

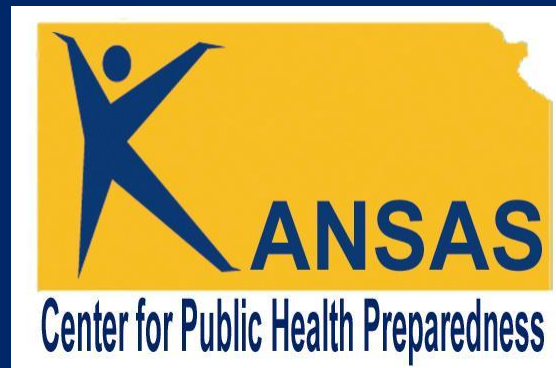


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Our Vision - Healthy Kansans living in safe and sustainable environments



Performance Management in Preparedness



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CPHP Performance Measures

- CDC Guidance:
 - Performance Measures
 - Program Requirements
 - Priority Projects
 - Consultation Plan
- SNS Requirements
- HHS ASPR
 - Performance Measures
 - Program Requirements
- National Preparedness Goals
- Trust for America's Health (TFAH) indicators
- Planning functions
 - ESF 8
 - Biological Incident Annex (BIA)
 - Pandemic Influenza Planning



CDC Performance Measures

- Change from year to year
- BP8 Measures (Aug 2007 – Aug 2008)
 - Six (6) measures provided in guidance
- BP9 Measures (Aug 2008 – Aug 2009)
 - Six (6) measures provided in document from CDC
 - Related to state exercises and CRI exercises



Examples of BP8 Performance Measures

| Performance Measure | Public Health Capability |
|---|--------------------------|
| CDC Preparedness Goal 2: DETECTION REPORTING | |
| 2A: Percentage of Pulsed Field Gel Electrophoresis (PFGE) subtyping data results submitted to the PulseNet national database within 4 working days of receiving isolate at the PFGE laboratory. | Laboratory |
| CDC Preparedness Goal 6: CONTROL | |
| 6A: Percentage of key response partners that the public health agency successfully contacts without using electric grid power and primary land-line telephone service. | Communication |
| 6B: Time to notify all primary staff (secondary or tertiary staff as needed) with public health agency Incident Command System functional responsibilities that the public health agency's is being activated. | Communication |
| 6C: Time for primary staff (secondary or tertiary staff as needed) with public health agency Incident Command System functional responsibilities to report for duty at the public health agency's . | Response |
| CDC Preparedness Goal 9: IMPROVE | |
| 9A: Time to complete a draft of an After-Action Report/Improvement Plan. | Program Implementation |
| 9B: Time to re-evaluate response following approval and completion of corrective action(s) identified in an After-Action Report/Improvement Plan. | Program Implementation |



BP9 Performance Measures

Evidence-based Benchmarks and Objective Standards

One point will be given for every measure that a grantee successfully completes. All measures are weighted the same, so the maximum number of points a grantee can receive is 6.

| | Measures | Yes | No |
|---|--|-----|----|
| 1 | Did the grantee confirm the accuracy of the primary, secondary, and tertiary contact information for all eight core ICS functional roles between 08/31/2007 and 02/29/2008? | | |
| 2 | Did the grantee confirm the accuracy of the primary, secondary, and tertiary contact information for all eight core ICS functional roles between 03/01/2008 and 08/9/2008? | | |
| 3 | Did the grantee test the notification system twice between 08/31/2007 and 08/9/2008? | | |
| 4 | Was at least one of the tests of the notification system referenced in #3 above conducted <i>unannounced and outside normal business hours</i> between and 08/31/2007 and 08/9/2008? | | |
| 5 | Did the state obtain a score of 69 or higher on the Division of Strategic National Stockpile State Technical Assistance Review by 12/31/08? | | |
| 6 | Did the grantee submit to CDC the data collection worksheet(s) for at least one of the three drills performed by the planning jurisdiction(s) representing the 25% most populous areas with a CRI MSA by 12/31/2008? | | |

CDC Program Requirements

- Change from year to year
- BP9 requirements include:
 - ESAR-VHP compliance (12 requirements)
 - PHIN compliance
 - Collaboration with Department on Aging
 - Solicitation of public comment on plans
 - Mass prophylaxis and dispensing
 - Competency-based training and education



CDC Consultation Plan

- Document created in collaboration with new CDC Project Officer
- Guides priority projects
 - At-risk populations
 - Hazard Vulnerability Assessment (HVA)
 - Environmental health
 - PHIN compliance
 - EDSS development and implementation



Measurement Methods

- Exercise Reports
- Work Plan Reports (updated quarterly)
 - Local Work Plans
 - Regional Work Plans
 - State Work Plans
- Technical Assistance Visits
- Surveys
 - Local Pan Flu Assessment



