
	<b>Group Number</b>	Number assigned by insurance company to identify the group under which a patient is insured.

	<b>Guarantor</b>	A responsible party and/or insured party who is not a patient.
<b>HC</b>	<b>Health Check</b>	A thorough physical examination including a variety of tests depending on the age and sex and health of the person.
<b>HCFA</b>	<b>Health Care Financing Administration</b>	Now known as CMS
<b>HCPCS</b>	<b>Healthcare Common Procedure Coding System</b>	Commonly pronounced "hick-picks". A standardized medical coding system used to describe specific items or services provided when delivering health services. May also be referred to as a "procedure code" in the medical billing glossary. The three HCPCS levels are: <ul style="list-style-type: none"> <li>• Level I - American Medical Association's Current Procedural Terminology (CPT) codes.</li> <li>• Level II - The alphanumeric codes which include mostly non-physician items or services such as medical supplies, ambulatory services, prosthesis, etc. These are items and services not covered by CPT (Level I) procedures.</li> <li>• Level III - Local codes used by state Medicaid organizations, Medicare contractors, and private insurers for specific areas or programs.</li> </ul>
	<b>Healthcare Insurance</b>	Insurance coverage to cover the cost of medical care necessary as a result of illness or injury. May be an individual policy or family policy which covers the beneficiary's family members. May include coverage for disability or accidental death or dismemberment.
	<b>Healthcare Provider</b>	Typically a physician, hospital, nursing facility, or laboratory that provides medical care services. Not to be confused with insurance providers or the organization that provides insurance coverage.
<b>HIC</b>	<b>Health Insurance Claim</b>	This is a number assigned by the Social Security Administration to a person to identify them as a Medicare beneficiary. This unique number is used when processing Medicare claims.
<b>HIPAA</b>	<b>Health Insurance Portability &amp; Accountability Act</b>	Several federal regulations intended to improve the efficiency and effectiveness of health care. HIPAA has introduced a lot of new medical billing terms into our vocabulary lately.
<b>HMO</b>	<b>Health Maintenance Organization</b>	A type of health care plan that places restrictions on treatments.
<b>HSA</b>	<b>Health Savings Account</b>	A tax advantaged medical savings account available to employees who are enrolled in a High-Deductible health plan (HDHP). This account is to be used for medical expenses only.
<b>ICD-9</b>	<b>International Classification of Diseases, 9th edition</b>	9th revision of the International Classification of Diseases, also known as ICD-9-CM, is a system used to assign 3 to 5 digit codes to patient diagnoses.
<b>ICD-10</b>	<b>International Classification of Diseases, 10th edition</b>	10th revision of the International Classification of Diseases, also known as ICD-10-CM, is a system used to assign 3 to 7 digit codes to patient diagnoses. Includes additional digits to allow more available codes. ICD-10 was implemented in October 2015
	<b>Indemnity</b>	Also referred to as fee-for-service. This is a type of commercial insurance where the patient can use any provider or hospital.

	<b>In-Network (or Participating)</b>	An insurance plan in which a provider signs a contract to participate in. The provider agrees to accept a discounted rate for procedures.
<b>MAC</b>	<b>Medicare Administrative Contractor</b>	Contractors who process Medicare claims.
<b>MCO</b>	<b>Managed Care Organization</b>	A health plan with a group of doctors and other providers working together to give health services to its members.
	<b>Managed Care Plan</b>	Insurance plan requiring patient to see doctors and hospitals that are contracted with the managed care insurance company. Medical emergencies or urgent care are exceptions when out of the managed care plan service area.
	<b>Maximum Out of Pocket</b>	The maximum amount the insured is responsible for paying for eligible health plan expenses. When this maximum limit is reached, the insurance typically then pays 100% of eligible expenses.
<b>MA</b>	<b>Medical Assistant</b>	A health care worker who performs administrative and clinical duties in support of a licensed health care provider such as a physician, physician’s assistant, nurse, nurse practitioner, etc.
	<b>Medical Coder</b>	Analyzes patient charts and assigns the appropriate CPT and ICD-10 codes, and any related CPT modifiers.
	<b>Medical Billing Specialist</b>	Processes insurance claims for payment of services performed by a physician or other health care provider. Ensures patient medical billing codes, diagnosis, and insurance information are entered correctly and submitted to insurance payer. Enters insurance payment information and processes patient statements and payments. Performs tasks vital to the financial operation of a practice. Knowledgeable in medical billing terminology.
	<b>Medical Necessity</b>	Medical service or procedure that is performed on for treatment of an illness or injury that is not considered investigational, cosmetic, or experimental.
<b>MSA</b>	<b>Medical Savings Account</b>	Tax exempt account for paying medical expenses administered by a third party to reimburse a patient for eligible health care expenses. Typically provided by employer where the employee contributes regularly to the account before taxes and submits claims or receipts for reimbursement. Sometimes also referred to in medical billing terminology as a Medical Spending Account.
	<b>Medical Record Number</b>	A unique number assigned by the provider or health care facility to identify the patient medical record.
	<b>Medicare</b>	Insurance provided by federal government for people over 65 or people under 65 with certain restrictions. There are 4 parts: <ul style="list-style-type: none"> <li>• <b>Medicare Part A</b> - Hospital coverage</li> <li>• <b>Medicare Part B</b> - Physicians visits and outpatient procedures</li> <li>• Medicare Advantage Plans, sometimes called <b>Medicare Part C</b> or MA Plans, are offered by private companies approved by Medicare.</li> <li>• <b>Medicare Part D</b> - Medicare insurance for prescription drug costs for anyone enrolled in Medicare Part A or B.</li> </ul>

<b>MSP</b>	<b>Medicare Secondary Payer</b>	Term generally used when the Medicare program does not have primary payment responsibility or when another entity has the responsibility for paying before Medicare.
	<b>Medicare Coinsurance Days</b>	Medical billing terminology for inpatient hospital coverage from day 61 to day 90 of a continuous hospitalization. The patient is responsible for paying for part of the costs during those days. After the 90th day, the patient enters "Lifetime Reserve Days."
	<b>Medicare Donut Hole</b>	The gap or difference between the initial limits of insurance and the catastrophic Medicare Part D coverage limits for prescription drugs.
	<b>Medicaid</b>	Insurance coverage for low-income patients. Funded by Federal and state government and administered by states.
	<b>Medigap</b>	Medicare supplemental health insurance for Medicare beneficiaries which may include payment of Medicare deductibles, co-insurance and balance bills, or other services not covered by Medicare.
	<b>Modifier</b>	Added to a CPT treatment code to provide additional information to insurance payers for procedures or services that have been altered or "modified" in some way. Modifiers are important to explain additional procedures and obtain reimbursement for them.
<b>N/C</b>	<b>Non-Covered Charge</b>	A procedure not covered by the patients' health insurance plan.
<b>NDC</b>	<b>Nation Drug Code</b>	A unique 10-digit or 11-digit, 3-segment number, and a universal product identifier for human drugs in the United States. For billing or other purposes, such as with the Centers for Medicare & Medicaid Services (CMS), an NDC may also be arranged in an 11-digit format with leading zeros, if needed.
<b>Non-Par</b>	<b>Non-participation</b>	When a healthcare provider chooses not to accept Medicare approved payment amounts as payment in full.
<b>NEC</b>	<b>Not Elsewhere Classifiable</b>	Medical billing terminology used in ICD when information needed to code the term in a more specific category is not available.
<b>NOS</b>	<b>Not Otherwise Classifiable</b>	Used in ICD for unspecified diagnosis.
<b>NPI</b>	<b>National Provider Identifier</b>	A unique 10-digit identification number required by HIPAA and assigned through the National Plan and Provider Enumeration System (NPPES).
<b>OIG</b>	<b>Office of Inspector General</b>	Part of United States Department of Health and Human Services (USDHHS). Establish compliance requirements to combat healthcare fraud and abuse. Has guidelines for billing services and individual and small group physician practices.
	<b>Out-of-network (or Non-Participating)</b>	A provider that does not have a contract with the insurance carrier. Patients usually responsible for a greater portion of the charges or may have to pay all the charges for using an out of network provider.
	<b>Out-Of-Pocket Maximum</b>	The maximum amount the patient has to pay under their insurance policy. Anything above this limit is the insurers' obligation. These Out-of-pocket maximums can apply to all coverage or to a specific benefit category such as prescriptions.

	<b>Outpatient</b>	Typically treatment in a physician’s office, clinic, or day surgery facility lasting less than one day.
	<b>Patient Responsibility</b>	The amount a patient is responsible for paying that is not covered by the insurance plan.
<b>PCP</b>	<b>Primary Care Provider</b>	Usually the physician who provides initial care and coordinates additional care if necessary.
<b>POS Plan</b>	<b>Point-of-Service (POS) Plan</b>	Medical billing terminology for a flexible type of HMO (Health Maintenance Organization) plan where patients have the freedom to use (or self-refer to) non-HMO network providers. When a non-HMO specialist is seen without referral from the Primary Care Physician (self-referral), they have to pay a higher deductible and a percentage of the coinsurance.
<b>POS</b>	<b>Place of Service</b>	Medical billing terminology used on medical insurance claims - such as the CMS 1500 block 24B. A two-digit code which defines where the procedure was performed. For example, 71 is for the Health Departments and 12 is for home.
<b>PPO</b>	<b>Preferred Provider Organization</b>	Commercial insurance plan where the patient can use any doctor or hospital within the network. Similar to an HMO.
	<b>Practice Management Software</b>	Software used for the daily operations of a provider’s office. Typically used for appointment scheduling and billing.
	<b>Preauthorization</b>	Requirement of insurance plan for primary care doctor to notify the patient insurance carrier of certain medical procedures (such as outpatient surgery) for those procedures to be considered a covered expense.
	<b>Pre-Certification</b>	Sometimes required by the patients insurance company to determine medical necessity for the services proposed or rendered. This doesn't guarantee the benefits will be paid.
	<b>Predetermination</b>	Maximum payment insurance will pay towards surgery, consultation, or other medical care - determined before treatment.
<b>PEC</b>	<b>Pre-existing Condition</b>	A medical illness or injury a patient had before starting a new health care plan.
	<b>Pre-existing Condition Exclusion</b>	When insurance coverage is denied for the insured when a pre-existing medical condition existed when the health plan coverage became effective.
<b>PHI</b>	<b>Protected Health Information</b>	A medical condition that has been diagnosed or treated within a certain specified period of time just before the patient’s effective date of coverage. A Pre-existing condition may not be covered for a determined amount of time as defined in the insurance terms of coverage (typically 6 to 12 months).
	<b>Premium</b>	The amount the insured or their employer pays (usually monthly) to the health insurance company for coverage.
	<b>Privacy Rule</b>	The HIPAA privacy standard establishes requirements for disclosing what the HIPAA privacy law calls Protected Health Information (PHI). PHI is any information on a patient about the status of their health, treatment, or payments.