Work Plans

- Created for most funded entities: State, Regional, Local, CRI, and Contractors
- Based on quarterly self-report
- Funded entities indicate percentage complete on required deliverables
- Allow for overall monitoring of progress on deliverables





Home Insert Page Layout Formulas **Data** Review View Developer Acrobat

From Access From Web From Text From Other Sources Existing Connections Refresh All Connections Sort & Filter Filter Sort Filter Clear Reapply Advanced Text to Columns Remove Duplicates Data Tools Data Validation Consolidate What-If Analysis Group Ungroup Subtotal Outline

C9

| | A | B | C | D | E | F | H | I | J |
|---|---------------------|---|--------------|----------|---------------------------|---------------------------|---------------------------|---------------------------|---|
| 1 | Activity Name | Project Output | Project Lead | Due Date | Percent Complete: | | | | Notes: |
| 2 | | | | | 1st Quarter (Sep/Oct/Nov) | 2nd Quarter (Dec/Jan/Feb) | 3rd Quarter (Mar/Apr/May) | 4th Quarter (Jun/Jul/Aug) | |
| 3 | All Hazard Planning | Provide updated State Biological Incident Annex and ESF 8 portion of the Kansas Response Plan to KDEM annually. Biological Incident Annex will be published and posted with the Kansas Response Plan on the Kansas Division of Emergency Management website | Michael | 1/1/08 | 100 | 100 | 100 | 100 | |
| 4 | All Hazard Planning | Work with KU and KDHE Office of Health Promotion to develop strategic plan for emergency planning activities related to disabled persons. Strategic Plan will be developed with multiple stakeholders to describe the steps that Kansas Planners will take to ensure that the needs of disabled persons are planned for at all levels of emergency management and other first responder and first receiver organizations. | Michael | 8/8/08 | 25 | 50 | 75 | | The plan will be completed this year with the other pieces following over the next few years of the program. |
| 5 | All Hazard Planning | Continue to refine and develop public health Continuity of Operations Plans/SOGs at the state and local levels. Continue to plan for Continuity of Operations (COOP) at the Kansas Department of Health Environment and Local Health Departments in Kansas. Develop public health Continuity of Operations Plans/SOGs at the state level. Refine local COOP SOG's at the Local Health Departments in Kansas based on comments from CPHP staff review of SOG's | Jo | 8/8/08 | 50 | 60 | 75 | | Initial LHD COOP Plans are completed and are being reviewed by CPHP planners. Consultation contract finalized 3/13/2008 |
| 6 | All Hazard Planning | Ensure the KDHE DOC meets NIMS incident command structure requirements to perform core functions: coordination, communications, resource dispatch and tracking, information collection, analysis, and dissemination. KDHE DOC staff will train and exercise to ensure readiness to respond in a timely manner. | Michael | 8/8/08 | 25 | 50 | 100 | 100 | Will train identified staff on the DOC SOP and exercise is exercised during most KDHE exercises. |
| 7 | All Hazard Planning | Continue to encourage state, regional, and local staff to attend ICS and NIMS training as needed. Ensure that 90% of staff are trained to the appropriate ICS level. | Michael | 8/8/08 | 25 | 50 | 75 | | |

Exercises as Data Collection Tools

- HSEEP-Compliant Exercises
 - Provides standardized format/methodology
- Target Capabilities and Universal Tasks
 - Standardizes tasks for improved analysis
- After Action Reports (AARs) and Improvement Plans (IPs)
 - Due within 60 days of an exercise
 - Provides the performance data to CPHP



Capturing Data from Exercises

- Data from AARs and IPs entered in Excel spreadsheets
- For each capability tested and recorded in an AAR, a grade is given:
 - No challenges
 - Some challenges
 - Major challenges
 - Unable to complete