	<b>Provider</b>	Physician or medical care facility (hospital) who provides health care services.
<b>PTAN</b>	<b>Provider Transaction Access Number</b>	Also known as the legacy Medicare number.
<b>QMB</b>	<b>Qualified Medicare Beneficiary</b>	An individual who has been determined eligible for the QMB program, under which Medicaid pays the individual’s Medicare Part A and B premiums; coinsurance; copayment; and deductible (except for Part D).
	<b>Referral</b>	When one provider (usually a family doctor) refers a patient to another provider (typically a specialist).
<b>RVU</b>	<b>Relative Value Unit</b>	Measure of value used by Medicare to determine how much to reimbursement for a procedure by using a formula
<b>R/A</b>	<b>Remittance Advice</b>	A document supplied by the insurance payer with information on claims submitted for payment. Contains explanations for rejected or denied claims. Also referred to as an EOB (Explanation of Benefits).
	<b>Responsible Party</b>	The person responsible for paying a patient’s medical bill. Also referred to as the guarantor.
	<b>Secondary Insurance Claim</b>	A claim for insurance coverage paid after the primary insurance makes payment. Secondary insurance is typically used to cover gaps in insurance coverage.
	<b>Secondary Procedure</b>	When a second CPT procedure is performed during the same physician visit as the primary procedure.
	<b>Security Standard</b>	Provides guidance for developing and implementing policies and procedures to guard and mitigate compromises to security. The HIPAA security standard is kind of a sub-set or compliment to the HIPAA privacy standard. Where the HIPAA policy privacy requirements apply to all patient Protected Health Information (PHI), HIPAA policy security laws apply more specifically to electronic PHI.
	<b>Self-Referral</b>	When a patient sees a specialist without a primary physician referral.
	<b>Self-Pay</b>	Payment made at the time of service by the patient.
<b>SOF</b>	<b>Signature on File</b>	Refers to a written signature that is physically on file. This term is typically used whenever an electronic claim is submitted.
	<b>Specialist</b>	Physician who specializes in a specific area of medicine, such as urology, cardiology, orthopedics, oncology, etc. Some healthcare plans require beneficiaries to obtain a referral from their primary care doctor before making an appointment to see a Specialist.
	<b>Subscriber</b>	Medical billing term to describe the employee for group policies. For individual policies the subscriber describes the policyholder.

	<b>Superbill</b>	One of the medical billing terms for the form the provider uses to document the treatment and diagnosis for a patient visit. Typically includes several commonly used ICD-10 diagnosis and CPT procedural codes. One of the most frequently used medical billing terms.
	<b>Supplemental Insurance</b>	Additional insurance policy that covers claims for deductibles and coinsurance. Frequently used to cover these expenses not covered by Medicare.
<b>TAR</b>	<b>Treatment Authorization Request</b>	An authorization number given by insurance companies prior to treatment in order to receive payment for services rendered.
<b>TIN</b>	<b>Tax Identification Number</b>	A nine-digit number used as a tracking number by the Internal Revenue Service (IRS), also known as Employer Identification Number (EIN).
	<b>Taxonomy Code</b>	Specialty standard codes used to indicate a provider’s specialty sometimes required to process a claim.
	<b>Term (Termination) Date</b>	Date the insurance contract expired or the date a subscriber or dependent ceases to be eligible.
	<b>Tertiary Insurance Claim</b>	Claim for insurance coverage paid in addition to primary and secondary insurance. Tertiary insurance covers gaps in coverage the primary and secondary insurance may not cover.
<b>TOP</b>	<b>Triple Option Plan</b>	An insurance plan which offers the enrolled a choice of a more traditional plan, an HMO, or a PPO. This is also commonly referred to as a cafeteria plan.
<b>TOS</b>	<b>Type of Service</b>	Description of the category of service performed.
<b>TPA</b>	<b>Third Party Administrator</b>	An independent corporate entity or person (third party) who administers group benefits, claims and administration for a self-insured company or group.
<b>TPL</b>	<b>Third Party Liability</b>	Legal obligation of third parties to pay part or all of the expenditures for medical assistance furnished under a Medicaid state plan. Examples of third parties can include individuals, entities, insurers, and programs.
	<b>Tricare</b>	This is federal health insurance for active duty military, National Guard and Reserve, retirees, their families, and survivors. Formerly known as CHAMPUS.
	<b>Unbundling</b>	Submitting several CPT treatment codes when only one code is necessary.
<b>UB</b>	<b>Uniform Billing</b>	Uniform electronic billing form pursuant to the Health Insurance Portability and Accountability Act, which is developed as a standard instrument for use by institutions and pyers in the handling of health care claims.
<b>UB04</b>	<b>Uniform Institutional Provider Bill</b>	Claim form for hospitals, clinics, or any provider billing for facility fees similar to CMS 1500. Replaces the UB92 form.
<b>UR</b>	<b>Utilization Review</b>	Review or audit conducted to reduce unnecessary inpatient or outpatient medical services or procedures.

	<b>Untimely Submission</b>	Medical claim submitted after the time frame allowed by the insurance payer. Claims submitted after this date are denied.
	<b>Upcoding</b>	An illegal practice of assigning a diagnosis code that does not agree with the patient records for the purpose of increasing the reimbursement from the insurance payer.
<b>UPIN</b>	<b>Unique Physician Identification Number</b>	A 6-digit physician identification number created by CMS. Discontinued in 2007 and replaced by NPI number.
	<b>Utilization Limit</b>	The limits that Medicare sets on how many times certain services can be provided within a year. The patients claim can be denied if the services exceed this limit.
	<b>V-Codes</b>	ICD-9-CM coding classification to identify health care for reasons other than injury or illness.
	<b>Workers Comp</b>	Insurance claim that results from a work-related injury or illness.
	<b>Write-off</b>	Typically reference to the difference between what the physician charges and what the insurance plan contractually allows, and the patient is not responsible for. May also be referred to as "not covered" in some glossary of billing terms.

## 11.6 KALHD Billing List-Serve & Regional Billing Groups

### KALHD Billing List-Serve

The list serve that KALHD moderates is a state-wide forum for billers to ask questions and receive assistance from one another. No question is too simple or too complex. Billers on the list-serve range from first time billers to those with more than 20 years of experience. If you are not on the list serve but would like to be, simply send an email with your name, title, and county to [billing-subscribe@lists.kalhd.org](mailto:billing-subscribe@lists.kalhd.org) with a request to join.

Please remember when using the list serve, every email and every reply will go to the whole group. Please keep questions and answers direct and to the point. Please do not reply to the whole group with pleasantries or email unrequested answers. This is not meant to be a deterrent in participation, but for you to be considerate of the amount of emails that we all must manage daily.

### Regional Billing Groups

Regional Billing Groups are designed to help billers connect to one another through regular in-person meetings. MCO and payer reps can and should be invited to these meetings as well as other organizations and representatives who might be able to assist billers. These are self-run groups who will only continue if participation remains valid. Check with your regional rep below if you would like to receive invitations to these groups.

#### North Central Region (Billing Biddies)

- Contact: Lenora Henderson, Ellsworth County, [lhenders@eaglecom.net](mailto:lhenders@eaglecom.net) 785-472-4488

#### Northeast Region (Perpetually Perplexed Pros)

- Contact(s): Kathy Ortega, Shawnee County, [Kathy.ortega@snco.us](mailto:Kathy.ortega@snco.us) 785-251-5662
- Melinda McIntyre, Johnson County, [Melinda.McIntyre@jocogov.org](mailto:Melinda.McIntyre@jocogov.org) 913-477-8352

#### Northwest Region (Billers Anonymous)

- Contact: Kendra Glassman, Thomas County, [kglassman@thomascountyks.gov](mailto:kglassman@thomascountyks.gov) 785-460-4596

#### South Central Region (Mission Impossible)

- Contact: Amanda Knight, Reno County, [amanda.knight@renogov.org](mailto:amanda.knight@renogov.org) 620-259-8408

#### Southeast Region (Billers 'R' Us)

- Contact: No current meetings or contact

#### Southwest Region (KIPHS User Group)

- Contact: Ashley Burns, Hodgeman County, [abhghealthdept@hotmail.com](mailto:abhghealthdept@hotmail.com) 620-357-8736

11.7 State LHD Map

Local Public Health Regional Attendance Map

Updated: February 2, 2022

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<b>CHEYENNE</b> <i>St. Francis</i> Mila Bandel 785-332-2381	<b>RAWLINS</b> <i>Atwood</i> Karia Heble 785-626-3968	<b>DECATUR</b> <i>Oberlin</i> Bobbi Koerperich 785-475-8118	<b>NORTON</b> <i>Norton</i> Leslie Pfannenstiel 785-877-5745	<b>PHILLIPS</b> <i>Phillipsburg</i> Pete Rogers 785-543-6850	<b>SMITH</b> <i>Smith Center</i> Kristy Stewart 785-282-6656	<b>JEWELL</b> <i>Markato</i> Cindy Becker 785-378-4060	<b>REPUBLIC</b> <i>Belleville</i> Danielle Swanson 785-527-5671	<b>WASHINGTON</b> <i>Washington</i> Tiffany Hayman 785-325-2600	<b>MARSHALL</b> <i>Marysville</i> Sue Rhodes 785-562-3485	<b>NEMAHA</b> <i>Sabetha</i> Jill Mady 785-284-2152	<b>BROWN</b> <i>Hiawatha</i> Kristina Romine 785-742-2505	<b>DONIPHAN</b> <i>Troy</i> Sheryl Pierce 785-985-3591		
<b>SHERMAN</b> <i>Goodland</i> Jennifer Cure 785-890-4888	<b>THOMAS</b> <i>Colby</i> Emily Strange 785-460-4596	<b>SHERIDAN</b> <i>Hoxie</i> Monica Reuber 785-675-2101	<b>GRAHAM</b> <i>Hill City</i> Brandy Hardiek 785-421-3326	<b>ROOKS</b> <i>Stockton</i> Lori Eichman 785-425-7352	<b>OSBORNE</b> <i>Osborne</i> Erin Kibbe 785-346-2412	<b>MITCHELL</b> <i>Beloit</i> Cortney Mumow 785-738-5175	<b>CLOUD</b> <i>Concordia</i> Brandi Bray 785-243-8140	<b>CLAY</b> <i>Clay Center</i> Dana Rickley 785-632-3193	<b>RILEY</b> <i>Manhattan</i> Julie Gibbs 785-776-4779	<b>POTTAWATOMIE</b> <i>Westmoreland</i> Leslie Campbell 785-457-3719	<b>JACKSON</b> <i>Holton</i> Kristina Romine 785-742-7152 HD 785-364-2670	<b>ATCHISON</b> <i>Atchison</i> Kristina Romine 913-367-5152 HD 913-367-5152	<b>WYANDOTTE</b> <i>Kansas City</i> Jullann Van Liew 913-573-6726	
<b>WALLACE</b> <i>Sharon Springs</i> Aften Gardner 785-852-4272	<b>LOGAN</b> <i>Oakley</i> Angie Kahle 785-671-4502	<b>GOVE</b> <i>Quinter</i> Cheryl Goetz 785-754-2147	<b>TREGO</b> <i>Wakeeney</i> Diana Parke 785-743-6348	<b>ELLIS</b> <i>Hays</i> Kimberly Reel 785-628-9440	<b>RUSSELL</b> <i>Russell</i> Paula Bitter 785-483-6433	<b>LINCOLN</b> <i>Lincoln</i> Ladonna Reinert 785-524-4406	<b>OTTAWA</b> <i>Minneapolis</i> Sara Hodges 785-392-2822	<b>SALINE</b> <i>Salina</i> Jason Tiller 785-826-6600	<b>DICKINSON</b> <i>Abilene</i> John Hultgren 785-263-4179	<b>GEARY</b> <i>Junction City</i> Charles Martinez 785-767-5788	<b>WABAUNSEE</b> <i>Alma</i> Ray Finley 785-765-2425	<b>SHAWNEE</b> <i>Topeka</i> Teresa Fisher 785-251-5600	<b>JEFFERSON</b> <i>Oskaloosa</i> Crystal VanHoutan 785-403-0025	<b>LEAVENWORTH</b> <i>Leavenworth</i> Jamie Miller 913-250-2000
<b>GREELEY</b> <i>Tribune</i> Lisa Moritz 620-376-4200	<b>WICHITA</b> <i>Leoti</i> Amy Binns 620-375-2289	<b>SCOTT</b> <i>Scott City</i> Edith Tarango 620-872-5774	<b>LANE</b> <i>Dighton</i> Arlene Doll 620-397-2809	<b>NESS</b> <i>Ness City</i> Dennille Borell 785-798-3388	<b>RUSH</b> <i>LaCrosse</i> Kim Knieling 785-222-3427	<b>BARTON</b> <i>Great Bend</i> Karen Winkelman 620-793-1902	<b>RICE</b> <i>Lyons</i> Pamela Fletcher 620-257-2171	<b>MCPHERSON</b> <i>McPherson</i> Shalei Shea, Director 620-241-1753	<b>MARION</b> <i>Marion</i> Krista Schneider 620-382-2550	<b>MORRIS</b> <i>Council Grove</i> Candra Good 620-767-5175	<b>LYON</b> <i>Emporia</i> Renee Hively, CEO, COO 620-342-4864	<b>OSAGE</b> <i>Lyndon</i> Katelyn Miner 785-828-3117	<b>DOUGLAS</b> <i>Lawrence</i> Dan Partridge 785-843-3060	<b>JOHNSON</b> <i>Olathe</i> Sanmi Areola 913-826-1200
<b>HAMILTON</b> <i>Syracuse</i> Jonna Upson & Judy Schwieterman 620-384-7875	<b>KEARNY</b> <i>Lakin</i> Amanda Peterson 620-355-6342	<b>FINNEY</b> <i>Garden City</i> Shruti Chhabra 620-272-3600	<b>HODGEMAN</b> <i>Jetmore</i> Jenette Schuette 620-357-8736	<b>PAWNEE</b> <i>Lamed</i> Cheryl Hoberecht 620-285-6963	<b>STAFFORD</b> <i>St John</i> Shannon Snyder 620-549-3504	<b>RENO</b> <i>Hutchinson</i> Karta Nichols 620-694-2900	<b>HARVEY</b> <i>Newton</i> Lynnette Redington 316-283-1637	<b>GREENWOOD</b> <i>Eureka</i> Vicki Lindsey 620-583-6632	<b>WOODSON</b> <i>Yates Center</i> Sara Griffith, 620-625-2484	<b>ALLEN</b> <i>Iola</i> Rebecca Johnson 620-365-2191	<b>BOURBON</b> <i>Fort Scott</i> Rebecca Johnson 620-223-4464	<b>ANDERSON</b> <i>Garnett</i> Rebecca Johnson 785-448-6559	<b>LINN</b> <i>Pleasanton</i> Melissa Lancaster 913-352-6640	
<b>STANTON</b> <i>Johnson City</i> Ruth Walker 620-492-6443	<b>GRANT</b> <i>Ulysses</i> Denise James 620-356-1545	<b>HASKELL</b> <i>Sublette</i> Kim Sanders 620-675-8191	<b>GRAY</b> <i>Cimarron</i> Rayna Maddox 620-855-2424	<b>EDWARDS</b> <i>Kinsley</i> Mitchell Craft 620-659-3102	<b>PRATT</b> <i>Pratt</i> Darcie Van Der Vyver 620-672-4135	<b>KINGMAN</b> <i>Kingman</i> Mary Schwartz 620-532-2221	<b>SEDGWICK</b> <i>Wichita</i> Adrienne Byrne 316-660-7414	<b>BUTLER</b> <i>El Dorado</i> Jamie Downs 316-321-3400 x6221	<b>ELK</b> <i>Howard</i> Kandy Dowell 620-374-2277	<b>WILSON</b> <i>Fredonia</i> Amy Lell 620-378-4455	<b>NEOSHO</b> <i>Chanute</i> Teresa Starr 620-431-5770	<b>CRAWFORD</b> <i>Pittsburg</i> Teddi VanKam 620-231-5411		
<b>MORTON</b> <i>Elkhart</i> Kendra Smith Walsh 620-697-2612	<b>STEVENS</b> <i>Hugoton</i> Paula Rowden 620-544-71770	<b>SEWARD</b> <i>Liberal</i> Brie Creeson 620-626-3369	<b>MEADE</b> <i>Meade</i> Rachel Clowdis 620-873-8745	<b>CLARK</b> <i>Ashiand</i> MaryAnn Cunningham 620-635-2624	<b>COMANCHE</b> <i>Coldwater</i> Jerri McKnight 620-582-2431	<b>BARBER</b> <i>Medicine Lodge</i> Pam Rickard 620-886-3294	<b>HARPER</b> <i>Anthony</i> Heather Struble 620-842-5132	<b>SUMNER</b> <i>Wellington</i> Laura Rettig 620-326-2774	<b>COWLEY</b> <i>Winfield</i> Thomas Langer 620-221-1430	<b>CHAUTAUQUA</b> <i>Sedan</i> Linda McNow, Interim 620-725-5850	<b>MONTGOMERY</b> <i>Coffeyville</i> Carolyn Muller 620-251-4210	<b>LABETTE</b> <i>Parsons</i> Lisa Stivers 620-421-4350	<b>CHEROKEE</b> <i>Columbus</i> Betha Elliott 620-429-3087	

**KDHE Public Health Nurses**

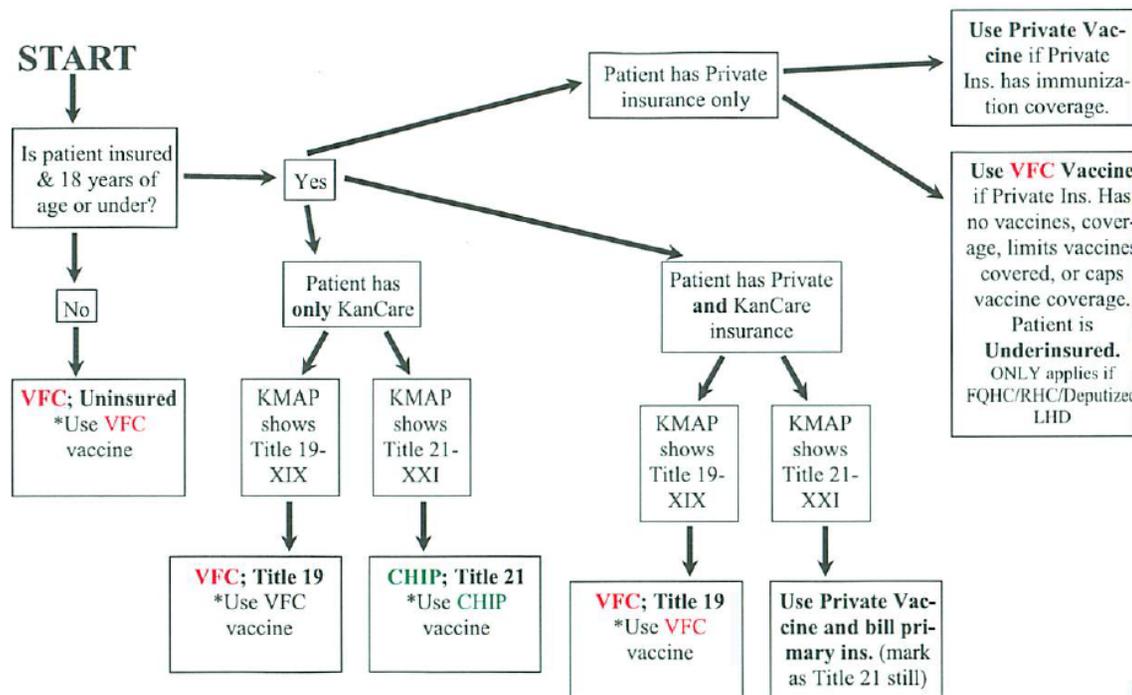
Tisha Coleman  
Cell: 785-221-8534  
Email: [tisha.coleman@ks.gov](mailto:tisha.coleman@ks.gov)

Toni Irvin  
Cell: (785) 221-3672  
Email: [toni.irvin@ks.gov](mailto:toni.irvin@ks.gov)

- ▲ Hospital Based
- Combined with EMS

11.8 Vaccine Guidance (Private, VFC and CHIP)

# PRIVATE, VFC, and CHIP Vaccine Guidance



**NOTES:** Blended inventory does not mean can use VFC for CHIP or private. Must use CHIP funded vaccine for CHIP and VFC for VFC. Borrowing only allowed on RARE Emergency basis. Must account for vaccine shipments and doses administered by vaccine funding source (eligibility of child) and use correct funded vaccine.