LHDTCLAnalysis 07-08.xls [Compatibility Mode] - Microsoft Excel

Home Insert Page Layout Formulas Data Review View Developer Acrobat

Clipboard Font Alignment Number Styles Cells Editing

| | A | B | C | G | H | I | J | K |
|-----|--------------------------|------------------------|-------------------|--------------------------------|---|------------------|-------------|---|
| 1 | Exercise Name | Exercise ID | Jurisdiction | Target Capability | Universal Task | Analysis | Improvement | |
| 2 | Morton County Flu Clinic | Morton County POD | Morton County PH | Critical Resource Logistics | Allocate, mobilize and manage resources | No Challenges | No | |
| 3 | Morton County Flu Clinic | Morton County POD | Morton County PH | Public Safety and Security | Conduct Safety and Security Response | No Challenges | No | |
| 4 | Morton County Flu Clinic | Morton County POD | Morton County PH | Public Safety and Security | Conduct Traffic Control | No Challenges | No | |
| 5 | Morton County Flu Clinic | Morton County POD | Morton County PH | Mass Prophylaxis | Coordinate dispensing of mass therapeutics | Some Challenges | No | |
| 6 | Comanche county POD | Comanche county POD | Comanche Co PH | Mass Prophylaxis | Coordinate dispensing of mass therapeutics | Some Challenges | Yes | |
| 7 | Comanche county POD | Comanche county POD | Comanche Co PH | Interoperable Communications | Establish and maintain response communications system | No Challenges | No | |
| 8 | Comanche county POD | Comanche county POD | Comanche Co PH | Citizen Preparedness | Establish plans and procedures for special needs populations | No Challenges | Yes | |
| 9 | Comanche county POD | Comanche county POD | Comanche Co PH | Volunteer Management | Develop plans and protocols for managing volunteers | Some Challenges | Yes | |
| 10 | Comanche county POD | Comanche county POD | Comanche Co PH | Public Safety and Security | Conduct Traffic Control | Major Challenges | Yes | |
| 11 | Lyon County POD | Lyon County POD | Lyon County POD | On Site Incident Management | Activate the Incident Command System | Some Challenges | No | |
| 12 | Lyon County POD | Lyon County POD | Lyon County POD | Critical Resource Logistics | Allocate, mobilize and manage resources | Some Challenges | No | |
| 13 | Lyon County POD | Lyon County POD | Lyon County POD | Public Safety and Security | Conduct Safety and Security Response | No Challenges | No | |
| 14 | Lyon County POD | Lyon County POD | Lyon County POD | Public Safety and Security | Conduct Traffic Control | No Challenges | No | |
| 15 | Lyon County POD | Lyon County POD | Lyon County POD | Mass Prophylaxis | Coordinate dispensing of mass therapeutics | Some Challenges | Yes | |
| 16 | Coffey Co POD | Coffey Co POD | Coffey Co POD | Critical Resource Logistics | Allocate, mobilize and manage resources | No Challenges | No | |
| 17 | Coffey Co POD | Coffey Co POD | Coffey Co POD | Public Safety and Security | Conduct Safety and Security Response | No Challenges | No | |
| 263 | Haskell County SNS PIO | Haskell Co SNS PIO | Haskell County PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | Some Challenges | | |
| 264 | Gray County SNS PIO | Gray Co SNS PIO | Gray County PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | Some Challenges | | |
| 265 | Rawlins County SNS PIO | Rawlins Co SNS PIO | Rawlins County PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | Some Challenges | | |
| 266 | Clark County SNS PIO | Clark Co SNS PIO | Clark County PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | Some Challenges | | |
| 267 | Sherman County SNS PIO | Sherman Co SNS PIO | Sherman County PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | Some Challenges | | |
| 268 | Leavenworth Co SNS PIO | Leavenworth Co SNS PIO | Leavenworth Co PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | No Challenges | | |
| 269 | Meade County SNS PIO | Meade County SNS PIO | Meade Co PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | No Challenges | | |
| 270 | Hodgeman Co SNS PIO | Hodgeman Co SNS PIO | Hodgeman Co PH | Public Information and Warning | Plan and coordinate public warnings, instructions and updates | No Challenges | | |
| 271 | | | | | | | | |
| 272 | | | | | | | | |
| 273 | | | | | | | | |
| 274 | | | | | | | | |
| 275 | | | | | | | | |

Ready Sheet1 Sheet2 Sheet3 Count: 270 100%

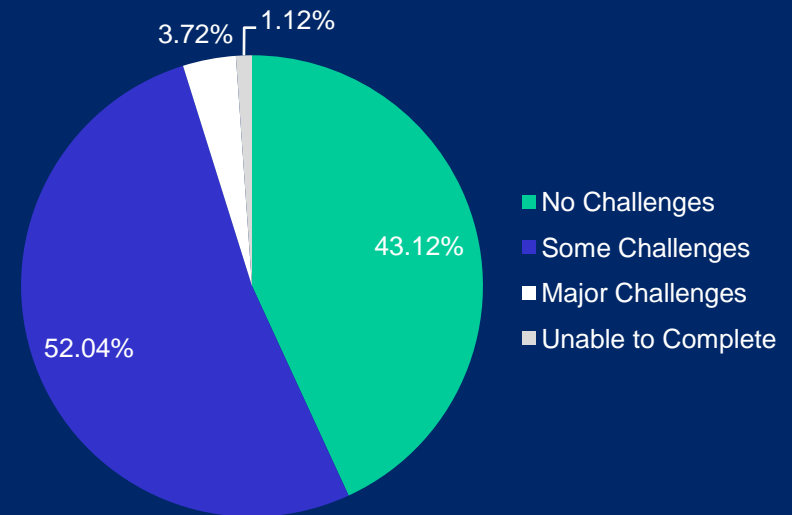
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Analysis of Exercise Data