*Thank you Thomas CHD for sharing their guidance document which was used to develop this flowchart.*

### 11.9 Common EDI Payer ID’s

There are multiple options for EDI in Kansas, including ASK, Availity, KMAP, and individual insurance provider websites. A large collection of EDI payer codes is available from ASK at [EDI Midwest | ASK-EDI](#)

Insurance Company Name	ID	ERA	Notes
WPS (Medicare B)	05202	Y	
Palmetto GBA (Railroad Medicare B)	MR108	Y	(888) 355-9165. EDI enrollment form listed under Payer Enrollment Forms - All or Multiple States. ERA activation can be found within the EDI enrollment form.
Aetna	60054	Y	Customer Service: (888) 632-3862. Pre-Enrollment is required for Electronic Remittance Advice.
Assurant Health	58730	N	Customer Service: (888) 632-3862
Benefit Management of Kansas	48611		
BlueCross BlueShield of Kansas	47163		Customer Service: (800) 432-3990
BlueCross BlueShield of Nebraska	00076	Y	Customer Service: (888) 592-8961 Pre-Enrollment is required for Electronic Remittance Advice.
Champus	99726		Customer Service: (877) 988-9378. Coverage: KS, NE. Pre-Enrollment is required for Electronic Remittance Advice.
Champva	99726		
Cigna	62308	Y	Customer Service: (800) 468-3510 Pre-Enrollment is required for Electronic Remittance Advice.
Corporate Benefit Services of America	41124	N	Now known as Meritain. Payer ID valid only for claims with a billing submission address of P.O. Box 27267, Minneapolis, MN 55427-0267
Coventry Health Care	25133	Y	Coverage: KS, Customer Service: (301) 581-0600 Pre-Enrollment is required for Electronic Remittance Advice .
Delta Dental of Kansas	CDKS1		
First Health Network	73159	N	
Harrington Health	62061		
Humana	61101	Y	Customer Service: (800) 448-6262 Pre-Enrollment is required for Electronic Remittance Advice.
Medicare of Kansas J5 Part A – UB	05201		
Medicaid of Kansas – J5	05202		
Meritain	41124	N	SEE Corporate Benefit Services of America.
National Telecommunications (NCTA)	52103	N	
Reserve National	73066	N	
Sunflower State Health Plan - KANCARE	68069	Y	Customer Service: (866) 595-8133 ERA enrollment forms will be listed under Centene Corporation.
The Benefit Group	88051	N	
Tricare For Life	TDDIR	Y	
Tricare West Region	99726	Y	Customer Service: (877) 988-9378 Pre-Enrollment is required for Electronic Remittance Advice.
UMR	39026	Y	Customer Service: (877) 233-1800 Pre-Enrollment is required for Electronic Remittance Advice
United Healthcare	87726	Y	Customer Service: (866) 633-2446 Pre-Enrollment is required for Electronic Remittance Advice.
United Healthcare Community Plan of Kansas - KANCARE	96385	Y	Pre-Enrollment is required for Electronic Remittance Advice.

11.10 Claim Examples

Medicare, Flu Shot (High Dose)



WPS GHA  
 Claims Department  
 P.O. Box 7238  
 Madison, WI 53707-7238

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA <span style="float: right;"><input type="checkbox"/> PICA</span>											
1. MEDICARE <input checked="" type="checkbox"/> (Medicare) <input type="checkbox"/> MEDICAID <input type="checkbox"/> (Medicaid) <input type="checkbox"/> TRICARE <input type="checkbox"/> (DoD) <input type="checkbox"/> CHAMPVA <input type="checkbox"/> (Member) <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> (ID#) <input type="checkbox"/> FECA <input type="checkbox"/> (FECA) <input type="checkbox"/> OTHER <input type="checkbox"/> (ID#)						1a. INSURED'S I.D. NUMBER (For Program in Item 1) 123456789A					
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JERRY L.						3. PATIENT'S BIRTH DATE 03 01 1945			4. INSURED'S NAME (Last Name, First Name, Middle Initial) SAME		
5. PATIENT'S ADDRESS (No., Street) 123 N. MAIN						6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>			7. INSURED'S ADDRESS (No., Street)		
CITY TOPEKA				STATE KS		8. RESERVED FOR NUCC USE			CITY STATE		
ZIP CODE 66612		TELEPHONE (Include Area Code) (785) 296-0000				9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)			10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
11. INSURED'S POLICY OR FECA NUMBER						12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.) SIGNED SIGNATURE ON FILE DATE 08/01/2016			13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize payment of medical benefits to the undersigned physician or supplier for services described below.) SIGNED SIGNATURE ON FILE		
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (M/P) MM DD YY						15. OTHER DATE MM DD YY			16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY		
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE						17a. _____ 17b. NPI: _____			18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY		
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 321586						20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES			21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24E)) ICD-9-CM: 0		
22. RE-SUBMISSION CODE _____ ORIGINAL REF. NO. _____						23. PRIOR AUTHORIZATION NUMBER			24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. PROCEDURE, SERVICE, OR SUPPLIES (Specify Unusual Circumstances) DPT/HCPCS MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS ON UNITS H. OTHER Party Fee I. ID. QUAL. J. RENDERING PROVIDER ID.#		
1 08 01 16 08 01 16 60 90662 A 3000 1 NPI 1234567890						2 08 01 16 08 01 16 60 G0008 A 2000 1 NPI 1234567890					
3						4					
5						6					
25. FEDERAL TAX ID. NUMBER 481234567		SSN/EIN <input type="checkbox"/> <input checked="" type="checkbox"/>		26. PATIENT'S ACCOUNT NO. 12345		27. ACCEPT ASSIGNMENT? (For 3rd Party Billing) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ 5000		29. AMOUNT PAID \$ 0 00	
30. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNATURE ON FILE 08/01/2016						31. SERVICE FACILITY LOCATION INFORMATION LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612			32. BILLING PROVIDER INFO & PH # (785) 291-0000 LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612		
SIGNED DATE a. 1234567890						b. 1234567890					

NUCC Instruction Manual available at: www.nucc.org

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APPROVED OMB-0838-1197 FORM 1500 (02-12)

Medicare, Pneumonia Shot (Prevnar 13)



WPS GHA  
 Claims Department  
 P.O. Box 7238  
 Madison, WI 53707-7238

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

1. MEDICARE <input checked="" type="checkbox"/> (Medicare) MEDICAID <input type="checkbox"/> (Medicaid) TRICARE <input type="checkbox"/> (DoD) CHAMPVA <input type="checkbox"/> (Member) GROUP HEALTH PLAN <input type="checkbox"/> (ID#) FECA WORKING <input type="checkbox"/> (ID#) OTHER <input type="checkbox"/> (ID#)												1a. INSURED'S I.D. NUMBER (For Program in Item 1) 123456789A	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JERRY L.						3. PATIENT'S BIRTH DATE MM DD YY 03 01 1945			4. INSURED'S NAME (Last Name, First Name, Middle Initial) SAME				
5. PATIENT'S ADDRESS (No., Street) 123 N. MAIN						6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>			7. INSURED'S ADDRESS (No., Street)				
8. RESERVED FOR NUCC USE				9. CITY TOPEKA		10. STATE KS		11. CITY		12. STATE			
13. ZIP CODE 66612				14. TELEPHONE (Include Area Code) (785) 296-0000				15. ZIP CODE		16. TELEPHONE (Include Area Code)			
17. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)						18. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			19. INSURED'S POLICY GROUP OR FECA NUMBER				
20. OTHER INSURED'S POLICY OR GROUP NUMBER						21. AUTO ACCIDENT? PLACE (State) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			22. INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input type="checkbox"/>				
23. RESERVED FOR NUCC USE						24. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			25. OTHER CLAIM ID (Designated by NUCC)				
26. RESERVED FOR NUCC USE						27. INSURANCE PLAN NAME OR PROGRAM NAME			28. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If yes, complete items 3, 5a, and 9d.				
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.													
29. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment herein. SIGNED SIGNATURE ON FILE DATE 08/01/2016						30. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE							
31. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (M/P) MM DD YY				32. OTHER DATE MM DD YY				33. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY					
34. NAME OF REFERRING PROVIDER OR OTHER SOURCE						35. 17a.			36. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY				
37. 17b. NPI						38. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 319678			39. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input type="checkbox"/> NO				
40. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (State A-L to service line below (24E)) A. Z23						41. ICD-9-CM 0			42. RESUBMISSION CODE ORIGINAL REF. NO.				
43. PRIOR AUTHORIZATION NUMBER						44. FROM MM DD YY TO MM DD YY			45. \$ CHARGES				
46. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY		47. B. PLACE OF SERVICE EMS		48. C. PROCEDURES, SERVICES, OR SUPPLIES (Specify Unusual Circumstances) CPT/HCPCS MODIFIER		49. D. DIAGNOSIS POINTER		50. E. \$ CHARGES		51. F. DAYS ON UNITS			
52. G. NPI		53. H. NPI		54. I. NPI		55. J. NPI		56. K. NPI		57. L. NPI			
58. FEDERAL TAX ID. NUMBER 481234567		59. SSN EIN <input type="checkbox"/> <input checked="" type="checkbox"/>		60. PATIENT'S ACCOUNT NO. 12345		61. ACCEPT ASSIGNMENT? (For gen. charges, see Item 27) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		62. TOTAL CHARGE \$ 17200		63. AMOUNT PAID \$ 0 00			
64. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE OR CREDENTIALS (Verify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNATURE ON FILE 08/01/2016				65. SERVICE FACILITY LOCATION INFORMATION LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612				66. BILLING PROVIDER INFO & PH # (785) 291-0000 LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612					
67. SIGNED DATE				68. a. 1234567890		69. b.		70. a. 1234567890		71. b.			

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

APPROVED OMB-0838-1197 FORM 1500 (02-12)

Medicare, Flu Shot (High Dose) and Pneumonia Shot (Prevnar 13)



WPS GHA  
 Claims Department  
 P.O. Box 7238  
 Madison, WI 53707-7238

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 05/12

1. MEDICARE <input checked="" type="checkbox"/> MEDICAID <input type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLK LUNG <input type="checkbox"/> OTHER <input type="checkbox"/> (Medicare) (Medicaid) (DOD/DOD) (Member Exp) (ID#) (ICM) (ICM)												1a. INSURED'S I.D. NUMBER (For Program in Item 1) 123456789A	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JERRY L.						3. PATIENT'S BIRTH DATE MM DD YY 03 01 1945		4. INSURED'S NAME (Last Name, First Name, Middle Initial) SAME		7. INSURED'S ADDRESS (No., Street) 123 N. MAIN			
5. PATIENT'S ADDRESS (No., Street) 123 N. MAIN						6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		8. RESERVED FOR NUCC USE		CITY STATE TOPEKA KS			
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)						10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> PLACE (State) _____ c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		11. INSURED'S POLICY GROUP OR FECA NUMBER		12. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>			
4. OTHER INSURED'S POLICY OR GROUP NUMBER						b. RESERVED FOR NUCC USE		c. RESERVED FOR NUCC USE		d. INSURANCE PLAN NAME OR PROGRAM NAME			
4. INSURANCE PLAN NAME OR PROGRAM NAME						10a. CLAIM CODES (Designated by NUCC)		4. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> If yes, complete items 9, 9a, and 9d.		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE DATE 08/01/2016			
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM. I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.													
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL						15. OTHER DATE MM DD YY QUAL		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY					
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE						17a. _____ 17b. NPI		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY					
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 319677						20. OUTSIDE LAB? YES <input type="checkbox"/> NO <input type="checkbox"/> \$ CHARGES		22. RESUBMISSION CODE ORIGINAL REF. NO.					
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24E)) ICD-9-CM 0 A. Z23 B. _____ C. _____ D. _____ E. _____ F. _____ G. _____ H. _____ I. _____ J. _____ K. _____ L. _____						23. PRIOR AUTHORIZATION NUMBER		24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. PROCEDURE, SERVICE, OR SUPPLIER (Specify Unusual Circumstances) D. MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OF ANESTH. H. EXPECTED PAY RATE I. ID. QUAL. J. RENDERING PROVIDER ID.#					
1 08 01 16 08 01 16 60 90662 A 3000 1 NPI 1234567890						2 08 01 16 08 01 16 60 90670 A 15200 1 NPI 1234567890							
3 08 01 16 08 01 16 60 G0008 A 2000 1 NPI 1234567890						4 08 01 16 08 01 16 60 G0009 A 2000 1 NPI 1234567890							
5 _____ NPI						6 _____ NPI							
25. FEDERAL TAX ID. NUMBER 481234567 SSN EIN <input type="checkbox"/> <input checked="" type="checkbox"/>				26. PATIENT'S ACCOUNT NO. 12345		27. ACCEPT ASSIGNMENT? YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		28. TOTAL CHARGE \$ 22200		29. AMOUNT PAID \$ 0.00		30. Read for NUCC Use	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNATURE ON FILE 08/01/2016						32. SERVICE FACILITY LOCATION INFORMATION LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612			33. BILLING PROVIDER INFO & PH # (785) 291-0000 LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612				
SIGNED DATE						a. 1234567890		a. 1234567890		b.			

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PLEASE PRINT OR TYPE

APPROVED OMB-0838-1197 FORM 1500 (02-12)

VFC, Multiple Vaccines



WPS GHA  
 Claims Department  
 P.O. Box 7238  
 Madison, WI 53707-7238

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 05/12

<input type="checkbox"/> PICA <span style="float: right;">PICA <input type="checkbox"/></span>																																																																																																																											
1. MEDICARE <input checked="" type="checkbox"/> (Medicare) MEDICAID <input type="checkbox"/> (Medicaid) TRICARE <input type="checkbox"/> (DoD/DoD) CHAMPVA <input type="checkbox"/> (Member/Eligible) GROUP HEALTH PLAN <input type="checkbox"/> (GHP) FECA EMPLOYER <input type="checkbox"/> (FECA) OTHER <input type="checkbox"/> (Other)										1a. INSURED'S I.D. NUMBER (For Program in Item 1) 123456789A																																																																																																																	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JERRY C.						3. PATIENT'S BIRTH DATE (MM/DD/YY) 05/26/2016		4. INSURED'S NAME (Last Name, First Name, Middle Initial) SAME		7. INSURED'S ADDRESS (No., Street) 123 N. MAIN																																																																																																																	
5. PATIENT'S ADDRESS (No., Street) 123 N. MAIN						6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		8. RESERVED FOR NUCC USE		11. INSURED'S POLICY GROUP OR FECA NUMBER																																																																																																																	
CITY TOPEKA			STATE KS			CITY ( )			STATE ( )																																																																																																																		
ZIP CODE 66612			TELEPHONE (Include Area Code) (785) 296-0000			ZIP CODE ( )			TELEPHONE (Include Area Code) ( )																																																																																																																		
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)						10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> PLACE (State) _____ c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>																																																																																																																					
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED SIGNATURE ON FILE DATE 08/01/2016						13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE																																																																																																																					
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19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 83																																																																																																																											
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24)) ICD-10: Z23																																																																																																																											
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<table border="1"> <thead> <tr> <th rowspan="2">1</th> <th colspan="3">A. DATE(S) OF SERVICE</th> <th rowspan="2">B. PLACE OF SERVICE</th> <th rowspan="2">C. CPT/HCPCS</th> <th rowspan="2">D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)</th> <th rowspan="2">E. DIAGNOSIS POINTER</th> <th rowspan="2">F. \$ CHARGES</th> <th rowspan="2">G. DAYS OF UNITS</th> <th rowspan="2">H. DRUG PAY (Per Day)</th> <th rowspan="2">I. ID. QALD</th> <th rowspan="2">J. RENDERING PROVIDER ID. #</th> </tr> <tr> <th>From MM/DD/YY</th> <th>To MM/DD/YY</th> <th>EMG</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>08</td><td>01</td><td>16</td> <td>08</td><td>01</td><td>16</td> <td>71</td> <td>90681</td> <td></td> <td></td> <td>A</td> <td>000</td> <td>1</td> <td>NPI</td> <td>100000000A 1234567890</td> </tr> <tr> <td>2</td> <td>08</td><td>01</td><td>16</td> <td>08</td><td>01</td><td>16</td> <td>71</td> <td>90670</td> <td></td> <td></td> <td>A</td> <td>000</td> <td>1</td> <td>NPI</td> <td>100000000A 1234567890</td> </tr> <tr> <td>3</td> <td>08</td><td>01</td><td>16</td> <td>08</td><td>01</td><td>16</td> <td>71</td> <td>90744</td> <td></td> <td></td> <td>A</td> <td>000</td> <td>1</td> <td>NPI</td> <td>100000000A 1234567890</td> </tr> <tr> <td>4</td> <td>08</td><td>01</td><td>16</td> <td>08</td><td>01</td><td>16</td> <td>71</td> <td>90698</td> <td></td> <td></td> <td>A</td> <td>000</td> <td>1</td> <td>NPI</td> <td>100000000A 1234567890</td> </tr> <tr> <td>5</td> <td>08</td><td>01</td><td>16</td> <td>08</td><td>01</td><td>16</td> <td>71</td> <td>90471</td> <td></td> <td></td> <td>A</td> <td>2000</td> <td>1</td> <td>NPI</td> <td>100000000A 1234567890</td> </tr> <tr> <td>6</td> <td>08</td><td>01</td><td>16</td> <td>08</td><td>01</td><td>16</td> <td>71</td> <td>90472</td> <td></td> <td></td> <td>A</td> <td>6000</td> <td>3</td> <td>NPI</td> <td>100000000A 1234567890</td> </tr> </tbody> </table>												1	A. DATE(S) OF SERVICE			B. PLACE OF SERVICE	C. CPT/HCPCS	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OF UNITS	H. DRUG PAY (Per Day)	I. ID. QALD	J. RENDERING PROVIDER ID. #	From MM/DD/YY	To MM/DD/YY	EMG	1	08	01	16	08	01	16	71	90681			A	000	1	NPI	100000000A 1234567890	2	08	01	16	08	01	16	71	90670			A	000	1	NPI	100000000A 1234567890	3	08	01	16	08	01	16	71	90744			A	000	1	NPI	100000000A 1234567890	4	08	01	16	08	01	16	71	90698			A	000	1	NPI	100000000A 1234567890	5	08	01	16	08	01	16	71	90471			A	2000	1	NPI	100000000A 1234567890	6	08	01	16	08	01	16	71	90472			A	6000	3	NPI	100000000A 1234567890
1	A. DATE(S) OF SERVICE			B. PLACE OF SERVICE	C. CPT/HCPCS	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OF UNITS	H. DRUG PAY (Per Day)	I. ID. QALD		J. RENDERING PROVIDER ID. #																																																																																																														
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2	08	01	16	08	01	16	71	90670			A	000	1	NPI	100000000A 1234567890																																																																																																												
3	08	01	16	08	01	16	71	90744			A	000	1	NPI	100000000A 1234567890																																																																																																												
4	08	01	16	08	01	16	71	90698			A	000	1	NPI	100000000A 1234567890																																																																																																												
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6	08	01	16	08	01	16	71	90472			A	6000	3	NPI	100000000A 1234567890																																																																																																												
25. FEDERAL TAX ID. NUMBER 481234567				26. PATIENT'S ACCOUNT NO. 12890		27. ACCEPT ASSIGNMENT? (For gen. econ. use only) YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		28. TOTAL CHARGE \$ 8000		29. AMOUNT PAID \$ 0 00		30. Reserved for NUCC Use																																																																																																															
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNATURE ON FILE 08/01/2016						32. SERVICE FACILITY LOCATION INFORMATION LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612			33. BILLING PROVIDER INFO & PH # (785) 291-0000 LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612																																																																																																																		
SIGNED _____ DATE _____						a. 1234567890			b. 1234567890																																																																																																																		

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CARRIER  
PATIENT AND INSURED INFORMATION  
PHYSICIAN OR SUPPLIER INFORMATION