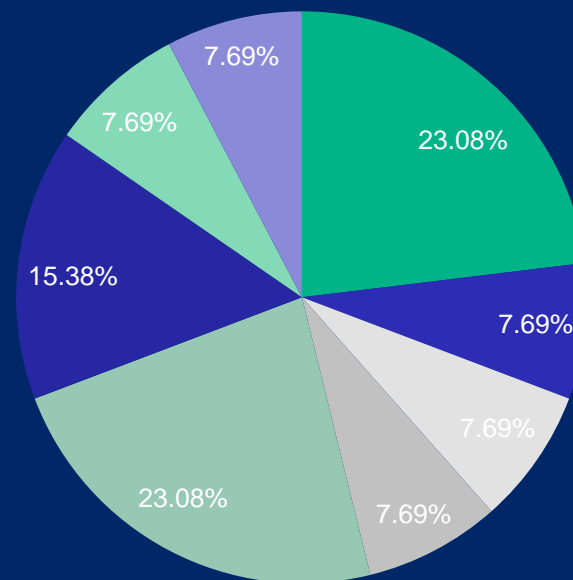
- 47 Health Departments
- 60 Exercises
- 269 Universal Tasks Tested

| Analysis | # | % |
|--------------------|-----|--------|
| No Challenges | 116 | 43.12% |
| Some Challenges | 140 | 52.04% |
| Major Challenges | 10 | 3.72% |
| Unable to Complete | 3 | 1.12% |



Universal Tasks Conducted with “Major Challenges” or “Unable to Complete”

| Universal Task Tested | # | % |
|--|---|--------|
| Allocate, mobilize and | 3 | 23.08% |
| Coordinate the dispensing of mass therapeutics | 1 | 7.69% |
| Activate the Incident | 1 | 7.69% |
| Determine critical health | 1 | 7.69% |
| Conduct Safety and Security | 3 | 23.08% |
| Conduct Traffic Control | 2 | 15.38% |
| Activate procedures for essential nursing and | 1 | 7.69% |
| Triage and treat patients at the hospital site | 1 | 7.69% |



- Allocate, mobilize and manage resources
- Coordinate the dispensing of mass therapeutics
- Activate the Incident Command System
- Determine critical health related info
- Conduct Safety and Security Response
- Conduct Traffic Control
- Activate procedures for essential nursing and medical care
- Triage and treat patients at the hospital site



Improvement Plans

- Prompt action to improve capabilities
- Provide method of accountability
 - Specific persons assigned to complete each task
 - Due dates for completion of tasks
- Lead to targeted improvement



IPWorksheet.xls [Compatibility Mode] - Microsoft Excel

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E4 Implement Plans for Distribution of Prophylaxis

| | E | F | G | H | I | J | K | L |
|----|--|-----------|--|------------------|--------------------|------------|---------------|----------|
| 1 | Task | Area | Action Item | Primary Assigned | Secondary Assigned | Due Date | Complete Date | Status |
| 11 | Establish Response Communications | Exercise | Conduct repeat HAN pager test for CPHP staff. | Bryan Barnes | | 10/31/2007 | 12/31/2007 | Complete |
| 12 | Establish Response Communications | Training | All CPHP staff should receive training on how to utilize the satellite telephone. | Bryan Barnes | | 10/31/2007 | 12/31/2007 | Complete |
| 13 | Activate the Incident Command System | Equipment | Required IS updates to the laptops in the DOC, including the laptops in storage will be done and documented. | Bryan Barnes | | 10/31/2007 | 2/14/2008 | Complete |
| 14 | Coordinate Internal Incident Response Communications | Planning | Schedule and complete quarterly HAN test. | Bryan Barnes | | 12/31/2007 | 12/31/2007 | Complete |
| 15 | Coordinate Internal Incident Response Communications | Planning | Improve documentation regarding existing policies and procedures. | Bryan Barnes | | 12/31/2007 | 1/30/2008 | Complete |
| 16 | Establish Response Communications | Planning | Assess and modify KDHE members in HAN group | Bryan Barnes | | 12/31/2007 | 1/30/2008 | Complete |
| 17 | Establish Response Communications | Planning | Require HAN members to update profiles quarterly | Bryan Barnes | | 12/31/2007 | 1/30/2008 | Complete |
| 18 | Establish Response Communications | Planning | Other satellite telephone service providers will be investigated. | Bryan Barnes | Michael McNulty | 12/31/2007 | 2/14/2008 | Complete |
| 19 | Establish Response Communications | Planning | Development of WebEOC boards and protocols | Bryan Barnes | Michael McNulty | 12/31/2007 | 2/14/2008 | Complete |

Sheet1 Sheet2 Sheet3

Ready 90%

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Partner Systems Utilized for Preparedness Performance Management and Accountability

- Track and Trend
 - PROPHIT
- EMSystem/EMResource



Questions?

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