VFC, Flu Mist and HPV



WPS GHA  
 Claims Department  
 P.O. Box 7238  
 Madison, WI 53707-7238

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 09/12

PICA <input type="checkbox"/>												PICA <input type="checkbox"/>											
1. MEDICARE <input checked="" type="checkbox"/> (Medicare) MEDICAID <input type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA <input type="checkbox"/> OTHER <input type="checkbox"/>												1a. INSURED'S I.D. NUMBER (For Program in Item 1) 123456789A											
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JULIAN R.						3. PATIENT'S BIRTH DATE MM DD YY 07 13 2001		4. INSURED'S NAME (Last Name, First Name, Middle Initial) SAME		5. PATIENT'S ADDRESS (No., Street) 123 N. MAIN		6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		7. INSURED'S ADDRESS (No., Street)									
CITY TOPEKA			STATE KS			8. RESERVED FOR NUCC USE		CITY		STATE		ZIP CODE		TELEPHONE (Include Area Code) (785) 296-0000									
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)						10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>						11. INSURED'S POLICY GROUP OR FECA NUMBER											
a. OTHER INSURED'S POLICY OR GROUP NUMBER						b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> PLACE (State)						a. INSURED'S DATE OF BIRTH MM DD YY											
b. RESERVED FOR NUCC USE						c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>						b. OTHER CLAIM ID (Designated by NUCC)											
c. RESERVED FOR NUCC USE						19a. CLAIM CODES (Designated by NUCC)						c. INSURANCE PLAN NAME OR PROGRAM NAME											
4. INSURANCE PLAN NAME OR PROGRAM NAME						15. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.						4. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> If yes, complete items 9, 9a, and 9d.											
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.												SIGNED SIGNATURE ON FILE		SIGNED SIGNATURE ON FILE									
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.												DATE 08/01/2016											
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (AMP) MM DD YY						15. OTHER DATE MM DD YY						16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY											
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE						17a. _____ 17b. NPI						18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY											
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 54												20. OUTSIDE LAB? \$ CHARGES YES <input type="checkbox"/> NO <input type="checkbox"/>						22. RE submission CODE ORIGINAL REF. NO.					
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Please A-L to service line below (24)) ICD-10 <b>Z23</b>												23. PRIOR AUTHORIZATION NUMBER						24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. PROCEDURE, SERVICE, OR SUPPLIES (Explain Unusual Circumstances) D. DIAGNOSIS POINTER E. \$ CHARGES F. G. DAYS OF UNITS H. SPEC. FEE I. ID. QUAL. J. RENDERING PROVIDER ID #					
1 08 01 16 08 01 16 71 90675 A 000 1 NPI 100000000A 1234567890												2 08 01 16 08 01 16 71 90651 A 000 1 NPI 100000000A 1234567890											
3 08 01 16 08 01 16 71 90473 A 2000 1 NPI 100000000A 1234567890												4 08 01 16 08 01 16 71 90472 A 2000 1 NPI 100000000A 1234567890											
5 _____ NPI												6 _____ NPI											
25. FEDERAL TAX ID. NUMBER 481234567				SSN EIN <input checked="" type="checkbox"/>		26. PATIENT'S ACCOUNT NO. 12789				27. ACCEPT ASSIGNMENT? (For gen. assign. see back) YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		28. TOTAL CHARGE \$ 4000		29. AMOUNT PAID \$ 0 00		30. Referral NUCC Use							
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREE OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNATURE ON FILE 08/01/2016						32. SERVICE FACILITY LOCATION INFORMATION LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612						33. BILLING PROVIDER INFO & PH # (785) 291-0000 LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612											
SIGNED DATE				a. 1234567890				b. 1234567890															

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CARRIER  
PATIENT AND INSURED INFORMATION  
PHYSICIAN OR SUPPLIER INFORMATION

STD and Depo



WPS GHA  
 Claims Department  
 P.O. Box 7238  
 Madison, WI 53707-7238

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 00/12

1. MEDICARE <input checked="" type="checkbox"/> (Medicare) MEDICAID <input type="checkbox"/> (Medicaid) TRICARE <input type="checkbox"/> (DoD/DoD) CHAMPVA <input type="checkbox"/> (Member DV) GROUP HEALTH PLAN <input type="checkbox"/> (ID#) FECA EMPLOYEE <input type="checkbox"/> (ID#) OTHER <input type="checkbox"/> (ID#)												1a. INSURED'S I.D. NUMBER 123456789A			
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JILL P.				3. PATIENT'S BIRTH DATE 09 23 1978		4. INSURED'S NAME (Last Name, First Name, Middle Initial) SAME									
5. PATIENT'S ADDRESS (No., Street) 123 N. MAIN				6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		7. INSURED'S ADDRESS (No., Street)									
CITY TOPEKA		STATE KS		8. RESERVED FOR NUCC USE		CITY									
ZIP CODE 66612		TELEPHONE (Include Area Code) (785) 296-0000		9. RESERVED FOR NUCC USE		ZIP CODE									
10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		11. INSURED'S POLICY GROUP OR FECA NUMBER		12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment herein.) SIGNED SIGNATURE ON FILE DATE 08/01/2016		13. INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input checked="" type="checkbox"/>									
b. RESERVED FOR NUCC USE		c. AUTO ACCIDENT? PLACE (State) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		b. OTHER CLAIM ID (Designated by NUCC)		c. INSURANCE PLAN NAME OR PROGRAM NAME									
c. RESERVED FOR NUCC USE		d. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		c. INSURANCE PLAN NAME OR PROGRAM NAME		4. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If yes, complete items 8, 9a, and 9d.									
4. INSURANCE PLAN NAME OR PROGRAM NAME		10a. CLAIM CODES (Designated by NUCC)		4. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If yes, complete items 8, 9a, and 9d.		15. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize payment of medical benefits to the undersigned physician or supplier for services described below.) SIGNED SIGNATURE ON FILE									
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY												15. OTHER DATE MM DD YY		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE				17a.		17b. NPI		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY		19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 61					
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24)) A. Z11.3 B. Z11.59 C. N76.0 D. ICD-10 0 E. Z30.40 F. Z30.42 G. H. I. J. K. L.												22. RESUBMISSION CODE		ORIGINAL REF. NO.	
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. PROCEDURE, SERVICE, OR SUPPLY (Specify Unusual Circumstances) DPT/HCPCS MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. OFFICE/Inpatient Rate I. ID. QUAL. J. RENDERING PROVIDER ID #															
1 08 01 16 08 01 16 71 99213 A 7500 1 NPI 100000000A N400009074630 Depo ML150															
2 08 01 16 08 01 16 71 J1050 F 2400 150 NPI 1234567890															
3 4 5 6															
25. FEDERAL TAX ID NUMBER 481234567		26. PATIENT'S ACCOUNT NO. 11234		27. ACCEPT ASSIGNMENT? (For biller use) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ 9900		29. AMOUNT PAID \$ 0 00		30. Reserved for NUCC Use					
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DESIGNS OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNATURE ON FILE 08/01/2016				32. SERVICE FACILITY LOCATION INFORMATION LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612				33. BILLING PROVIDER INFO & PH # ( 785 ) 291-0000 LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612							
SIGNED		DATE		a. 1234567890		b.		a. 1234567890		b.					

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Exam and Depo



WPS GHA  
 Claims Department  
 P.O. Box 7238  
 Madison, WI 53707-7238

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA <span style="float: right;"><input type="checkbox"/> PICA</span>															
1. MEDICARE <input checked="" type="checkbox"/> (Medicare) MEDICAID <input type="checkbox"/> (Medicaid) TRICARE <input type="checkbox"/> (DoD/DoD) CHAMPVA <input type="checkbox"/> (Member EM) GROUP HEALTH PLAN <input type="checkbox"/> (GHP) FECA <input type="checkbox"/> (FECA) OTHER <input type="checkbox"/> (Other)					1a. INSURED'S I.D. NUMBER (For Program in Item 1) 123456789A										
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JILL P.					3. PATIENT'S BIRTH DATE 09 23 1978		4. INSURED'S NAME (Last Name, First Name, Middle Initial) SAME								
5. PATIENT'S ADDRESS (No., Street) 123 N. MAIN CITY: TOPEKA STATE: KS					6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>										
7. INSURED'S ADDRESS (No., Street) CITY: STATE:					8. RESERVED FOR NUCC USE										
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO PLACE (State): c. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO 10a. CLAIM CODES (Designated by NUCC)										
11. INSURED'S POLICY GROUP OR FECA NUMBER					12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED SIGNATURE ON FILE DATE 08/01/2016										
13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE					14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY										
15. OTHER DATE OUAL MM DD YY					16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY										
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. 17b. NPI					18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY										
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 73					20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES										
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24E)) A. Z01.419 B. Z11.3 C. Z71.9 D. Z11.59 E. Z30.42 F. G. H. I. J. K. L.					22. PRIOR AUTHORIZATION NUMBER										
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY		B. PLACE OF SERVICE EMS		C. PROCEDURE, SERVICE, OR SUPPLY (Explain Unusual Circumstances) CPT/HCPCS MODIFIER		E. DIAGNOSIS POINTER		F. \$ CHARGES		G. DAYS OF UNITS H. SPAN (Days)		I. ID. OUAL		J. RENDERING PROVIDER ID. #	
1		08 01 16 08 01 16 71		S0610		A		12000		1		1D 100000000A		1234567890	
2		08 01 16 08 01 16 71		J1050		E		2400 150				1D 100000000A		1234567890	
3												NPI			
4												NPI			
5												NPI			
6												NPI			
25. FEDERAL TAX ID. NUMBER 481234567					26. PATIENT'S ACCOUNT NO. 11234		27. ACCEPT ASSIGNMENT? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ 14400		29. AMOUNT PAID \$ 0 00		30. Reserved for NUCC Use		
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DESIGNS OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNATURE ON FILE 08/01/2016					32. SERVICE FACILITY LOCATION INFORMATION LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612					33. BILLING PROVIDER INFO & PH # (785) 291-0000 LOCAL HEALTH DEPARTMENT 201 N. CENTRAL TOPEKA, KS 66612					
SIGNED DATE					a. 1234567890					b. 1234567890					

NUCC Instruction Manual available at: [www.nucc.org](http://www.nucc.org)

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM 1500 (02-12)

### 11.11 National Drug Code Conversion Table

A National Drug Code (NDC) has three segments:

- The first segment is 5 digits long and is assigned by the Food and Drug Administration (FDA) to identify the facility that manufactures, repacks or distributes the drug product.
- The second segment is 4 digits long and identifies a specific strength, dosage form, and formulation for a particular product.
- The third segment is 2 digits long and identifies package forms and sizes,

Proper billing requires an 11-digit number in the 5-4-2 format. The NDC may be displayed on the package in a 10-digit format. Converting the NDC from 10 to 11 digits requires adding a zero to the beginning of the segment that is too short. The following table shows where to add the zero. The example is shown in bold and underlined solely to illustrate the examples.

#### Converting NDCs from 10 to 11 digits.

10-Digit Example	11-Digit Example	Actual NDC Conversion		Claim NDC
9999 – 9999 – 99 4 – 4 – 2	09999 – 9999 – 99 5 – 4 – 2	0002-7597-01	<u>00002-7597-01</u>	00002759701
99999 – 999 – 99 5 – 3 – 2	99999 – 0999 – 99 5 – 4 – 2	50242-040-62	50242-0040-62	50242004062
99999 – 9999 – 9 5 – 4 – 1	99999 – 9999 – 09 5 – 4 – 2	60575-4112-1	60575-4112-01	60575411201

Do not use hyphens when entering the actual data in your claim.

11.12 Local Health Department Kan-Be-Healthy Billing Reference Tool: KanCare Only

Preventative				Evaluation Management		
Age (New Pt)	CPT Code	ICD-10 Code	Reimbursement	Service (New Pt)	CPT Code	Reimbursement
1 day-11 months	99381	Z00.121, Z00.129	\$70.00	Straightforward/Minimal (15-29 min)	99202	\$50.66
1 year-4 years	99382	Z00.121, Z00.129	\$70.00	Low (30-44 min)	99203	\$75.45
5 years-11 years	99383	Z00.121, Z00.129	\$70.00	Moderate (45-59 min)	99204	\$107.12
12 years-17 years	99384	Z00.121, Z00.129	\$70.00	High (60-74 min)	99205	\$136.62
18 years-20 years	99385	Z00.00, Z00.01	\$70.00	Nurse Visit/Assessment (KanCare only)	T1001	\$30.00
Age (Est. Pt)	CPT Code	ICD-10 Code	Reimbursement	Service (Est. Pt)	CPT Code	Reimbursement
1 day-11 months	99391	Z00.121, Z00.129	\$70.00	Nurse Visit	99211	\$16.36
1 year-4 years	99392	Z00.121, Z00.129	\$70.00	Straight forward/minimal (10-19 min)	99212	\$29.76
5 years-11 years	99393	Z00.121, Z00.129	\$70.00	Low (20-29 min)	99213	\$40.84
12 years-17 years	99394	Z00.121, Z00.129	\$70.00	Moderate (30-39 min)	99214	\$64.22
18 years-20 years	99395	Z00.00, Z00.01	\$70.00	High (40-54 min)	99215	\$94.00

Development and Nutrition			
Service	CPT Code	ICD-10-CM Code	Reimbursement
Developmental Screening with interpretation and report	96110	Z00.121, Z00.129, Z00.00, Z00.01	\$31.50
Brief emotional/behavioral assessment with scoring and documentation per standard instrument	96127	Z13.89	\$3.09
Nutrition Assessment; initial assessment, each 15 mins	97802	Z71.3	\$21.20
Nutrition Assessment; re-assessment, each 15 mins	97803	Z71.3	\$20.00

Lead			
Service	CPT Code	ICD-10-CM Code	Reimbursement
Lead Screen (in facility)	83655	Z13.88 (screen), Z77011 (exposure)	\$11.70
Venipuncture (sent to outside laboratory)	36415 (Not reimbursable through KanCare)		-

<b>Audiology</b>			
<b>Service</b>	<b>CPT Code</b>	<b>ICD-10 Code</b>	<b>Reimbursement</b>
Hearing, pure tone, air only	92551	Z00.121, Z00.129, Z00.00, Z00.01	\$13.83
Hearing, pure tone audiometry; air only	92552	Z00.121, Z00.129, Z00.00, Z00.01	\$15.28
Hearing, pure tone audiometry; air and bone	92553	Z00.121, Z00.129, Z00.00, Z00.01	\$20.97
Hearing, speech threshold	92555	Z00.121, Z00.129, Z00.00, Z00.01	\$11.94
Hearing, comprehensive evaluation & speech recognition	92557	Z00.121, Z00.129, Z00.00, Z00.01	\$39.77
Tympanometry (impedance testing)	92567	Z00.121, Z00.129, Z00.00, Z00.01	\$16.08
Acoustic reflex testing, threshold	92568	Z00.121, Z00.129, Z00.00, Z00.01	-
Conditioning play audiometry	92582	Z00.121, Z00.129, Z00.00, Z00.01	-
Evoked response (EEG) audiometry	92585	Z00.121, Z00.129, Z00.00, Z00.01	\$75.23
Automated Auditory Brainstem Response	92586	Z00.121, Z00.129, Z00.00, Z00.01	-
Evoked Otoacoustic Emissions; limited	92587	Z00.121, Z00.129, Z00.00, Z00.01	\$44.67

<i>Laboratory</i>					
Model 1: Blood is drawn in office and specimen is sent to an outside laboratory for analysis			Model 2: Blood is drawn and laboratory tests are performed in the physician's practice		
Service	CPT Code	Reimbursement	Service	CPT Code	Reimbursement
Handling and/or conveyance of specimen for transfer from the physician's office to a laboratory	99000	Included in preventative/E&M	Venipuncture, younger than 3 years, necessitating physician's skill, not to be used for routine venipuncture	36406	\$13.63
			Venipuncture, 3 years or older, necessitating physician's skill, for diagnostic or therapeutic purposes (not be used for routine venipuncture)	36410	\$13.90
Venipuncture, younger than 3 years, necessitating physician's skill, not to be used for routine venipuncture	36406	\$13.63	Collection of venous blood by venipuncture	36415 (Not reimbursable through KanCare)	-
			Collection of capillary blood specimen (e.g., finger, heel, or ear stick)	36416	-
			Bilirubin, total	85018	\$1.31
			Bilirubin, total, transcutaneous	88720	\$6.25
			Lipid panel (includes total cholesterol, high-density lipoprotein [HDL] cholesterol, and triglycerides)	80061	\$15.12
			Cholesterol, serum, total	82465	\$6.01
Venipuncture, 3 years or older, necessitating physician's skill, not to be used for routine venipuncture	36410	\$13.90	Lipoprotein, direct measurement, high-density cholesterol (HDL)	83718	\$11.25
			Triglycerides	84478	\$6.30
			Blood count; hemoglobin	85018	\$1.31

## Dental and Vision

Service	CPT Code	ICD-10 Code	Reimbursement
Vision, bilateral	99173	Z00.121, Z00.129, Z00.00, Z00.01	\$5.00
Topical Fluoride Varnish	D1206	Z01.20, Z01.21	-
Topical Application of Fluoride	D0120		-

## Immunizations

Please see appropriate immunization codes for immunizations.

All information listed here is for reference and suggestion only.

Please review all requirements for service and documentation prior to utilizing any listed CPT or ICD-10 codes.

Information for this reference tool can be found in the KBH Manual (<https://www.kmap-state-ks.us/public/kan%20be%20healthy%20main.asp>) as well as the AAP Manual ([https://www.aap.org/en-us/Documents/coding\\_preventive\\_care.pdf](https://www.aap.org/en-us/Documents/coding_preventive_care.pdf)).

All reimbursement rates listed are accurate as of February 1, 2019. To view current reimbursement rates:

1. Go to <https://portal.kmap-state-ks.us/PublicPage/ProviderPricing/HCPSCSearch?searchBy=HCPCS>
1. Accept the terms and conditions
2. Enter the code in the HCPCS box
3. Choose "Title XIX" for the benefit plan
4. Chooses provider type 13
5. 6. Choose provider specialty #131.

## 11.13 Covid Vaccinations and Testing - Routinely used codes

## Vaccine Administration

**Immunizations 18 years of age and younger**

Service Description	CPT Code	ICD-10	Age Restriction
<b>Vaccines</b>			
Pfizer Age 5 to 11 years	91307	Z23	5 yrs to 11 yrs
Pfizer Age 12 and older	91300	Z23	12 yrs to 18 yrs
Moderna Age 18 and older	91301	Z23	Age 18
Moderna Booser Age 18 and older	91306	Z23	Age 18
Janssen (J&J) Age 18 and older	91303	Z23	Age 18
<b>Vaccine Administration</b>			
Pfizer Age 5 to 11 years – 1 <sup>st</sup> Dose	0071A	Z23	5 yrs to 11 yrs
Pfizer Age 5 to 11 years – 2 <sup>nd</sup> Dose	0072A	Z23	5 yrs to 11 yrs
Pfizer Age 12 and older – 1 <sup>st</sup> Dose	0001A	Z23	12 yrs to 18 yrs
Pfizer Age 12 and older – 2 <sup>nd</sup> Dose	0002A	Z23	12 yrs to 18 yrs
Pfizer Age 12 and older – Additional Dose (28 days after 2 <sup>nd</sup> – Immunocompromised Only)	0003A	Z23	12 yrs to 18 yrs
Pfizer Age 12 and older – Booser Dose (6 mos after 2 <sup>nd</sup> )	0004A	Z23	12 yrs to 18 yrs
Moderna – 1 <sup>st</sup> Dose	0011A	Z23	Age 18
Moderna – 2 <sup>nd</sup> Dose	0012A	Z23	Age 18
Moderna – Additional Dose (28 days after 2 <sup>nd</sup> – Immunocompromised Only)	0013A	Z23	Age 18
Moderna – Booser Dose (6 mos after 2 <sup>nd</sup> dose)	0064A	Z23	Age 18
Janssen – 1 <sup>st</sup> Dose	0031A	Z23	Age 18
Janssen – Booster Dose (2 mos after initial dose)	0034A	Z23	Age 18

**Immunizations 19 years of age and older**

Service Description	CPT Code	ICD-10	Age Restriction
<b>Vaccines</b>			
Pfizer Age 12 and older	91300	Z23	
Moderna Age 18 and older	91301	Z23	
Moderna Booster Age 18 and older	91306	Z23	
Janssen (J&J) Age 18 and older	91303	Z23	
<b>Vaccine Administration</b>			
Pfizer Age 12 and older – 1 <sup>st</sup> Dose	0001A	Z23	
Pfizer Age 12 and older – 2 <sup>nd</sup> Dose	0002A	Z23	
Pfizer Age 12 and older – Additional Dose (28 days after 2 <sup>nd</sup> – Immunocompromised Only)	0003A	Z23	
Pfizer Age 12 and older – Booser Dose (6 mos after 2 <sup>nd</sup> )	0004A	Z23	
Moderna – 1 <sup>st</sup> Dose	0011A	Z23	
Moderna – 2 <sup>nd</sup> Dose	0012A	Z23	
Moderna – Additional Dose (28 days after 2 <sup>nd</sup> – Immunocompromised Only)	0013A	Z23	
Moderna – Booser Dose (6 mos after 2 <sup>nd</sup> dose)	0064A	Z23	
Janssen – 1 <sup>st</sup> Dose	0031A	Z23	

Janssen – Booster Dose (2 mos after initial dose)

0034A

Z23

Covid Testing\*

<b>86328</b>	Immunoassay for infectious agent antibody(ies), qualitative or semiquantitative, single-step method (eg, reagent strip); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19])
<b>87428</b>	Infectious agent antigen detection by immunoassay technique, (eg, enzyme immunoassay [EIA], enzyme-linked immunosorbent assay [ELISA], fluorescence immunoassay [FIA], immunochemiluminometric assay [IMCA]) qualitative or semiquantitative; severe acute respiratory syndrome coronavirus (eg, SARS-CoV, SARS-CoV-2 [COVID-19]) and influenza virus types A and B
<b>87635</b>	Infectious agent detection by nucleic acid (DNA or RNA); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), amplified probe technique
<b>87651</b>	Strep (CLIA waived) must add QW modifier
<b>86769</b>	Antibody; severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19])
<b>87811</b>	Infectious agent antigen detection by immunoassay with direct optical (ie, visual) observation; severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19])
<b>99211</b>	Swab collection
<b>U0003</b>	Infectious agent detection by nucleic acid (DNA or RNA); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), amplified probe technique, making use of high throughput technologies as described by CMS-2020-01-R
<b>U0004</b>	2019-nCoV Coronavirus, SARS-CoV-2/2019-nCoV (COVID-19), any technique, multiple types or subtypes (includes all targets), non-CDC, making use of high throughput technologies as described by CMS-2020-01-R.

*\*NOTE: Adjust billing software if needed to include CLIA number with the claim.*

## 11.14 Social Determinants of Health Z-Codes

### Summary of Z-Codes

#### What is a Social Determinant of Health (SDoH)?

Social Determinants of Health are the conditions by which we are, born, live, work, and grow up; and the forces that shape these conditions (WHO, 2018). Examples include societal and environmental conditions such as food, housing, transportation, education, violence, social support, health behaviors and employment. Studies have demonstrated a link between economic status, social factors, and physical environment **as key influences in health outcomes**.

#### What is a SDoH Z-Code?

Z-Codes are standardized measures for a circumstance or problem that is present which influences the person's health status but is not in itself a current illness or injury. There is a section of codes for Social Determinants of Health that are introduced in the 10<sup>th</sup> revision of ICD-10-CM Official Guidelines for Coding and Reporting (categories Z55-Z65). They align with SDoH categories and identify problems/risk factors, diagnosing the patient with potential health hazards related to socioeconomic and psychosocial circumstances.

#### Why are SDoH Z-Codes used?

Use of Z-Codes impacts both the patient and the community. In patient care, they improve care coordination, referrals, and follow-up services. They help providers and partners help address the root causes of some health issues. Collective use for a community informs state and local governments about community needs and can support planning and implementation of social needs intervention.

#### Why should we use them?

Local Health Departments have an opportunity to collect and use codes internally for patient care, as well for as for client and population data analysis. Add to this that Managed Care Organizations (MCO) will actively use the codes to follow up with the patients and to address SDoH needs, including referrals to area organizations. Currently, there is no additional reimbursement for reporting Z-Codes.

#### Where can we learn more?

Webinars are held monthly by the Mid-America MHTTC (HHS Region 7). Topics focus on specific SDoH categories and archived webinars are available for review. Information can be found here, [Context Clues: Using Social Determinants of Health \(SDOH\) to Enhance Treatment | Mental Health Technology Transfer Center \(MHTTC\) Network \(mhttcnetwork.org\)](#) In the future, webinars will be available on KSTrain.

**How are the Z-Codes Organized?**

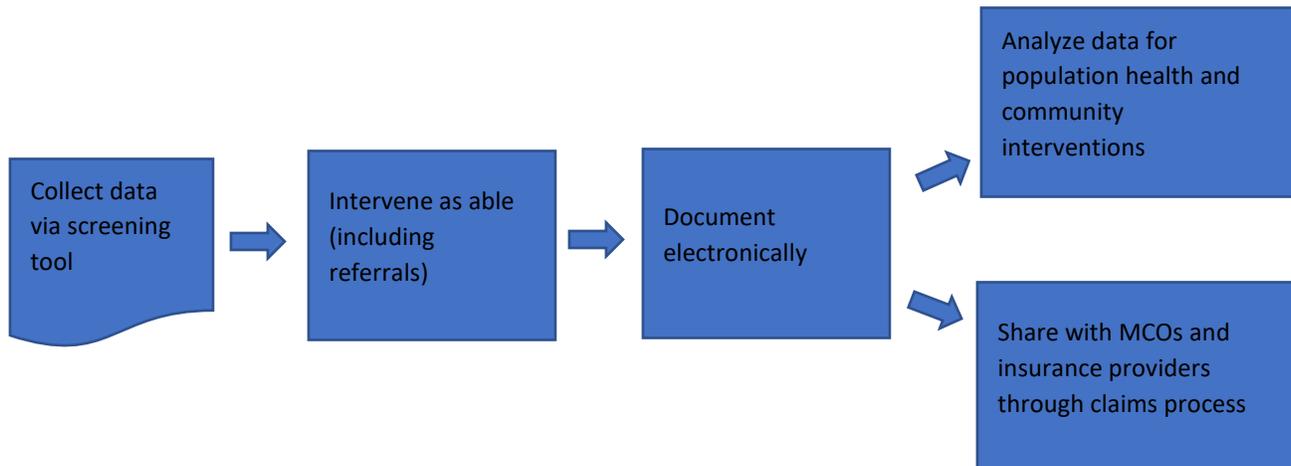
The full list of Z-Codes is numerous. They are organized into categories ranging from Z00 to Z99, with multiple individual codes listed within each category. Z-Codes related to Social Determinants of Health are in categories numbering Z55 to Z91 as listed below.

List of Popular Z-Code Categories	
Z55	Problems related to education and literacy
Z56	Problems related to employment and unemployment
Z57	Occupational exposure to risk factors
Z59	Problems related to housing and economic circumstances
Z60	Problems related to social environment
Z62	Problems related to upbringing
Z63	Other problems related to primary supports group, including family circumstances
Z64	Problems related to certain psychosocial circumstances
Z65	Problems related to other psychosocial circumstances
Z72	Problems related to lifestyle
Z73	Problems related to life management difficulty
Z74	Problems related to care provider dependency
Z75	Problems related to medical facilities and other health care
Z77	Other contact with and (suspected) exposures hazardous to health
Z91	Personal risk factors, not elsewhere classified

Z-Codes Implementation and Use

**What does the process look like to collect and “implement” SDoH Z-codes?**

There are multiple processes and steps to effectively implementing the collection and use of Z-codes. Each local health department will look a little different and their capacity to intervene and make use of the data will vary. Overall the process should resemble the following:



**What are some commonly used screening tools?**

There are multiple screening tools available, with some customized for specific patient populations (e.g. MCH). Federally Qualified Health Centers (FQHC) use the PRAPARE tool from National Association of Community Health Centers. An abbreviated list is here:

- AAFP: [Guide to social needs screening \(aafp.org\)](https://www.aafp.org)
- AHC CDC: [The AHC Health-Related Social Needs Screening Tool \(cms.gov\)](https://www.cms.gov)
- CAHMI: [Microsoft Word - Appendices to TWG statement design \(cahmi.org\)](https://www.cahmi.org)
- Johns Hopkins Healthcare: [PRUP135\\_I CD10-km.pdf \(hopkinsmedicine.org\)](https://www.hopkinsmedicine.org)
- PRAPARE (NACHC): [PRAPARE Toolkit - PRAPARE](https://www.nachc.org)

**How are interventions determined?**

Each Local Health Department should create a plan of action for any screening question response. Interventions will vary based on the community and its resources. Many interventions might be addressed secondarily through a referral process or program. If your community does not utilize a referral platform, look into championing the use of one or more used across the county. While paper and the telephone can still be used in making referrals, using electronic systems gives the community a documented and measurable intervention, as well and a documented way for follow-up.

There are a number of referral platforms being used in the state. Several popular ones in use by KanCare and other insurance providers include:

- findhelp (formerly known as Aunt Bertha) - [findhelp.org by findhelp - Search and Connect to Social Care](https://www.findhelp.org)
- 211 of Kansas - [Home \(myresourcedirectory.com\)](https://www.myresourcedirectory.com)
- Healthify – [WellSky Solutions \(healthify.us\)](https://www.healthify.us)
- DAISEY – [DAISEY Solutions](https://www.daisey.com)

### What codes should be collected and documented by Local Health Departments?

Below is a list of the codes that Local Health Department should consider collecting, along with sample questions an LHD might utilize to obtain and measure responses to justify if a code is warranted. Much like other ICD-10 codes, the Z-codes should only be recorded in the system if the response notes that this specific condition or event is a possible factor contributing to poor health.

Code	Description	Source
<b>Z55.1</b>	<b>Schooling unavailable or unattainable</b>	
	What is the highest level of school that you have finished?	PRAPARE Pg. 87
	Do you have a high school diploma?	AAFP
<b>Z56.0</b>	<b>Unemployment, unspecified</b>	
	What is your current work situation?	PRAPARE Pg. 90
	Do you have a job?	AAFP
<b>Z57</b>	<b>Occupational exposure to risk factors</b>	
	What is your current work situation?	PRAPARE Pg. 90
	Do you have occupational exposure to noise, dust, tobacco smoke, air contaminants, toxic agents in agriculture, toxic agents in other industries, etc.	Johns Hopkins
<b>Z59.0</b>	<b>Homelessness</b>	
	What is your housing situation today?	PRAPARE Pg. 95
	Are you worried or concerned that in the next two months you may not have stable housing that you own, rent, or stay in as a part of a household?	AAFP
<b>Z59.4</b>	<b>Lack of adequate food and safe drinking water</b>	
	What address do you live at?	PRAPARE Pg. 108
	Within the past 12 months, you worried that your food would run out before you got money to buy more.	AAFP
	Within the past 12 months, the food you bought just didn't last and you didn't have money to get more.	AAFP
<b>Z59.7</b>	<b>Insufficient social insurance and welfare support</b>	
	What was the total combined income for you and the family members you live with?	PRAPARE Pg. 97
	How often does this describe you? I don't have enough money to pay my bills.	AAFP
<b>Z60.4</b>	<b>Social exclusion and rejection</b>	
	How often do you see or talk to people that you care about and feel close to?	PRAPARE Pg. 113
	I feel valued and accepted and included by my family and my community.	CAHMI
<b>Z63</b>	<b>Other problems related to primary supports group, including family circumstances</b>	
	Do you feel physically and emotionally safe where you currently live?	PRAPARE Pg. 111
	In the past year, have you been afraid of your partner or ex-partner?	PRAPARE Pg. 111
<b>Z73.3</b>	<b>Stress, not elsewhere classified</b>	
	(Stress is when someone feels tense, nervous, anxious, or can't sleep at night because their mind is troubled.) I am often stressed in my day-to-day life and activities.	CAHMI
	I can express my emotions, set limits for myself, and calm myself down.	CAHMI

### Who can I reach out to about additional questions in this matter?

The WSU Center for Public Health Initiative is currently working with the Kansas Association of Local health Departments, along with multiple KanCare MCOs to explore and expand the use of social determinant Z-codes. For follow-up questions or support please email [cphi@wichita.edu](mailto:cphi@wichita.edu).